

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Budget Estimates 2011-2012, 30/31 May 2011

Question: E11-556

OUTCOME 10: Health System Capacity and Quality

Topic: NATIONAL EHEALTH TRANSITION AUTHORITY AND CONSUMER INVOLVEMENT

Written Question on Notice

Senator Boyce asked:

Now you say you want to increase consumer 'involvement', isn't that an acknowledgement NEHTA's consumer engagement has been less than perfect thus far?

Answer:

Ongoing engagement with consumers throughout the personally controlled electronic health record (PCEHR) Program remains a priority.

Since the announcement of the PCEHR system in early 2010 consumer representatives have been involved in over 50 stakeholder working group meetings, roundtable discussions and forums held to progress design and delivery of the PCEHR system.

In addition, the National eHealth Conference, held on 30 November and 1 December 2010, had 450 participants with 44 representing a wide variety of consumer organisations. Consumer representatives gave a keynote address, led a workshop, sat on an expert panel and helped in closing the conference.

Consumer engagement in the PCEHR program will continue to increase as the program closer to implementation.