

**Senate Community Affairs Committee**

**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**

**HEALTH PORTFOLIO**

**Budget Estimates 2014 - 2015, 2/3 June 2014**

**Ref No:** SQ14-000997

**OUTCOME:** 6 - Private Health

**Topic:** Private Health Insurance Ombudsman

**Type of Question:** Hansard Page 44, 3 June 2014

**Senator:** McLucas, Jan

**Question:**

What activities are proposed to communicate these changes to consumers and in fact the private health insurance sector? How much money has been allocated to do this? There will need to be a piece of work to tell people that they do not go to the Private Health Insurance Ombudsman anymore; they actually go to the Commonwealth Ombudsman to make a complaint.

**Answer:**

Current streams of communication through the private health insurance website ([privatehealth.gov.au](http://privatehealth.gov.au)) and insurers will be utilised.