

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2011-12 Budget Estimates Hearings**

**Outcome Number:** 7

**Question No:** 203

**Topic:** Remote Service Delivery

**Hansard Page:** 3 June 2011, CA9

**Senator Boyce** asked:

Did the Coordinator General for Remote Indigenous Services write to the Secretary of FaHCSIA in mid-2010 saying that there were problems within the department that were impacting on the efficient and effective implementation of the Remote Service Delivery National Partnership? If yes, what was the date of the letter and advise whether the letter could be made public. If the letter cannot be made public, what were the concerns raised in the letter and what actions have been taken in response to the letter?

**Answer:**

In preparing his second statutory report, the Coordinator General for Remote Indigenous Services wrote to FaHCSIA (on 22 June 2010 and 24 August 2010) on matters he was considering for inclusion in this report. These communications were confidential internal working documents. The Coordinator General for Remote Indigenous Services as an independent statutory officer reports to the Minister for Families, Housing, Community Services and Indigenous Affairs under section 15 of the *Coordinator-General for Remote Indigenous Services Act 2009*, which may include on issues relevant to the implementation of the Remote Service Delivery National Partnership Agreement. To date, the Minister has publicly released these reports.

The second report from the Coordinator General for Remote Indigenous Services is available at <http://www.cgris.gov.au/site/report2010.asp>. A coordinated response from the Remote Service Delivery National Partnership Agreement jurisdictions, through the Working Group on Indigenous Reform, to these issues is available at [http://www.fahcsia.gov.au/sa/indigenous/progserv/RSD\\_NPA/Pages/response\\_cgris\\_second\\_rpt.aspx](http://www.fahcsia.gov.au/sa/indigenous/progserv/RSD_NPA/Pages/response_cgris_second_rpt.aspx)