

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2013-14 Budget Estimates Hearings

Outcome Number: 5

Question No: 94

Topic: DisabilityCare Australia

Hansard Page: 03/06/2013 - CA69-70

Senator Siewert asked:

Can anyone access assistance with regard to the external review process if they have been unsuccessful with their DisabilityCare Australia claim?

Answer:

Yes. If a person is unsuccessful and seeks external merits review of a DisabilityCare Australia decision they will be able to access support. This will include a support person who will assist them to navigate the AAT process, attend conferences and hearings and foster 'self-advocacy' where possible. Limited legal assistance will be provided where a case satisfies specified criteria.