Senate Community Affairs Committee ANSWERS TO ESTIMATES QUESTIONS ON NOTICE FAMILIES, HOUSING, COMMUNITY SERVICES AND INDIGENOUS AFFAIRS PORTFOLIO

2012-13 Budget Estimates Hearings

Outcome Number: 4 Question No: 79

Topic: Aged Pensioners

Hansard Page: 28/05/2012 - CA30

Senator Fierravanti-Wells asked:

Do you have circumstances where the application for the Pensioner Advance option be denied and in what sort of circumstances would you deny somebody?

Answer:

The reasons a pensioner may have an advance payment application rejected by Centrelink include:

- less than three months payment continuity;
- not in Australia on date of claim;
- person has overpayment or debt; or
- person still repaying an earlier advance.