

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

National e-Health Transition Authority (NeHTA)

Budget Estimates 2012-13

Question: 12

OUTCOME 10.2: e-Health

Topic: PCEHR Research

Senator Boyce asked:

When NEHTA and DOHA claim that the eHealth system and the Personally Controlled Electronic Health Record will provide and I quote, ‘new and exciting opportunities to empower individuals’ on what qualitative customer research was that based? If you did can you please provide that research or data?

Answer:

Australian consumers will benefit from faster, safer and more sustainable health system that is suitably equipped to respond to emerging health sector. Doctors, nurses and other healthcare professionals will be able to spend less time chasing paperwork so you can receive appropriate treatment as soon as possible. Previous bad reactions to medications and allergies can be noted, as well as tests and treatments, helping to avoid unnecessary repeat tests. Important consumer medical information is available securely online alleviating the need for consumers to remember all their medical details.