Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Additional Estimates 2013 - 2014, 2/3 June 2014

Ref No: SQ14-000751

OUTCOME: 0 - Whole of Portfolio

Topic: Market Research

Type of Question: Written Question on Notice

Senator: Ludwig Joe

Question:

List any market research conducted by the department/agency since Additional Estimates in February 2014:

- a) List the total cost of this research.
- b) List each item of expenditure and cost, broken down by division and program.
- c) Who conducted the research?
- d) How were they identified?
- e) Where was the research conducted?
- f) In what way was the research conducted?
- g) Were focus groups, round tables or other forms of research tools used?
- h) How were participants for these focus groups et al selected?

Answer:

a) Total Cost: \$459,133 (GST exclusive)

b) to h)

Project	Cost	Research	Division/Program
		Conducted by	
Reporting on	\$40,560 (GST	The University of	Therapeutic Goods
Adverse Events:	exclusive)	Sydney	Administration –
consumer opinions			Monitoring and
on medicines,			Compliance Group -
vaccines and medical			Office of Product
devices.			Review

The University of Sydney conducted qualitative research as part of the Improving Adverse Events reporting strategy.

The research provider was identified through a limited tender process.

The research was conducted in New South Wales.

The research methodology included focus group discussions with members of the general public who self-selected based upon an open invitation to participate in the research.

Project	Cost	Research	Division/Program
		Conducted by	
BreastScreen	\$98,800 (GST	Woolcott Research	People, Capability
Australia	exclusive)	Pty Ltd	and Communications
developmental			Division –
research to support			Communications
expansion of the			Branch
programme			
			Cancer Screening
			program

The research provider was identified through a pre-qualified tender process, with 3 tenderers invited to participate from the Communications Multi Use List.

The research was conducted in New South Wales, Victoria, South Australia, Queensland and the Northern Territory.

The research included group discussions and in-depth interviews with women aged 45-74 and health professionals. Participants were identified using opt-in research panels and targeted recruitment amongst health professionals.

Project	Cost	Research	Division/Program
		Conducted by	
National Cervical	\$50,200 (GST	Woolcott Research	Population Health
Screening Program	exclusive)	Pty Ltd	Division – Breast and
developmental research			Cervical Screening
research			The project is managed by the department with funding and broad project approval provided through the Australian Health Ministers' Advisory Council (AHMAC).

The research provider was identified through a pre-qualified tender process and was engaged under a Deed of Standing Offer for cancer screening communication research.

The methodology included focus groups conducted in New South Wales, Victoria, Queensland, Western Australia, South Australia and the Northern Territory and telephone interviews in all states and territories.

Research participants were members of the general public accessed through opt-in research panels and stakeholders identified through known networks and contact lists.

Project	Cost	Research	Division/Program
		Conducted by	
Concept testing research for BreastScreen Australia communication	\$237,800 (GST exclusive)	Woolcott Research Pty Ltd	People, Capability and Communications Division – Communications Branch Cancer Screening
			program

The research provider was identified through a pre-qualified tender process and was engaged under a Deed of Standing Offer for cancer screening communication research.

The research was conducted in New South Wales, Victoria, South Australia, Queensland and the Northern Territory.

The research included group discussions and in-depth interviews with women aged 45-74 and health professionals.

Research participants are members of the general public accessed through opt-in research panels and stakeholders identified through known networks and contact lists.

Project	Cost	Research	Division/Program
		Conducted by	
Testing of the Health	\$31,773 (GST	Hall and Partners	Population Health
Star Label	exclusive)	Open Mind	Division –
			Front of Pack
			Labelling

The research provider was identified through a direct source tender process based upon expertise and background in relation to the topic area.

The research methodology was a national online interactive survey amongst people aged 16 years and over.

All participants were identified through opt-in research panels.