

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Budget Estimates 2015-16, 1 – 2 June 2015

Ref No: SQ15-000360

OUTCOME: 5 – Primary Health

Topic: Transition to Primary Health Networks

Type of Question: Written Question on Notice

Senator: Wright, Penny

Question:

What is the staff make-up of the Medicare Locals Network Support Team? (Please include details of staff numbers and position titles).

- a. How much longer will this team continue to operate?
- b. What is the cost of this team to date?
- c. What is the response rate for emails to the Medicare Local support inbox?

Answer:

The Medicare Local Network Support Team operated until 30 June 2015 in the Primary and Mental Health Care Division.

Over the period 1 July 2014 to 31 May 2015 the Medicare Locals Network Support Team had an average of 4.6 FTE with salary costs of approximately \$476,000.

The response rate to emails in the Medicare Local support inbox vary. Simple queries are often responded to within the hour. More complex enquiries may take longer to respond, however a holding reply is always sent.