



Australian Government
Department of Health and Ageing

Dr Ian Holland
Secretary
Senate Community Affairs Committee
Parliament House
CANBERRA ACT 2066

Dear Dr Holland

**Request for Amendment to Evidence Provided at Budget Estimates Hearing,
5 June 2013: Outcome 10**

I am writing to correct two statements that I made at the Budget Estimates Hearing of the Senate Community Affairs Committee on 5 June 2013.

1. Senator Fierravanti-Wells asked the following question:

“Both hospitals?”

My response was as follows:

“The ACT public hospitals, yes”

It has been brought to my notice that my response was recorded incorrectly and the response should now be amended as follows (changes are underlined):

“The ACT public hospital, yes”

2. Senator Fierravanti-Wells asked the following question:

“One of the benefits of PCEHR marketed by the government was that it would reduce transcription errors with medication. Doesn't this show there is still weakness in the system?”

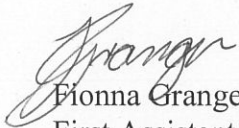
My response was as follows:

“It is an opinion, I guess, by in fact I think it shows the opposite, because that error may have never been visible to that patient in any other way, yet would have been in the healthcare providers system and perhaps led to a medication error. So in fact it being visible to the patient and their seeing their record meant that that could be picked up.”

It has been brought to my notice that my response was recorded incorrectly and the response should now be amended as follows (changes are underlined):

“It is an opinion, I guess, but in fact I think it shows the opposite, because that error may have never been visible to that patient in any other way, yet would have been in the healthcare providers system and perhaps led to a medication error. So in fact it being visible to the patient and their seeing their record meant that that could be picked up.”

Yours sincerely



Fiona Granger
First Assistant Secretary
eHealth Development and Operations Division
Department of Health and Ageing

4 July 2013