

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2015-16 Budget Estimates Hearings

Outcome Number: 3.3 Home Care

Question No: SQ15-000366

Topic: CDC and Consumer Choice

Hansard page: Written

Senator Helen Polley asked:

What are you doing to examine compliance requirements and to simplify verification so that a greater percentage of government funding can go to the care recipients?

Answer:

In designing the delivery of consumer directed care as part of Home Care Packages, a key focus has been the reduction of compliance and regulatory burden on providers with the aim of reducing overhead costs.

The financial reporting burden has been significantly reduced to a simplified reporting requirement at the end of each financial year. Prior to this red tape reduction, the burden of financial reporting on providers was onerous with thirty plus pages of reporting.

The Department has also streamlined data reporting and now collects data from the Department of Human Services for reporting requirements, again reducing overheads for providers to pass on the savings to service delivery for care recipients.