

Clean Energy Advance IVR Information DHS Single Portfolio Telephone Number (132468)

The Australian Government has introduced the Household Assistance Package which starts in May with an initial payment, called the Clean Energy Advance. Initial payments will be made automatically with your regular Centrelink payment:

- customers who receive a fortnightly Family Tax Benefit payment will receive the initial payment between the 16th and the 29th of May. If you claim Family Tax Benefit as a lump sum payment, the Clean Energy Advance will be included as part of your entitlements after the end of the 2012 to 2013 financial year when your actual income is known.
- pensioners will receive the additional payment between the 28th of May and the 8th of June.
- customers who receive another income support payment, such as Newstart, you will be paid between the 11th and the 22nd of June.
- Seniors Supplement recipients will be paid on the 25th of June 2012.

You do not have to do anything to receive this payment. It will be paid automatically with your regular payment. It is a tax-free payment that does not count as income for social security or family assistance purposes.

For more information about the Household Assistance Package, including payment rates and dates, please go to humanservices.gov.au/cleanenergy

2012-13 Budget Estimates

Committee: Community Affairs Committee

Document Number: 6

Date and Time: TUE 29/5/2012

Tabled by: MALISA GOLIGHTLY 9:30 PM

Pages: 1