

## Senate Community Affairs Legislation Committee

### BUDGET ESTIMATES – 5-6 JUNE 2014 ANSWER TO QUESTION ON NOTICE

#### Department of Human Services

**Topic:** Computers

**Question reference number:** HS 154

**Senator:** Ludwig

**Type of question:** Written

**Date set by the committee for the return of answer:** 25 July 2014

**Number of pages:** 8

#### **Question:**

- a) List the current inventory of computers owned, leased, stored, or able to be accessed by the Minister's office as provided by the department, listing the equipment cost and location and employment classification of the staff member that is allocated the equipment, or if the equipment is currently not being used.
- b) List the current inventory of computers owned, leased, stored, or able to be accessed by the department, listing the equipment cost and location.
- c) Please detail the operating systems used by the department's computers, the contractual arrangements for operating software and the on-going costs.

#### **Answer:**

- a) The table below details the current inventory of computers deployed to the Minister's suite in Parliament House, Canberra and her Commonwealth Parliamentary office, Bligh Street Sydney. This table also includes the employment designation of the staff members and their allocated equipment.

	<b>Item</b>	<b>Qty</b>	<b>Unit Cost (Ex. GST)</b>	<b>Item Location</b>
<b>Minister</b>	Desktop Computer	2	\$826.00 (avg)	Parliament House, Canberra & Commonwealth Parliamentary office, Sydney
	Laptop	1	\$1,225.00 (avg)	No fixed location, device travels with Minister
<b>Staff (9)</b>				
<b>Advisers</b>	Desktop Computer	5	\$826.00 (avg)	Parliament House Canberra
<b>Chief of Staff</b>	Desktop Computer	1	\$826.00 (avg)	Parliament House Canberra
	Laptop	1	\$1,225.00 (avg)	No fixed location, device travels with Chief of Staff
<b>DLOs</b>	Desktop Computer	2	\$826.00 (avg)	Parliament House, Canberra
<b>Office Manager</b>	Desktop Computer	2	\$826.00 (avg)	Parliament House, Canberra & Commonwealth Parliamentary office, Sydney
	Laptop	1	\$1,225.00 (avg)	No fixed location, device travels with Office Manager

	<b>Item</b>	<b>Qty</b>	<b>Unit Cost (Ex. GST)</b>	<b>Item Location</b>
<b>Reception</b>	Desktop Computer	1	\$826.00 (avg)	Parliament House, Canberra
<b>Spare</b>	Desktop Computer	4	\$826.00 (avg)	Commonwealth Parliamentary office, Sydney. Used by staff on an "as needed" basis
<b>Spare</b>	Desktop Computer	2	\$826.00 (avg)	Parliament House, Canberra. Used by staff on an "as needed" basis.

b) The department has a combined total 47,187 ICT desktop equipment in use. In addition to the ICT desktop equipment in use by staff, equipment is also issued for functional purposes such as:

- staff training rooms;
- self-service computers for customer use in service centres;
- ICT service monitoring support and operations;
- specialist stand-alone equipment for business purposes; and
- emergency response situations.

A list of locations is provided at Attachment A.

<b>Item</b>	<b>Qty</b>	<b>Unit Cost (Ex. GST)</b>	<b>Item Location</b>
Desktop Computer	43,376	\$826.00 (avg)	Refer Attachment A
Laptop	3,811	\$1,225.00 (avg)	Refer Attachment A

c) The department procures operating system software for the desktops via the Whole of Government Volume Sourcing Agreement II (VSAII). The annual cost for Core Desktop Licencing (CDL) is approximately \$7.0 million, which also includes Windows, Office Professional, Enterprise Client Access Licenses and MS Desktop Optimisation.

**Locations: Desktop computers and laptops**

Adelaide, 191 Pulteney St  
 Adelaide, 30 Currie Street  
 Adelaide, 55 Currie St  
 Adelaide, King William St  
 Adelaide, Naylor House, 191 Pulteney Street  
 Adelaide, Smart Centre King William S  
 Adelaide, Smart Centre Pulteney St  
 Airport West  
 Aitkenvale  
 Albany  
 Albury  
 Alice Springs, 5 Railway Tce  
 Alice Springs Indig Resp, Stuart Hwy  
 Altona North, AltonaGate Shop Ctr, Millers Rd  
 Angurugu  
 Ararat  
 Armadale  
 Armidale  
 Ashmore  
 Atherton  
 Auburn  
 Ayr  
 Bairnsdale, Macleod St  
 Bairnsdale Medicare, Service St  
 Ballarat Medicare, Armstrong St  
 Ballarat, Albert St  
 Ballina  
 Bamaga  
 Bankstown Medicare, North Terrace  
 Bankstown, Meredith St  
 Batemans Bay, Flora Crescent  
 Bathurst  
 Baulkham Hills  
 Beaudesert  
 Beenleigh CSC  
 Beenleigh Medicare, George St  
 Bega  
 Belconnen  
 Belgrave  
 Belmont  
 Benalla  
 Bendigo Smart Centre, Andrews Av  
 Bendigo, Lyttleton Terrace  
 Bentleigh  
 Berri  
 Biggera Waters  
 Biloela  
 Blacktown Medicare, Westpoint  
 Blacktown, First Avenue  
 Bondi Junction  
 Booragon  
 Boronia  
 Borroloola  
 Bourke  
 Bowen  
 Bowral  
 Box Hill, 14-16 Prospect St  
 Braddon  
 Bridgewater  
 Brisbane e Services, Adelaide St  
 Brisbane Medicare, Myer Centre Queen St  
 Brisbane Smart Centre, Adelaide St  
 Brisbane Smart Centre, George St  
 Brisbane Smart Centre, Peel & Meriva  
 Brisbane Zone Office, 143 Turbot St  
 Brisbane, 149 Adelaide St  
 Brisbane, Terrica Place  
 Broadbeach  
 Broadmeadows  
 Broken Hill  
 Broome  
 Browns Plains  
 Brunswick Heads  
 Bunbury  
 Bunbury Smart Centre, Wellington St  
 Bundaberg  
 Burnie National Pay Centre, Cattley St  
 Burnie, 22 Wilmot St  
 Burnie, Cnr Marine Terrace & Ladbroke St  
 Burwood Medicare, Burwood Rd  
 Burwood, Railway Pd  
 Busselton  
 Byron Bay  
 Caboolture, George Street  
 Caboolture, Haskings Street  
 Cabramatta  
 Cairns 116-120 Bunds St L2  
 Cairns Medicare, McLeod St  
 Cairns Smart Centre, Draper St  
 Cairns, Aplin St  
 Cairns, Grafton St  
 Caloundra  
 Camberwell  
 Camden  
 Campbelltown

Campsie	Deniliquin
Canberra, 65 Canberra Ave Griffith	Derby
Canberra, Minister's Office	Devonport
Cannington	Dow Pt
Cannonvale	Dowsing Point
Capalaba	Dubbo
Carindale Medicare	Earlville
Caringbah	Eastwood Medicare, Rowe St
Carnarvon	Eastwood, 209 Greenhill Rd
Casino	Echuca
Castle Hill Medicare	Elizabeth Medicare, Elizabeth Way
Casuarina Medicare SO, 247 Trower Rd	Elizabeth, Landford Dr
Casuarina Medi-Indig CC, Scaturchio St	Elsternwick
Casuarina, 50 Bradshaw Tce	Emerald
Ceduna	Enfield
Central Coast Smart Ctr, Teamster Cl	Engadine
Cessnock, 186-196 Vincent Street	Epping
Chadstone	Erina
Charlestown	Esperance
Charleville	Ettalong
Charters Towers	Fairfield
Chatswood Medicare, Anderson St	Fitzroy Crossing
Chatswood, Archer St	Footscray
Cheltenham	Forest Hill
Cherbourg	Canberra, Doris Blackburn, 18 Canberra Av
Chermside Medicare, Gympie Rd	Forrest
Chermside, Banfield St	Fortitude Valley
Cleveland	Fountain Gate Medicare, Westfield Centre
Coffs Harbour Smart Centre, Pacific Hwy	Fountain Gate, Narre Warren Webb St
Coffs Harbour, 21-25 Duke St	Frankston Medicare, Bayside Shop Centre
Coffs Harbour, 29 Duke St	Frankston, Davey St
Colac	Freemantle, Pakenham St
Cooper Pedy	Fremantle Medicare, Adelaide St
Cooma	Galiwinku
Corio	Garbutt
Corrimal	Gawler
Cowra	Geelong Smart Centre, 100 Brougham
Cranbourne Medicare, High St	Geelong Smart Centre, 237 Ryrie St
Cranbourne, Cnr Childers & Codrington St	Geelong, 12-14 Little Ryrie St
Dalby	Geraldton
Dandenong Medicare, Walker & Macrae St	Gin Gin
Dandenong Smart Centre, Thomas St	Gladstone Medicare, Dawson Hwy
Dandenong Victoria RMU, Pound St	Gladstone, Goondoon St
Dandenong, Robinson St	Glen Innes
Dapto BI, Princes Highway	Glen Waverley Medicare, Springvale Rd
Dapto, Baan Baan St	Glen Waverley, Bogong Avenue
Darebin	Glenelg
Darlinghurst	Glenorchy
Darwin, 24 Knuckey St	Goodna
Darwin, 80 Mitchel St	Goondiwindi
Deception Bay	Gosford

ATTACHMENT A

Gosnells	Karratha
Goulburn	Karrinyup
Grafton	Katherine
Greensborough	Katoomba
Greenway, 134 Reed St,	Kawana
Greenway, 174 Scollay St,	Kempsey
Greenway, 274 Reed St	Kilkenny
Greenway, Forum Building, 185 Scollay St	Kingaroy
Greenway, Manning Clark Bldg, 186 Reed St	Kingston
Sth	Kippa Ring
Greenway, Millars Building, 134 Reed St	Kotara
Griffith	Kununurra
Gungahlin	Kurri Kurri
Gunnedah	Lakehaven, 14 Bannister Dr
Gympie	Lakehaven, Shop 117 Shop Centre
Halls Creek	Lakemba
Hamilton	Latrobe
Hastings	Launceston Medicare, 90 St John St
Hawkesbury	Launceston Smart Centre, Techno Park Dr
Heidelberg	Launceston, 8 Boland St
Hermannsburg	Laverton
Hervey Bay	Leeton
Hillarys	Leichhardt
Hobart Medicare SO, 199 Collins St	Lightning Ridge
Hobart Medicare, 110 Collins St	Lilydale
Hobart Smart Centre, Collins St	Lismore, 47 Conway St
Hobart Smart Centre, Longreach Av	Lismore, Shopping Square
Hobart, 188 Collins St	Lithgow
Hobart, 30-38 Barrack St	Liverpool Medicare
Hornsby Medicare, Westfield	Liverpool Smart Centre, Northumberland
Hornsby, Pacific Hwy	Liverpool, Northumberland St
Horsham	Loganholme
Hume	Longreach
Hume, Staging Data Centre	Mackay
Huonville	Mackay Medicare, Vic & Mangrove Rd
Hurstville Medicare, Cross & Park Rd	Maitland
Hurstville, Forest Rd	Maitland Medicare
Inala	Mandurah Medicare, Pinjarra Rd
Indooroopilly	Mandurah, Tuckey St
Ingham	Maningrida
Ingleburn	Mareeba
Innaloo	Maribyrnong
Innisfail	Marion
Innisfail Medicare, Edith St	Maroochydore Medicare, Sunshine Plaza
Inverell	Maroochydore, Maud St
Ipswich Medicare, Crn Pine St Terrace	Maroubra
Ipswich Processing Centre, Brisbane St	Marrickville
Ipswich, East St	Maryborough
Joondalup	Maryborough Smart Centre, Ferry St
Kadina	Mayfield
Kalgoorlie	Meekatharra

## ATTACHMENT A

Melbourne Medicare, 121 Exhibition St	Nguiu
Melbourne Medicare, Galleria Shop Centre	Nhulunbuy
Melbourne Smart Centre, Elizabeth St	Noarlunga
Melbourne, 595 Collins St	Noosa
Melton	Normanton
Merimbula	North Rockhampton
Merrylands	North Ryde
Midland Medicare, Great Eastern Hwy	North Sydney
Midland, Keane St	Northam
Mildura	Northcote
Miranda	Northern Beaches
Mirrabooka	Northland
Mitchelton	Norwood
Modbury	Nowra
Moonee Ponds	Nowra, 59 Junction Street
Moorabbin	Nundah
Morayfield	Oakleigh
Moree	Orange Centrelink,
Moreland Call Centre	Orange Medicare,
Moreland Smart Centre, Moreland Rd	Orange Processing Centre, Summer Street
Moreland, Moreland Rd	Osborne Park
Morley Medicare, Collier Rd	Pagewood
Morley, Rudioc Rd	Pakenham
Mornington Medicare, Main St	Palm Beach
Mornington, 23 Electra Place	Palm Island
Morwell	Palmerston Smart Centre, Rolyat St
Mossman	Palmerston, 2 Maluka St
Mount Barker	Papunya
Mount Gambier	Parkes
Mount Isa	Parramatta Smart Centre, George St
Mt Druitt	Parramatta, Jessie St
Mt Gravatt	Penrith Medicare, High St
Mt Ommaney	Penrith, High & Worth St
Mudgee	Perth Medicare, 130 Stirling St
Mulgrave	Perth Medicare, 81 St George's Terrace
Murray Bridge	Perth RMU, Pilbara St
Murwillumbah	Perth Smart Centre, Scarborough Rd
Muswellbrook	Perth Smart Centre, William St
Muswellbrook Medicare, 22 Sowerby St	Perth Zone Office, 200 St George Tce
Nambour	Phillip, 16 Furzer St
Nambucca Heads	Pialba
Narooma	Port Adelaide
Narrabri	Port Augusta
Nelson Bay	Port Lincoln
Nerang	Port Macquarie
Newcastle Smart Centre, Dibbs St	Port Macquarie Smart Centre, Grant St
Newcastle Smart Centre, Honeysuckle St	Port Pirie
Newcastle, King St	Portland
Newman	Potts Hill
Newmarket	Prahran
Newport	Queanbeyan Medicare, Riverside Plaza

ATTACHMENT A

Queanbeyan Zone Office, Morisset St  
 Queanbeyan, Crawford St  
 Raymond Terrace  
 Redfern  
 Richmond  
 Ringwood Medicare, Maroondah Hwy  
 Ringwood, Bond St  
 Robina  
 Rockdale  
 Rockhampton Medicare, Bolsover St  
 Rockhampton, Musgrave St  
 Rockingham Medicare, Council Av  
 Rockingham, Civic Blvd  
 Roma  
 Rosebud Medicare, Nepean Rd  
 Rosebud, Jetty Rd  
 Roselands  
 Rosny Park  
 Rouse Hill  
 Rowville  
 Ryde  
 Sale Medicare, Raymond St  
 Sale, York St  
 Salisbury  
 Santa Teresa  
 Seymour  
 Shellharbour Square Lake Entrance Road  
 Shepparton  
 Singleton  
 Smithfield  
 Sorell  
 South Brisbane  
 South Hedland  
 South Melbourne  
 Southport Bl, Marine Pde  
 Southport Medicare, Marine Pde  
 Southport, Siter St  
 Spearwood  
 Spit Junction  
 Springvale  
 Springwood  
 Springwood Medicare, 125 Macquarie Rd  
 St Marys  
 Stanthorpe  
 Stawell  
 Stones Corner  
 Strathpine  
 Subiaco  
 Sunbury  
 Sunshine, 1 Devonshire Road  
 Sunshine, 45 Dickson St

Surfers Paradise  
 Surry Hills  
 Sutherland  
 Swan Hill  
 Sydney Medicare, George St  
 Sydney Medicare, King St  
 Sydney Smart Centre Elizabeth St  
 Sydney Student Assist, Pitt St  
 Sydney Town Hall Medicare, Kent St  
 Sydney Zone Office, Pitt St  
 Symonston, 11 Faulding St  
 Symonston, 2 Faulding St  
 Tamworth  
 Tangentyere  
 Taree  
 Tennant Creek  
 The Entrance  
 Thuringowa  
 Thursday Island  
 Toombul Medicare  
 Toowong  
 Toowoomba Bl, Hume St  
 Toowoomba Medicare, James St  
 Toowoomba, Bell St  
 Toronto  
 Townsville Smart Centre, Stanley St  
 Townsville Zone Office, Stanley St  
 Townsville, 235-239 Stanley St  
 Townsville, Ross River Rd Aitkenvale  
 Townsville, Walker St  
 Traralgon, 81-89 Hotham St  
 Tuggerah  
 Tuggeranong Area Office, 150-181 Soward Wy  
 Tuggeranong Square, Cnr Anketell & Sherrin St  
 Tuggeranong, 1 Holwell St  
 Tuggeranong, 167 Soward Way  
 Tuggeranong, 171 Soward Way  
 Tuggeranong, Caroline Chisolm Ctr  
 Tuggeranong, Flax House-  
 Tuggeranong, Four Seasons House  
 Tuggeranong, Louisa Lawson Bld  
 Tuggeranong, Shop 72, Hyperdome  
 Tuncurry  
 Tuggeranong, 1 Bowes  
 Tweed Heads  
 Tweed Heads ASO, Wharf St  
 Tweed Heads Medicare Office  
 Tweed Heads Smart Centre, Enterprise Av  
 Ulladulla  
 Upper Mt Gravatt  
 Victor Harbour

Victoria Park  
Wadeye  
Wagga BI, Morgan St  
Wagga, 63 Thompson St  
Walgett  
Wallsend Compliance, 60 Nelson St  
Wallsend, 70 Robert St  
Wangaratta  
Wantirna  
Warragul  
Warrawong  
Warriewood  
Warrnambool  
Warwick  
Warwick Grove  
Watergardens  
Waurm Ponds  
Weipa  
Wendouree  
Werribee  
West Lakes  
Whyalla  
Windsor  
Woden Medicare, Westfield  
Woden, 15 Bowes Pl  
Woden, 4 Bowes Street  
Woden, NRMA House, 90 Corinna Street  
Wodonga  
Wollongong Smart Centre, 43 Burelli Street  
Wonthaggi  
Woodridge  
Woodville  
Woy Woy, 87-89 Blackwell Road  
Wynnum  
Wyang  
Yamba  
Yarra  
Yarrabah  
Yass  
Yeppoon  
Young  
Yuendumu