

Senate Community Affairs Legislation Committee

BUDGET ESTIMATES - 29 MAY 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: DHS Staffing - SES

Question reference number: HS 64

Senator: McKenzie

Type of question: Written

Date set by the committee for the return of answer: 27 July 2012

Number of pages: 5

Question:

- a) Please list the SES positions you have in your department/agency in this financial year to date.
- b) Identify the different levels and how many are permanent positions.

Answer:

- a) As at 31 May 2012, the department had the following SES positions:

Position Title	Classification	Permanent Yes/No
Associate Secretary, Service Delivery	Band 3	YES
Deputy Secretary, Customer Service Delivery	Band 3	YES
Deputy Secretary, Future Services, Rehabilitation and Compliance	Band 3	YES
Deputy Secretary, Health and Service Delivery Reform	Band 3	YES
Deputy Secretary, Participation, Families and Older Australians	Band 3	YES
Deputy Secretary, Enabling Services	Band 3	YES
Special Adviser	Band 3	YES
Chief Information Officer	Band 3	YES
General Manager, Audit	Band 2	YES
General Manager, Access Services	Band 2	YES
General Manager, Network Capability	Band 2	YES
General Manager, Indigenous, Regional and Remote Servicing	Band 2	YES
General Manager, Smart Centres	Band 2	YES
General Manager, Child Support Operations	Band 2	YES
General Manager, Rehabilitation and Assessment Services	Band 2	YES
General Manager, Recovery, Health and Business Compliance	Band 2	YES
General Manager, Business Integrity	Band 2	YES
General Manager, Future Service Design	Band 2	YES
General Manager, Future Services Transformation	Band 2	YES
General Manager, Strategic Information	Band 2	YES
General Manager, Service, Strategy and Policy	Band 2	YES

Position Title	Classification	Permanent Yes/No
General Manager, Participation	Band 2	YES
General Manager, Families	Band 2	YES
General Manager, Disability, Carers and Older Australians	Band 2	YES
Chief Financial Officer	Band 2	YES
General Manager, Communication	Band 2	YES
General Manager, Corporate Operations	Band 2	YES
Chief Counsel, Legal Services	Band 2	YES
Special Adviser	Band 2	YES
General Manager, People Capability	Band 2	YES
General Manager, People Services	Band 2	YES
General Manager, Whole of Government Coordination	Band 2	YES
General Manager, Business Services	Band 2	YES
General Manager, Health Programs	Band 2	YES
General Manager, Health eBusiness	Band 2	YES
General Manager, SDR Implementation	Band 2	YES
General Manager, Strategy and Architecture	Band 2	YES
General Manager, Customer Services and Corporate Systems	Band 2	YES
General Manager, Health and Government to Business Systems	Band 2	YES
General Manager, Employment, Families, Child Support and Older Australians Systems	Band 2	YES
General Manager, ICT Business and Shared Services	Band 2	YES
General Manager, ICT Infrastructure	Band 2	YES
National Manager, Internal Audit 1	Band 1	YES
National Manager, Internal Audit 2	Band 1	YES
Service Leader, Southern Queensland	Band 1	YES
Service Leader, Border Ranges	Band 1	YES
Service Leader, Pacific Coast	Band 1	YES
Service Leader, Mid Coast NSW	Band 1	YES
Service Leader, Sydney	Band 1	YES
Service Leader, Central NSW	Band 1	YES
Service Leader, Southern NSW	Band 1	YES
Service Leader, Tasmania	Band 1	YES
Service Leader, Eastern Victoria	Band 1	YES
Service Leader, Northern Victoria	Band 1	YES
Service Leader, West Victoria	Band 1	YES
Service Leader, South Australia	Band 1	YES
Service Leader, Western Australia	Band 1	YES
Service Leader, Sunshine Coast	Band 1	YES
National Manager, Service Delivery Projects	Band 1	NO
National Manager, Channel Integration and Change Management	Band 1	YES
National Manager, Smart Centres Capability	Band 1	YES
National Manager, Process Improvement	Band 1	YES
National Manager, Emergency Management	Band 1	YES
National Manager, Social Work Services	Band 1	YES
National Manager, Operational Performance	Band 1	NO
Service Leader, Northern Australia	Band 1	YES
Service Leader, Northern Queensland	Band 1	YES
National Manager, Deduction and Confirmation Services	Band 1	YES
National Manager, Indigenous Strategies	Band 1	YES
National Manager, Multicultural Services	Band 1	YES
National Manager, Co-location	Band 1	YES
National Manager, Education and Employment	Band 1	YES
National Manager, Older Australians, Disability and Carers	Band 1	YES
National Manager, Families and Childcare	Band 1	YES
National Manager, Call Operations	Band 1	YES

Position Title	Classification	Permanent Yes/No
National Manager, Self Managed Service Operations	Band 1	NO
National Manager, Specialised Assessments	Band 1	YES
National Manager, Operations Support	Band 1	YES
National Manager, Customer Review and Quality Improvement	Band 1	YES
National Manager, New Customers and Mainstream Services	Band 1	YES
National Manager, Non-Compliance	Band 1	YES
Strategy and Coordination	Band 1	YES
National Manager, Assessment Services	Band 1	YES
National Manager, CRS Australia	Band 1	YES
National Manager, Health Provider Compliance	Band 1	YES
National Manager, Business and Public Compliance	Band 1	YES
National Manager, Debt Management	Band 1	YES
National Manager, Health Professionals	Band 1	YES
Chief Medical Adviser	Band 1	YES
National Manager, Payment Accuracy	Band 1	YES
National Manager, Customer Compliance	Band 1	YES
National Manager, Serious Non-compliance	Band 1	YES
National Manager, Assurance	Band 1	YES
National Manager, Strategic Compliance	Band 1	NO
National Manager, Self Management Design	Band 1	YES
National Manager, Design Capability	Band 1	YES
National Manager, Assisted Service Design	Band 1	YES
National Manager, Innovative Process Design	Band 1	YES
National Manager, Innovative Service Design	Band 1	YES
National Manager, Transformation Program	Band 1	YES
National Manager, Customer Communication and eReference	Band 1	YES
National Manager, Information Management	Band 1	YES
National Manager, Research and Analysis	Band 1	YES
National Manager, Strategic Information, Design and Governance	Band 1	YES
National Manager, Government Partnerships, Governance and New Work	Band 1	YES
National Manager, Service Delivery Policy	Band 1	YES
National Manager, Strategic Analysis and Forecasting	Band 1	YES
National Manager, Social Inclusion	Band 1	YES
National Manager, Participation Programs	Band 1	YES
National Manager, Participation Coordination	Band 1	YES
National Manager, Youth, Education Programs and Participation Service Delivery	Band 1	YES
National Manager, Community Innovation	Band 1	YES
National Manager, Participation, Performance and Evaluation	Band 1	YES
National Manager, Families and Childcare Programs	Band 1	YES
National Manager, Child Support Policy and Procedures	Band 1	YES
National Manager, Child Support Quality	Band 1	YES
National Manager, Child Support Channel and Communication	Band 1	YES
National Manager, Intensive Services	Band 1	YES
National Manager, Disability and Carers	Band 1	YES
National Manager, Older Australians and International	Band 1	YES
National Manager, External Budgets	Band 1	YES
National Manager, Internal Budgets and Reporting	Band 1	YES
National Manager, Funding Model and Business Analytics	Band 1	YES
National Manager, Statutory Reporting	Band 1	YES
National Manager, Treasury, Governance and Shared Services	Band 1	YES
National Manager, Business Improvement and Support	Band 1	YES
National Manager, Online Communication and Business Services	Band 1	YES

Position Title	Classification	Permanent Yes/No
National Manager, Media and Customer Service Delivery Communication	Band 1	YES
National Manager, Client Communication	Band 1	YES
National Manager, Customer Service Property	Band 1	YES
National Manager, Corporate Support	Band 1	YES
National Manager, Corporate Records Management	Band 1	YES
National Manager, Procurement and Contract Management	Band 1	YES
National Manager, Business Continuity	Band 1	YES
Executive Counsel, Strategic Legal	Band 1	YES
General Counsel, Corporate Law	Band 1	YES
General Counsel, Program Advice	Band 1	YES
General Counsel, Program Litigation and Review	Band 1	YES
National Manager, Ombudsman, Privacy and FOI	Band 1	YES
National Manager, Workforce Planning and Diversity	Band 1	YES
National Manager, Leadership and Values	Band 1	YES
National Manager, People Development	Band 1	YES
National Manager, Technical Skill Development	Band 1	YES
National Manager, Recruitment, Pay and Advice	Band 1	YES
National Manager, Workplace Relations, Health and Safety	Band 1	YES
National Manager, People Support	Band 1	YES
National Manager, Portfolio Agency Advice	Band 1	YES
National Manager, Governance	Band 1	YES
National Manager, Ministerial Coordination and Parliamentary	Band 1	YES
National Manager, Portfolio Strategic Engagement	Band 1	YES
National Manager, Government Business	Band 1	YES
National Manager, Climate Change	Band 1	YES
National Manager, Health Support Programs	Band 1	YES
National Manager, Aged Care Programs	Band 1	YES
National Manager, Medicare and Veterans' Affairs Processing	Band 1	YES
National Manager, Pharmaceutical Benefits	Band 1	YES
National Manager, Health Programs Improvement and Support	Band 1	YES
National Manager, Healthcare Identifiers	Band 1	YES
National Manager, eHealth and Projects	Band 1	YES
National Manager, eClaiming	Band 1	YES
National Manager, Medicare Providers	Band 1	YES
National Manager, SDR Change Management and Design Assurance	Band 1	YES
National Manager, SDR Outcomes and Finance	Band 1	YES
National Manager, SDR Program Management	Band 1	YES
National Manager, SDR Support	Band 1	YES
National Manager, Portfolio Program Office	Band 1	YES
National Manager, Enterprise Architecture	Band 1	YES
National Manager, Architecture Standards	Band 1	YES
National Manager, ICT Software License Review Project	Band 1	YES
National Manager, Business Integrity Systems	Band 1	YES
National Manager, Corporate Systems	Band 1	YES
National Manager, Applications Integration	Band 1	YES
National Manager, Online Services	Band 1	YES
National Manager, Service Network Systems	Band 1	YES
National Manager, Telephony Systems	Band 1	YES
National Manager, Business Information and Data Services	Band 1	YES
National Manager, Customer and Provider Details	Band 1	YES
National Manager, eHealth	Band 1	YES
National Manager, PBS, Medicare and Aged Care	Band 1	YES
National Manager, Payments and Government to Business	Band 1	YES

Position Title	Classification	Permanent Yes/No
National Manager, Child Support Applications	Band 1	YES
National Manager, Disability, Carers and Pensions	Band 1	YES
National Manager, Employment	Band 1	YES
National Manager, Families	Band 1	YES
National Manager, Enterprise Testing	Band 1	YES
National Manager, ICT Corporate and Contract Management Services	Band 1	YES
National Manager, Portfolio Management Office	Band 1	YES
National Manager, Strategic Vendor Management	Band 1	YES
National Manager, Telecommunications Business Transition	Band 1	YES
National Manager, Enterprise Services	Band 1	YES
National Manager, ICT Integration	Band 1	YES
National Manager, Infrastructure Services	Band 1	YES
National Manager, ICT Security	Band 1	YES
National Manager, Database and Applications Support	Band 1	YES

b) The different levels as at 31 May 2012 were as follows:

Classification	Number of Positions
Total SES Band 1	153
Total SES Band 2	34
Total SES Band 3	8

The number of permanent and temporary positions as at 31 May 2012 was as follows:

Category	Number
Total Permanent Positions	191
Total Temporary Positions	4