

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Budget Estimates 2013-14, 5/6 & 7 June 2013

Question: E13-075

OUTCOME: 0 - Whole of Portfolio

Topic: Internet

Type of Question: Written Question on Notice

Senator: Smith

Question:

Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this? Did it impact the Minister's office?

Answer:

In the period 1 January 2013 to 30 June 2013, the Department of Health and Ageing has experienced occasional slow internet access. There have been no internet blackouts.

Reasons include:

- extraordinary amounts of spam emails impacting the capacity of the internet gateway and spam filters; and
- demand on internet gateway exceeded available capacity during periods of peak business activity.

Internet problems impact all users of the Health network including Ministers' offices.