

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Budget Estimates 2012-2013, 30 & 31 May and 1 June 2012

Question: E12-026

OUTCOME 4: Aged Care and Population Ageing

Topic: Call Centre - Implementation

Type of Question: Written Question on Notice

Number of pages: 1

Senator: Senator Boyce

Question: A national call centre announced in the recent aged care package is to be established in 2013. Will this centre replace the aged care information line?

Answer:

When established, the National Call Centre will answer the national number for information on aged care (1800 200 422) which was implemented on 1 July 2011. Other 1800 aged care information numbers, including the Aged Care Information Line, will be transitioned and/or consolidated following the implementation of the National Call Centre.