

Senate Community Affairs Legislation Committee

BUDGET ESTIMATES - 29 MAY 2012 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Members of a Couple Appeals

Question reference number: HS 53

Senator: Siewert

Type of question: Written

Date set by the committee for the return of answer: 27 July 2012

Number of pages: 4

Question:

For Attachment A, HSW 17, asked on 29 March 2012, instead of total of appeals, calculate the outcomes over the periods using ONLY Member of a Couple appeals.

Answer:

The tables provided below shows the percentage of ONLY Member of a Couple appeals.

Note: The number of 'All Appeals Decided' is greater than 'All Appeals Received' because an appeal received from a customer may result in more than one decision being reviewed. This will result in a greater number of 'Appeals Decided' than 'Appeals Received'.

Members of a Couple (MOC) Appeals 1 July 2010 to 30 June 2011

| | | MOC TOTAL | % MOC total appeals decided |
|---|--------------------------------------|----------------------|--|
| MOC - All Appeals <i>Original Decision Maker (ODM; Authorised Review Officer (ARO); Social Security Appeals Tribunal (SSAT); and Administrative Appeals Tribunal (AAT).</i> | MOC - All Appeals Received | 7,793 | |
| | MOC - All Appeals Decided | 8,070 | |
| MOC - All Appeals Decided – Outcomes (ODM, ARO, SSAT, AAT) | Affirmed | 4,658 | 57.72 |
| | Set Aside | 2,201 | 27.26 |
| | Varied | 654 | 8.10 |
| | Settled/Decision by Consent/Other | 63 | 0.78 |
| | Withdrawn/Dismissed | 494 | 6.12 |
| ODM | Appeals Received | 3,560 | |
| | Appeals Decided | 3,658 | |
| | Affirmed | 2,369 | 64.73 |
| | Set Aside | 843 | 23.05 |
| | Varied | 297 | 8.13 |
| | Withdrawn/Dismissed | 149 | 4.08 |
| ARO | Appeals Received | 3,221 | |
| | Appeals Decided | 3,437 | |
| | Affirmed | 1,909 | 55.54 |
| | Set Aside | 1,030 | 29.97 |
| | Varied | 343 | 9.97 |
| | Withdrawn/Dismissed | 155 | 4.51 |
| SSAT | Appeals Received | 837 | |
| | Appeals Decided | 789 | |
| | Affirmed | 343 | 43.47 |
| | Set Aside | 300 | 38.02 |
| | Varied | 13 | 1.64 |
| | Withdrawn/Dismissed | 133 | 16.86 |
| AAT (Customer Appeal) | Appeals Received | 174 | |
| | Appeals Decided | 185 | |
| | Affirmed | 37 | 20.00 |
| | Set Aside | 27 | 14.59 |
| | Varied | 1 | 0.54 |
| | Settled/Decision by Consent/Other | 63 | 34.05 |
| | Withdrawn/Dismissed | 57 | 30.81 |
| AAT (Secretary Appeal) | Appeals Received | 1 | |
| | Appeals Decided | 1 | |
| | Affirmed | 0 | 0.00 |
| | Set Aside | 1 | 100.00 |
| | Varied | 0 | 0.00 |
| | Settled/Decision by Consent | 0 | 0.00 |
| | Withdrawn/Dismissed | 0 | 0.00 |

| Members of a Couple (MOC) Appeals 1 July 2011 to 31 December 2011 | | | |
|--|--|--------------------------|------------------------------------|
| | | MOC Total Appeals | % MOC total appeals decided |
| MOC - All Appeals <i>Original Decision Maker (ODM); Authorised Review Officer (ARO); Social Security Appeals Tribunal (SSAT); and Administrative Appeals Tribunal (AAT).</i> | MOC - All Appeals Received | 3,037 | |
| | MOC - All Appeals Decided | 3,074 | |
| MOC - All Appeals Decided – Outcomes <i>(ODM, ARO, SSAT, AAT)</i> | Affirmed | 1,681 | 54.68 |
| | Set Aside | 913 | 29.70 |
| | Varied | 215 | 6.99 |
| | Settled/Decision by Consent | 25 | 0.81 |
| | Withdrawn/Dismissed | 240 | 7.81 |
| ODM | | | |
| | MOC - ODM Appeals Received | 1,376 | |
| | MOC - ODM Appeals Decided | 1,389 | |
| | Affirmed | 846 | 60.91 |
| | Set Aside | 361 | 25.99 |
| | Varied | 124 | 8.93 |
| | Settled/Decision by Consent | 0 | 0.00 |
| | Withdrawn/Dismissed | 58 | 4.18 |
| ARO | | | |
| | MOC - ARO Appeals Received | 1,294 | |
| | MOC - ARO Appeals Decided | 1,304 | |
| | Affirmed | 681 | 52.22 |
| | Set Aside | 442 | 33.90 |
| | Varied | 90 | 6.90 |
| | Settled/Decision by Consent | 0 | 0.00 |
| | Withdrawn/Dismissed | 91 | 6.98 |
| SSAT | | | |
| | MOC - SSAT Appeals Received | 291 | |
| | MOC - SSAT Appeals Decided | 323 | |
| | Affirmed | 148 | 45.82 |
| | Set Aside | 97 | 30.03 |
| | Varied | 1 | 0.31 |
| | Settled/Decision by Consent | 0 | 0.00 |
| | Withdrawn/Dismissed | 77 | 23.84 |
| AAT (Customer Appeal) | | | |
| | MOC - AAT (Customer Appeal) Appeals Received | 76 | |
| | MOC - AAT (Customer Appeal) Appeals Decided | 57 | |
| | Affirmed | 6 | 10.53 |
| | Set Aside | 12 | 21.05 |
| | Varied | 0 | 0.00 |

Members of a Couple (MOC) Appeals 1 July 2011 to 31 December 2011

| | | | |
|-------------------------------|---|----|--------|
| | Settled/Decision by Consent | 25 | 43.86 |
| | Withdrawn/Dismissed | 14 | 24.56 |
| AAT (Secretary Appeal) | | | |
| | MOC - AAT (Secretary Appeal) Appeals Received | 0 | |
| | MOC - AAT (Secretary Appeal) Appeals Decided | 1 | |
| | Affirmed | 0 | 0.00 |
| | Set Aside | 1 | 100.00 |
| | Varied | 0 | 0.00 |
| | Settled/Decision by Consent | 0 | 0.00 |
| | Withdrawn/Dismissed | 0 | 0.00 |