Senate Community Affairs Legislation Committee

BUDGET ESTIMATES - 29 MAY 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Service Centres

Question reference number: HS 23

Senator: McKenzie

Type of question: Hansard page 114

Date set by the committee for the return of answer: 27 July 2012

Number of pages: 1

Question:

a) Senator McKENZIE: I look forward to that. On notice, how many service centres are there currently across Australia and in each jurisdiction?

Mr Tidswell: There are 550 service centres across Australia and we will provide the breakdown by state and territory.

b) Senator McKENZIE: Metro and non-metro?

Mr Tidswell: Yes, we can do that.

Answer:

a) and b) The table below provides the requested figures as at 30 June 2012. The number of physical sites has decreased to 523 due to the consolidation of service centres during May and June 2012.

State	Metropolitan	Non-metropolitan	Total
ACT	11	0	11
NSW	105	69	174
NT	5	16	21
QLD	53	62	115
SA	17	15	32
TAS	10	6	16
VIC	73	33	106
WA	26	22	48
TOTAL	300	223	523

These classes are based on the 1991 Australian Census Classification for Rural, Remote and Metropolitan areas (RRMA). In line with the RRMA, metropolitan zones include capital cities and postcodes with a population of greater than or equal to 100,000, and non-metropolitan includes rural and remote locations with a population less than 99,999.