

Senate Community Affairs Legislation Committee

BUDGET ESTIMATES - 29 MAY 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Department of Human Services Kiosks

Question reference number: HS 18

Senator: Siewert

Type of question: Hansard page 105

Date set by the committee for the return of answer: 27 July 2012

Number of pages: 1

Question:

Mr Sterrenberg: Currently we have 1,500 kiosks spread across the network and we have a project at the moment to roll out another 150. I think it is going to be further expanded later on this year.

Senator SIEWERT: Another 150.

Mr Sterrenberg: Yes. That is in the next couple of months and then there is a second roll out after that.

Senator SIEWERT: So that you do not have to do it now, could you provide a notice where they are and where the new ones are being rolled out?

Answer:

There are 1,769 Single Point of Presence self-service machines located across the department's Service Zones. These are located as follows:

Border Ranges	118
Central New South Wales	209
Eastern Victoria	94
Mid Coast New South Wales	102
Northern Australia	44
Northern Queensland	167
Northern Victoria	113
Pacific Coast	129
South Australia	166
Southern New South Wales	52
Southern Queensland	113
Sunshine Coast	74
Sydney	114
Tasmania	50
Western Australia	137
West Victoria	87

New machines will be rolled out at locations yet to be determined across the department's Service Zones.