

## **Senate Community Affairs Legislation Committee**

### **BUDGET ESTIMATES – 3 JUNE 2015 ANSWER TO QUESTION ON NOTICE**

Department of Human Services

**Topic:** Shopfronts

**Question reference number:** HS 57

**Senator:** Cameron

**Type of question:** Written

**Date set by the committee for the return of answer:** 24 July 2015

**Number of pages:** 6

**Question:**

I refer to HS 43 from Additional Estimates. Please provide update the tables in attachments B, C, D, E for the period March 2015 to date.

**Answer:**

- a) Refer to Attachment B.
- b) Refer to Attachment C.
- c) Refer to Attachment D.
- d) Refer to Attachment E.

## ATTACHMENT B

State	Location	Service Type	Date Opened	Reason for Opening
NT	Groote Eylandt (Angurugu)	Service Centre delivering Centrelink Services	30-March-2015	Relocation to alternative premises
NSW	Lakehaven	One-stop Shop Service Centre	13-April-2015	Relocation into purpose built site
NSW	Marrickville	Service Centre delivering Centrelink Services	20-April-2015	Relocation to alternative premises
SA	Ceduna	Service Centre delivering Centrelink Services	1-June-2015	Relocation of existing services
SA	Adelaide MyGov	myGov Service Centre	22-June-2015	Relocation of existing services with the ATO

See HS 43, Attachment B from Senate Additional Estimates February 2015 for service points added prior to 30 March 2015.

## ATTACHMENT C

State	Location	Service Type	Date Relocated	Site of Relocated Service	Reason for Relocation
VIC	Dandenong	Service Centre delivering Medicare Services	20-March-2015	Dandenong One-stop Shop Service Centre	Co-location
NT	Groote Eylandt (Angurugu)	Service Centre delivering Centrelink Services	27-March-2015	Angurugu Service Centre delivering Centrelink Services	Relocation to alternative premises
NSW	Miranda	Service Centre delivering Medicare Services	10-April-2015	Caringbah One-stop Shop Service Centre	Co-location
NSW	Lakehaven	Service Centre delivering Medicare Services	10-April-2015	Lakehaven One-stop Shop Service Centre	Relocation to purpose built site
NSW	Lakehaven	Service Centre delivering Centrelink Services	10-April-2015	Lakehaven One-stop Shop Service Centre	Relocation to purpose built site
NSW	Eastwood	Service Centre delivering Medicare Services	10-April-2015	Ryde One-stop Shop Service Centre	Co-location
NSW	Maitland	Service Centre delivering Medicare Services	17-April-2015	Maitland One-stop Shop Service Centre	Co-location
NSW	Marrickville	Service Centre delivering Centrelink Services	17-April-2015	Marrickville Service Centre delivering Centrelink Services	Relocation to alternative premises
QLD	Maroochydore	Service Centre delivering Medicare Services	15-May-2015	Maroochydore One-stop Shop Service Centre	Co-location
WA	Rockingham	Service Centre delivering Medicare Services	15-May-2015	Rockingham One-stop Shop Service Centre	Co-location
NSW	Shellharbour	Service Centre delivering Medicare Services	22-May-2015	Shellharbour One-stop Shop Service Centre	Co-location
VIC	Glen Waverley	Service Centre delivering Medicare Services	22-May-2015	Glen Waverley One-stop Shop Service Centre	Co-location
QLD	Mt Ommaney	Service Centre delivering Medicare Services	22-May-2015	Inala One-stop Shop Service Centre and Goodna One-stop Shop Service Centre	Co-location
QLD	Toowoomba (Grand Central)	Service Centre delivering Medicare Services	25-May-2015	Toowoomba One-stop Shop Service Centre	Co-location
VIC	Moonee Ponds	Service Centre delivering Medicare Services	29-May-2015	Newmarket One-stop Shop Service Centre	Co-location

State	Location	Service Type	Date Relocated	Site of Relocated Service	Reason for Relocation
SA	Ceduna	Service Centre delivering Centrelink Services	29-May-2015	Ceduna Service Centre delivering Centrelink Services	Relocation to alternative premises
NSW	Tuggerah	Service Centre delivering Medicare Services	12-June-2015	Wyong One-stop Shop Service Centre	Co-location
VIC	Mulgrave (Waverley Gardens)	Service Centre delivering Medicare Services	12-June-2015	Rowville One-stop Shop Service Centre and Springvale One-stop Shop Service Centre	Co-location
WA	Karrinyup	Service Centre delivering Medicare Services	12-June-2015	Innaloo One-stop Shop Service Centre	Co-location
VIC	Wodonga	Service Centre delivering Medicare Services	12-June-2015	Albury One-stop Shop Service Centre	Co-location
SA	Adelaide	Service Centre delivering Medicare Services	19-June-2015	Adelaide myGov Service Centre and Torrensville One-stop Shop Service Centre	Co-location

See HS 43, Attachment C from Senate Additional Estimates February 2015 for service points relocated prior to 20 March 2015.

State	Location	Service Type	Date Proposed for relocation	Site of relocated service	Reason for relocation
QLD	Broadbeach	Service Centre delivering Medicare Services	26-June-2015	Robina One-stop Shop Service Centre	Co-location
VIC	Fountain Gate	Service Centre delivering Medicare Services	26-June-2015	Fountain Gate Service Centre delivering Centrelink Services and Pakenham Service Centre delivering Centrelink Services	Co-location
WA	Perth	Service Centre delivering Medicare Services	26-June-2015	myGov Perth Shopfront	Co-location with ATO in new Purpose Built Shopfront
NSW	Kotara	Service Centre delivering Medicare Services	3-July-2015	Mayfield Service Centre delivering Centrelink Services	Co-location
NSW	Roselands	Service Centre delivering Medicare Services	10-July-2015	Campsie Service Centre delivering Centrelink Services	Co-location
NSW	North Rockhampton	Service Centre delivering Medicare Services	17-July-2015	Rockhampton One-stop Shop Service Centre	Co-location
NSW	Warriewood	Service Centre delivering Medicare Services	24-July-2015	Warriewood Service Centre delivering Medicare Services	Relocation
NSW	Pagewood	Service Centre delivering Medicare Services	24-August-2015	Maroubra Service Centre delivering Centrelink Services	Co-location

The department is still finalising arrangements for the period 1 July 2015 and beyond. Dates for the alteration of services vary according to lease expiry dates and are subject to negotiation with landlords. As a result the schedule for future co-locations is only determined once all leasehold matters have been finalised.

## ATTACHMENT E

<b>State</b>	<b>Location</b>	<b>Service Type</b>	<b>Date Scheduled to Open</b>	<b>Reason for Opening</b>
WA	Perth myGov	myGov Shopfront	29-June-2015	Relocation of existing services with the ATO in a purpose built site.
NSW	Warriewood	Service Centre delivering Medicare Services	27-July-2015	Relocation to a new purpose built site in Warriewood.

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