

**Community Affairs
Legislation Committee**

Examination of Budget Estimates 2004-2005

Additional Information Received

VOLUME 5

**FaCS Output Groups: Cross Outcome, Output 1.1, 1.4, 2.2, 3.3
Office for Women**

FAMILY AND COMMUNITY SERVICES PORTFOLIO

FEBRUARY 2005

Note: Where published reports, etc. have been provided in response to questions, they have not been included in the Additional Information volume in order to conserve resources.

ADDITIONAL INFORMATION RELATING TO THE EXAMINATION OF BUDGET EXPENDITURE FOR 2004-2005

Included in this volume are answers to written questions on notice relating to
Order of the Senate dated 18 November 2004

FAMILY AND COMMUNITY SERVICES PORTFOLIO

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2003-04 Budget Estimates, 4-5 June 2003

Output Group: Cross Outcome

Question No: 1

Topic: Procurement Policy

Hansard Page: Written Question on Notice

Senator Murray asked:

- a) When did the Department last update its procurement policy documentation?
- b) What mechanisms does the Department have in place to ensure its procurement guidelines reflect current policy in relation to government contracting?
- c) Do the Department's current procurement guidelines refer to all of the following accountability mechanisms?
 - The Senate order for departmental and agency contracts;
 - The Department of Finance and Administration's February 2003 *Guidance on Confidentiality of Contractors' Commercial Information*; and
 - The Commonwealth Procurement Guidelines (CPGs)?

Answer:

- a) The Department's procurement policy and guidelines were updated to comply with the Commonwealth Procurement Guidelines issued by the Department of Finance and Administration on 7 December 2004.
- b) Departmental officers attend the Department of Finance and Administration Procurement Forums and continuously update policies and procedures in-line with current government policy including membership on the e-procurement reference group. Recommendations from ANAO procurement audits have also implemented into the Department's procedures as required. Regular Procurement Bulletins are made available to all departmental staff as new policies are released or amended. The Department also operates a Contracts Helpdesk (phone and email) that provides expert procurement advice.
- c) Yes, the Department's current procurement guidelines refer to the outlined accountability mechanisms.

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2004-05 Supplementary Budget Estimates - December 2004

Output Group: Cross Outcome

Question No: 2

Topic: Tender Documentation and Contract Templates

Senator Murray asked:

Do the Department's tender documentation and contract templates include the following elements:

- A statement outlining the various Commonwealth accountability requirements;
- A consistent definition of confidential information across all templates;
- A provision for the inclusion of specific reasons justifying why a tenderer may wish to protect certain information in the contract if it is awarded;
- A section that outlines the obligations of confidentiality after the contract has been awarded;
- A more detailed outline, with the general non-disclosure clauses, of the exceptions to confidentiality obligations for Commonwealth contracts; and
- The model contract clauses, given in DOFA's February 2003 Guidance on Confidentiality of Contractor's Commercial Information?

Answer:

Yes, the Department's tender documents and contract templates include all of these elements.

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Output Group: Cross Outcome

Question No: 3

Topic: Contract Training Courses

Senator Murray asked:

At page 51 of ANAO Audit Report No.10 2004-2005, *The Senate Order for Departmental and Agency Contracts (Calendar Year 2003 Compliance)*, the ANAO has concluded that all FMA agencies would benefit from implementation of contract training courses, or a review of current courses, to ensure that the Senate order requirements are adequately covered and that procurement staff receive relevant DOFA guidance.

- a) What training does the Department currently have in place for procurement staff?
- b) Does this training cover the requirements of the Senate order for departmental and agency contracts and refer to DOFA's February 2003 *Guidance on Confidentiality of Contractor's Commercial Information*?

Answer:

- a) The Department's procurement staff undertake external training in the Certificate 4 in the Procurement and Contracting Course. The Department also conducts an internal contract management course.
- b) Yes, the training covered in Certificate 4 in Procurement and Contracting covers the DoFA guidance.

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FAMILY AND COMMUNITY SERVICES PORTFOLIO
2004-05 Supplementary Budget Estimates - December 2004

Output Group: Cross Outcome

Question No: 4

Topic: Cultural Diversity

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) For each of the i) 1999-00, ii)2000-01, iii)2001-02, iv)2002-03, v)2003-04 financial years, did the department include in its annual report a report on outcomes achieved for clients from diverse cultural and linguistic backgrounds?
- b) If not, for each of the i)1999-00, ii)2000-01, iii)2001-02, iv)2002-03, v)2003-04 financial years, did the department otherwise publish a report on outcomes achieved for clients from diverse cultural and linguistic backgrounds? (If yes, please supply the report).

Answer:

As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

- a) No. The Department does not report specifically on outcomes for customers from diverse cultural and linguistic backgrounds in its annual report.

However, Centrelink provides information in its Annual Reports about customers from diverse cultural and linguistic backgrounds. Included in the Annual Report is:

- broad information about customer demographics
- information about the services provided to assist customers from diverse cultural and linguistic backgrounds and their representatives including:-
 - various communication strategies
 - featured studies of the work done by Multicultural Service Officers
 - National Multicultural Reference Group and Multicultural Advisory Committees
- a number of case studies
- information about support provided to staff to assist them to deal with customers from diverse cultural and linguistic backgrounds

- b) FaCS provides input to the Annual Access and Equity Report prepared by the Department of Immigration and Multicultural and Indigenous Affairs each year and has done so for each of the financial years specified.

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The Access and Equity report is a service wide report against the Performance Management Framework of the *Charter of Public Service in a Culturally Diverse Society* (the Charter) that is tabled in the Parliament each year. The Charter sets out a nationally consistent approach to delivering government services that respond to the language and cultural needs of all Australians.

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Output Group: Cross Outcome

Question No: 5

Topic: Cultural Diversity - Costs

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) For each of the i)1999-00, ii)2000-01, iii)2001-02, iv)2002-03, v)2003-04 financial years, did the department budget for costs associated with developing culturally responsive and accessible services?
- b) For the 2003-04 financial year, how much did the department budget for this purpose?

Answer:

As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

These answers are provided for FaCS:

a) and b) Costs for services to people of diverse cultural and linguistic backgrounds are not discretely identified as a line item. In the department's budgeting, FaCS has responsibility for administering programs that are accessible for all customers, including those of diverse cultural and linguistic backgrounds.

These answers are provided for Centrelink:

a) and b) All parts of the Centrelink network are responsible for the development and delivery of culturally responsive and accessible services and, accordingly, general team budgets are supplemented to meet this responsibility. In conjunction, the Multicultural Services Business Team provides the national focus for strategic business decisions in multicultural servicing and the support structure to enable the Centrelink Network to deliver culturally appropriate services. Moreover, it provides the support structure to enable the Centrelink Network to deliver culturally appropriate services.

It is difficult therefore to cost the full extent of multicultural servicing in Centrelink as this is imbedded across the agency.

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Output Group: Cross Outcome

Question No: 6

Topic: Intermediary Service Providers

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

- a) For the each of the i) 1999-00, ii) 2000-01, iii) 2001-02, iv) 2002-03, v) 2003-04 financial years, how many Departmental programs or services were delivered via an intermediary service provider, such as another level of government or a non-government organisation?
- b) Of these, in each financial year how many did the funding conditions in contracts specify relevant access and equity accountabilities (for example, collection and reporting of information on client characteristics)?
- c) For each of these, is the provision a standard clause? If so, can the Department please supply the clause?
- d) If there is no standard provision, is a copy of the provision available for each of these? Are the provisions subsequently audited? If yes, what were the results? (Please supply)

Answer:

PLEASE NOTE –

As a result of the Machinery of Government changes of 26 October 2004, Centrelink and the Child Support Agency moved from the Department of Family and Community Services (FaCS) portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the responsibilities of FaCS prior to this Administrative Arrangement Order change.

- (a) FaCS programs delivered via an intermediary service provider, as reported in the FaCS Annual Report:

1999-2000	2000-01	2001-02	2002-03	2003-04
71	84	88	85	84

- (b) All Departmental programs not delivered through another government agency use the standard funding agreement, based on the More Accessible Government funding agreement. This agreement ensures each program determines the type of information that is needed on client characteristics, depending on the type of service provision, and whether funding is appropriated to directly target individuals. This requirement is addressed within the funding agreement schedule or program guidelines.

- (c) It is FaCS policy that program areas use the standard funding agreement with non government service providers. The standard funding agreement requires funding

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recipients to prepare and give to the departmental officer reports specified in the Schedule, particularly, any other written reports that may be required by the Commonwealth from time to time, including reports which verify how the Funding has been expended for the Approved Purposes or how any part of the Project has been, or will be, performed.

(d) Copies are available as part of the program guidelines.

The Department carries out audits of programs on a rolling basis. These audits include reviewing the use of standard FaCS program delivery processes and procedures including those that ensure access and equity.

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Output Group: Cross Outcome

Question No: 7

Topic: Community Information Publications

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

Can the Department provide a current list of each community information publication it publishes in English as at:

- a) the current date (2, December 2004) or if this is unavailable
- b) 30 June, 2004 (and take from then to 2 December 2004 On Notice) or if this is unavailable
- c) 1 January 2004 (and take from then to 2 December 2004 On Notice) or if this is unavailable
- d) the last date for which they were available (specify date and take from then to 2 December 2004 On Notice)

Answer:

PLEASE NOTE –

As a result of the Machinery of Government changes of 26 October 2004, Centrelink and the Child Support Agency moved from the Department of Family and Community Services (FaCS) portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the responsibilities of FaCS prior to this Administrative Arrangement Order change.

The following is a list of publications for FaCS as at 2 December 2004:

Key corporate publications

- Annual Reports
- Budget and Additional Estimates Reports
- Triple Bottom Line Reports
- Organisation Chart
- Business Partnership Agreement between FaCS and Centrelink
- FaCS Service Charter
- FaCS Strategic Statement 2002–2005

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- Legislation

Legislation within the FaCS portfolio is below:

- *Social Security Law and Guide to the Social Security Law*
- *Family Assistance Law and Guide to the Family Assistance Law*
- *Commonwealth State Housing Agreement*
- *International Agreements*
- *Disability Legislation and Disallowable Instruments*
- *Family Assistance Legislation and Consolidated Disallowable Instruments*
- *Disallowable Instruments - Means Test*
- Departmental File Listing
- Departmental Contracts Listing
- Certified Agreement
- FaCS' commitment to Workplace Diversity
- FaCS Mature Workers' Strategy - Our commitment to mature workers
- FaCS Disability Action Plan 2001-04
- FaCS ICT Strategic Plan 2004-07
- Risk Management Policy and Guidelines

Child Care

- 1996 and 1997 Census of Child Care Services
- 1999 Census of Child Care Services
- 2001 Commonwealth Census of Child Care Services
- 2002 Census of Child Care Services
- Australian Government report on the April 2003 Child Care Workforce Think Tank
- Australian Background Report for the OECD Thematic Review of Early Childhood Education and Care
- Budgets, Books and Balance Sheets
- Child Care Service Handbook

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- Child Care in Australia
- Commonwealth Child Care News
- Commonwealth Child Care Services Brochures
- Draft Quality Practices Guide to Outside School Hours Care - September 2002
- Fact sheet and application to provide in-home Child Care
- Fact sheets on provision of outside school hours care and family day care by other operators
- Flexible Child Care in Rural and Remote Australia booklet
- In-home child care - an information booklet for providers
- In-home care pilot project 2000-01: final report, October 2001
- Jobs, Education and Training (JET) Child Care Factsheet
- OECD Thematic Review of Early Childhood Education and Care
- Outside School Hours Care Quality Assurance Update
- Planning to Succeed in Child Care
- Sharing the care of children post-separation: family dynamics and labour force capacity (Paper presented at the Family Strengths Conference, University of Newcastle, November 1999)
- Special Needs Subsidy Scheme (SNSS) - Application Package

Deeming Information

- Deeming Accounts
- Guide to Deeming
- List Of Financial Institutions Offering Deeming Accounts

Disability

- 2003 Commonwealth Disability Services Census Briefs
- 2003 Commonwealth Disability Services Census Package
- Achieving change in the business services sector – The experience of four managers
- A Guide to Good Practice Wage Determination – Wage Assessments in Business Services

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- Auslan Report - Supply and demand for Auslan interpreters across Australia
- Australian Government Disability Services Census Reports
- A Viable Future - Strategic imperatives for Business Services
- Award based wages fact sheet - easy English version
- Better Employment Practices (Commonwealth Disability Strategy)
- Better Information and Communication Practices (Commonwealth Disability Strategy)
- Better Physical Access (Commonwealth Disability Strategy)
- Business Services Review - Implementation - Achieving change in the Business Services Sector
- Business Services Review Implementation Group Terms of Reference
- Carer Allowance
- Carer Payment
- Case Based Funding Trial Evaluation Executive Summary
- Case Based Funding Trial Evaluation Interim Report
- Characteristics of Disability Support Pension Customers
- Commonwealth Disability Services Census Reports
- Commonwealth Disability Strategy
- Commonwealth State Territory Disability Agreement
- Commonwealth State / Territory Disability Agreement (CSTDA) Annual Public Report 2002-03
- Continuous Improvement Working Handbook
- Corporate Governance Handbook for the Board
- Diagnostic Tool for Business Services
- Disability Calendar of Events - 2004
- disAbility e-news
- Disability Funding Agreements for 2003-2004
- Disability Funding Agreement Variations for 2003-2004
- Disability Reform Agenda Newsletter

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- Disability Services Standards - Booklet
- Disability Services Standards - easy English version
- Disability Services Standards - pictorial English version
- Disability Services Quality Assurance - Registration Guide and Form
- Disability Quality Assurance Newsletters
- Employer Incentives Strategy - Review
- Evaluation of the Rural and Remote Disability Employment Assistance Pilot Projects
- Evaluation of the Trial of a New Quality Assurance System for Disability Employment Services
- Government Statement on Business Services
- Improving performance - Good practices for the future
- Inclusive Consultation (Commonwealth Disability Strategy)
- International Day of People with a Disability
- Mobility Allowance
- Mutual Benefit: Community and business getting together
- National Complaint Resolution and Referral Service
- National Disability Abuse & Neglect Hotline Brochure
- National Disability Advisory Council
- National Disability Advisory Council Strategic Plan 2004-07
- National Disability Advocacy Program
- National Disability Conference Funding Program
- National Family Carers Voice
- National Information and Captioning Services
- Print Disability and Postal Concessions for the Blind Review Report
- Quality Assurance and your service
- Quality Assurance and your service - easy English version
- Quality Assurance and your service - pictorial English version

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- Quality Assurance system for Disability Employment Services
- Quality Assurance Handbook for Disability Employment Services
- Quality Assurance Newsletters
- Reform Agenda Newsletter
- Respite for Carers of Young People with a Disability
- Respite for Carers of Young People with Severe or Profound Disabilities
- Rural and Remote Disability Employment Assistance Study
- Sickness Allowance
- Social Security Policy and Legislation
- Sterilisation of Women and Young Girls with an Intellectual Disability - Report To The Senate Tabled By The Minister For Family And Community Services And The Minister Assisting The Prime Minister For The Status Of Women 6 December 2000
- Supported Wage System
- Supported Wage System - Forms
- Supported Wage System - Frequently Asked Questions
- Supported Wage System Information for Employees
- Supported Wage System Information for Employers
- Supported Wage System Evaluation
- Teacher Resource Kit
- The Prime Minister's Employer of the Year Awards
- Transition From Work To Retirement Study - Summary of Findings and Outcomes
- UNESCAP Questionnaire 2001- Australia's Report to the United Nations Economic and Social Commission for Asia and the Pacific at the End of the Decade of Disabled Persons
- Wage Subsidy Scheme Guidelines 2002-2003
- Young Carers Research Project - Final Report

Emergency Relief

- Emergency Relief Discussion Paper

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- Emergency Relief Program (ERP) Factsheet

Family Relationships

- Child Inclusive Practice in Family and Child Counselling and Family and Child Mediation
- Contact Services in Australia Research and Evaluation Project, December 1998 (Report by Strategic Partners Pty Ltd on Children's Contact Services)
- Evaluation of the Men and Family Relationships program: Final Report and Supplementary Report
- Evaluation of Pre-Marriage Education Pilot Project
- Families Research Papers
 - **A Review of Early Childhood Literature**
 - **Work and Family: Current thinking, research and practice**
 - **Australian Couples in Millennium Three: A research and development agenda for marriage and relationships education**
- Family and Child Mediation Survey Report
- Family and Work: A Family's Perspective
- Fitting Fathers into Families
- Growing up in Australia - the Role of Parents in Promoting Positive Adolescent Development
- Family Relationships Services Program (FRSP) brochure
- Guide to FRSP Approval Requirements
- Indicators of Social and Family Functioning
- OECD Review of Family Friendly Policies: The Reconciliation of Work and Life. Australia's Background Report
- Playgroups Brochure - Do you have children under 5? Playgroups are fun!
- Sharing the care of children post-separation: conference paper
- A Study of Australian Relationship Education Service Activities
- A Study in Hope: The multi-site evaluation and development of a better practice model for family violence services (1999)
- Supporting Fathers in Families
- Roadmap for Raising Kids booklet

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- Through a Child's Eyes - Child Inclusive Practice in Family Relationship Services
- To Have and To Hold
- Tomorrow's Children. Australia's National Plan of Action Against the Commercial Sexual Exploitation of Children
- Use of, and Attitudes to, Mediation Services Among Divorcing & Separating Couples

Gambling

- Measurement of Prevalence of Youth Gambling in Australia: Report on Review of Literature
- Problem Gambling - ATMEFTPOS functions and capabilities (in gambling venues)

Homelessness

- Caravan Parks Pilot: Family Crisis Child Care Program
- Estimating Homelessness
- Family Homelessness Pilot Project - Interim Evaluation Report
- Home Safe Home: The link between domestic and family violence and women's homelessness
- Homelessness & Employment Assistance
- Homeless and Parenting Program Initiative (HAPPI) Evaluation Report
- Homelessness in the Aboriginal and Torres Strait Islander context and its possible Implications for the Supported Accommodation Assistance Program
- National Family Homelessness Project: a longitudinal research project on Aboriginal homelessness in Perth, Western Australia
- National Homelessness Strategy - A Discussion Paper
- A National Analysis of Strategies Used to Respond to Indigenous Itinerants and Public Place Dwellers
- Roofs for Youths: Final Report
- SAAP Report - Appropriate Responses for Homeless People Whose Needs Require a High Level and Complexity of Service Provision
- Sustainable housing for traditional-living Aboriginal people moving to Adelaide: Malpa-Kutjara ('two friends')

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- Waarvah Project Evaluation
- Working Out of Homelessness
- Working Towards a National Homelessness Strategy: Response to Consultations - Commonwealth Advisory Committee on Homelessness 2004
- Working Towards a National Homelessness Strategy 2001
- Young Offender Support Program (YOSP) and Youth Action Housing Options (YAHO) Reports

Housing

- The 1998 National Survey of Rent Assistance Recipients
- Australian Housing Market Statistical Update
- Commonwealth-State Housing Agreement
- Housing Assistance Act Annual Reports
- Low Rent Housing in Australia 1986 - 1996
- National Evaluation of the Supported Accommodation Assistance Program (SAAP IV)
- National NILS Mid-Term Evaluation Report
- National NILS Second Stage Evaluation Report
- National Social Housing Survey of Public Housing Tenants 2003
- National Social Housing Survey With Community Housing 2002
- National Social Housing Survey With Community Housing 2001
- National Social Housing Survey with Public Housing - Dec 2001
- National Social Housing Survey with Public Housing - Nov 2000
- Public Housing Estate Renewal in Australia
- Review of Additional Housing Needs for Low Income Renters
- SAAP Annual National Performance Reports
- SAAP Case Management Resource Kit
- SAAP Information Management - SAAP Publications
- SAAP Monograph Series

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- SAAP Publications
- Rent Assistance and Centrepay

Indigenous

- Building a Better Future: Indigenous Housing to 2010
- Homelessness in the Aboriginal and Torres Strait Islander context and its possible implications for the Supported Accommodation Assistance Program
- National Family Homelessness Project: a longitudinal research project on Aboriginal homelessness in Perth, Western Australia
- A National Analysis of Strategies Used to Respond to Indigenous Itinerants and Public Place Dwellers
- Sustainable housing for traditional-living Aboriginal people moving to Adelaide: Malpa–Kutjara ('two friends')
- FaCS Indigenous Recruitment and Retention Strategy
- The National Framework for the Design, Construction and Maintenance of Indigenous Housing
- The National Indigenous Housing Guide
- SAAP Monograph Series - Indigenous SAAP Clients

International

- Cost-benefit analysis of portability policy
- Portability Fact Sheet

Means Test - Technical Information

- Means Test Treatment of Superannuation following a Family Law Property Settlement
- Income Streams: Proposed Means Test Treatment Of Non-Performing Self Managed Superannuation Funds
- Assessment of Life Insurance Policies - Questions and Answers for Industry

Parenting and Early Childhood

- Grandparents Raising Grandchildren
- Healthy Kids Australia Newsletter

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- National Plan for Foster Children, Young People and their Carers
- Review of the Early Intervention Parenting Program and Good Beginnings Prototypes Report
- Towards the Development of a National Agenda for Early Childhood
- When the children arrive

Parenting, Payment and Labour Market

- Monthly Profile of Labour Market and Related Payments
- Planning for a better retirement
- Welfare Reform Pilots Facts Sheets

Research

- Activity Test Evaluation Customer Survey - May 2001
- Australian Social Policy
- FaCS Research News
- Income Support Customers: a statistical overview 1999 and 2000
- Mutual Benefit Community and Business Getting Together
- Occasional Paper Series
 - Number 11 – Inquiries into retirement and superannuation
 - Number 10 – Families of prisoners: Literature review on issues and difficulties
 - Number 9 – Inquiry into poverty and financial hardship
 - Number 8 – Inquiry into long-term strategies to address the ageing of the Australian population over the next 40 years
 - Number 7 – Income support customers: A statistical overview 2001
 - Number 6 – The Australian system of social protection—an overview (second edition)
 - Number 5 – Welfare Reform Pilots: Characteristics and participation patterns of three disadvantaged groups

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- Number 4 – Hardship in Australia: An analysis of financial stress indicators in the 1998-99 Australian Bureau of Statistics Household Expenditure Survey
- Number 3 – The identification and analysis of indicators of community strength and outcomes
- Number 2 – Low fertility: a discussion paper
- Number 1 – Income support and related statistics: a 10-year compendium, 1989-1999
- Policy Research Paper Series
 - No. 23 - Household monies and decision-making
 - No. 22 - Men's uptake of family-friendly employment provisions
 - No. 21 - Estimating the prevalence of mental disorders among income support recipients: Approach, validity and findings
 - No. 20 - Child poverty: a review
 - No. 19 - Patterns of economic and social participation among FaCS customers
 - No. 18 - The impact of social policy initiatives on labour supply incentives: A review of the literature
 - No. 17 - Some issues in home ownership
 - No. 16 - Cost-benefit analysis of portability policy
 - No. 15 - Jobs in a new labour market: changes in type and distribution
 - No. 14 - The dynamics of participating in Parenting Payment (Single) and the Sole Parent Pension
 - No. 13 - The policy-maker's guide to population ageing: Key concepts and issues

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- No. 12 - How do income support recipients engage with the labour market?
- No. 11 - A meta-analysis of the impact of community-based prevention and early intervention action
- No. 10 - The duration of unemployment benefit spells: a comparison of Indigenous and non-Indigenous persons
- No. 9 - Means-tested benefits, incentives and earnings distributions
- No. 8 - Social indicators for regional Australia
- No. 7 - Updating Australian budget standards costs of children estimates
- No. 6 - Trends in the incomes and living standards of older people in Australia
- No. 5 - Structural ageing, labour market adjustment and the tax/transfer system
- No. 4 - Social policy directions across the OECD region: reflections on a decade of change
- No. 3 - Estimates of the costs of children in Australian families, 1993-94
- No. 2 - Parents, the labour force and social security
- No. 1 - The Australian system of social protection: an overview
- The Protocol: Managing Relations with NGOs
- Publications of the former Department of Social Security
- Research and Evaluation Agenda 2003-05
- Research and Evaluation Digest
- Research and Evaluation Framework
- Research FaCS Sheets

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- Number 14 - Taxation, social security and family assistance for 2001-02
 - Number 13 - Taxation, social security and family assistance for 2000-2001
 - Number 12 - Means testing of FaCS income support payments
 - Number 11 - A short genealogy of income support payments
 - Number 10 - Income support recipients at June 1999
 - Number 9 - Australia's fertility rate: trends and issues
 - Number 8 - Taxation and social security for 1999-2000
 - Number 7 - Australian children: circumstances and trends
 - Number 6 - Australian families: circumstances and trends
 - Number 5 - Australian housing market
 - Number 4 - Taxation and social security for 1998-99, February 2000
 - Number 3 - Income support recipients at June 1998, November 1999
 - Number 2 - Trends in pension and benefit receipt, November 1999
 - Number 1 - Trends in home ownership, September 1999
- Standard Organisation Information Form

Seniors Information

- Australian Retirees - Your Choices
- Home & Residences Choices for Older People
- FaCS Submission to the Senate Select Committee on Superannuation Inquiry into Planning for Retirement, April 2003
- Independence and Self Provision Discussion Paper
- Investing Money - Your Choices
- Moving House - Your Choices
- Planning for a better retirement
- Submission to Senate Select Committee Inquiry Into - Superannuation And Living Standards In Retirement, July 2002
- SAAP Monograph Series - Older Clients
- Understanding Retirement Income Streams

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Taxation and Tax Reform

- Taxation Information (FaCS on Tax)
- Tax Reform
- Tax Reform Publications for Non-Government and Private Service Providers
- GST Clauses for Contracts/Agreements with Service Providers

Welfare Reform

- Australians Working Together Publications
 - What is Australians Working Together?
 - What Australians Working Together means for:
 - Job Seekers
 - Parents
 - Mature age people
 - People with a disability
 - Indigenous people and their communities
 - Young people
 - Australians Working Together Questions and Answers
 - New Information for Community Organisations
 - Volunteering as part of Australians Working Together
 - Parents and Employment
- AWT factsheets
 - Centrelink Personal Advisers
 - Changes to Newstart Allowance for People Aged Between 35-49
 - Changes to Parenting Payment - Helping Parents Return to Work
 - Community Work - Helping You and Your Community
 - Helping Parents Return to Work

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- Important Information for People with an Illness, Injury or Disability - Changes to Help You
- More Help for Indigenous Australians
- More Help for Job Seekers
- More Help for Mature Age People - Extra Services
- More Help for Mature Age People
- More Help for People with an Illness, Injury or Disability - Return to Work, Study or Training
- Personal Support Programme
- Training Account
- Training Credits
- Transition to Work
- Working Credit

- Personal Support Programme
 - Welcome to the Personal Support Programme
 - About the Personal Support Programme brochure
 - Your rights brochure
- Current reports
 - *Outcomes of the community consultations on Australians Working Together*

- Australians Working Together E-News
- Australians Working Together Evaluation Strategy (Microsoft Word document)
- Building a simpler system consultation paper
- Building a simpler system information sheets
- Fact Sheets for Minister Newman's speech regarding Welfare Reform on 29 September 1999
- Planning for a better retirement
- Terms of Reference for the Welfare Reform Reference Group 1999
- The Government's Discussion Paper on Welfare Reform 1999

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- Welfare Reform Pilots Facts Sheets 1999
- McClure Report:
 - Final McClure Report 2000 - Participation support for a more equitable society
 - Fact Sheets for the Government Response to the Final McClure Report 2000
 - Interim McClure Report 2000
 - Interim McClure Report 2000 - Technical Appendices

Youth Bureau

-
- Ausyouth Publications
- Evaluation of the Young Offenders Pilot Program
- Making a Difference - First Report of the Longitudinal Evaluation of Reconnect
- National Youth Affairs Research Scheme (NYARS) Publications
 - Alive and Motivated: Young People, Participation and Local Government (2004)
 - Creating Better Educational and Employment Opportunities for Rural Young People (2001)
 - Employment Development: Do Young People Benefit? (1994)
 - The Health of Young Aborigines Aged 12 to 15 - A Short Report for Aboriginal Communities (1992)
 - The Health of Young Aborigines - A Report on the Health of Aborigines Aged 12 to 25 Years (1992)
 - Homelessness Among Young People in Australia: Early Intervention and Prevention (1996)
 - Juvenile Justice: Services and Transition Arrangements (1997)
 - Kids are like that! Community Attitudes to Young People (2003)
 - A New Social Contract: Changing Social and Legal Frameworks for Young Australians (2000)
 - Passions, People and Appreciation: Making Volunteering Work for Young People (2004)

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- Perceptions of the Treatment of Juveniles in the Legal System (1992)
 - The Position of Young People in Relation to the Family (1994)
 - The Price We Pay: Young People, Poverty and Long-Term Unemployment in Australia (1997)
 - Review of Public Information Campaigns Addressing Youth Risk-Taking (2000)
 - Role Models for Young People: What Makes an Effective Role Model Program? (2002)
 - Under-Age School Leaving (1997)
 - Wealth of All Nations: Identification of Strategies to Assist Refugee Young People in Transition to Independence (2003)
 - Young People as Victims of Violence: A Discussion Paper (1993)
 - Young People and Guardianship: A Ticket to Services or a Transfer of Rights? (1995)
 - Young People and Self-Employment in Australia (1996)
 - Young People Leaving Care and Protection (1999)
 - Young People Living on The Urban Fringe (1995)
 - Young People's Perceptions of and Attitudes to Sexual Violence (1995)
 - Youth and Citizenship (2004)
 - Youth and The Future: Effective Youth Services for The Year 2015 (2002)
 - Where Now? Destinations of Young People who Miss Out on Higher Education (1994)
- Prime Ministerial Youth Homeless Taskforce Report - Putting Families in the Picture: Early Intervention into Youth Homelessness
 - Reconnect Program Publications
 - Reconnect brochures
 - Reconnect Carers poster
 - Reconnect is a confidential service – brochure
 - Today's Young Australians Folder – with fact sheets

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- Transition to Independent Living Allowance (TILA) – Facts for Young People brochure
- National Youth Week 2005 – brooster (combination poster and brochure) and postcard
- thesource postcards, promotional cards and poster
- Report of Youth Activities Services and Family Liaison Workers Good Practice Forums
- Report on FaCS Youth Programs
- Reports on the Youth Allowance Community Consultations undertaken in 1998 and 1999
- Response To Prime Ministerial Youth Homeless Taskforce Report - Putting Families In The Picture: Early Intervention into Youth Homelessness
- Youth Activities Services and Family Liaison Worker Location of Services and Sponsor Organisation
- Youth Allowance Evaluation: Final and Interim Reports
- Youth Homelessness: Case Studies of the Reconnect Program
- Prime Ministerial Youth Homeless Taskforce Report
- Youth Pathways Action Plan
- Youth Entrepreneurship: Scoping Paper

The following is a list of publications for Centrelink:

News for Seniors (English Edition): Information about changes to payments, benefits, policies, concessions and services for people receiving age pension.

Disability and Carer Connections: Information about changes to payments and services for people with disabilities and their carers.

Rural News: Information about payments and services Centrelink delivers to rural people and how to access them.

Footsteps: Information for Indigenous people and how Centrelink can help them.

The Journey: Information on Centrelink issues affecting customers from diverse backgrounds.

Student Update: Two-page newsletter showcasing Centrelink services for students.

Centrelink Information: A guide to payments and services.

Customer Publications: Information for Centrelink's customer groups, clustered under 11 life events, with a core booklet for each:

- Are you a parent or guardian?
- Have you recently separated or divorced?
- Are you looking for work?
- Are you planning to study or undertake training?

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- Are you self-employed or responsible for a farm?
- Are you in crisis or needing special help?
- Have you recently moved to Australia to settle?
- Are you someone who is ill, injured or has a disability?
- Are you caring for someone who is frail aged, ill or has a disability?
- Are you needing help after someone has died?
- Are you planning for or needing help in retirement?

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Output Group: Cross Outcome

Question No: 8

Topic: Community Information Publications

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

- a) For the community information publications list referred to in QoN 7, what publications are translated into languages other than English and for each, what languages are they translated into?
- b) For the above list, how many copies were printed?
- c) For the above list, what was the total cost of each document in translation, publication, printing and distribution?

Answer:

PLEASE NOTE –

As a result of the Machinery of Government changes of 26 October 2004, Centrelink and the Child Support Agency moved from the Department of Family and Community Services (FaCS) portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the responsibilities of FaCS prior to this Administrative Arrangement Order change.

The answers provided below were obtained at short notice and may not represent a full disclosure of available publications. To obtain a more comprehensive listing, more time will be needed to retrieve information from various parts of the department and files that are currently archived.

The following is a list of publications for FaCS:

Do you have a child under 5? - playgroups brochure

- a) Turkish, Japanese, Arabic, Chinese, Somali, Korean and Farsi.
- b) 15,000 copies - 3,000 of each x 5 languages.
- c) Cost of \$781.00 (reprint only). No formal distribution completed - provided to the National Playgroup Association on request. Under review.

Reconnect brochures

- a) Turkish, Arabic, Chinese, Somali, Vietnamese, Bosnian, Dari, Filipino, Khmer, Serbian, Thai and Spanish.
- b) 5000 copies of the Vietnamese, Chinese and Arabic. 2000 copies of the rest.
- c) Total cost of translation \$3,300, Printing \$4,512.20, Distribution Processing \$481.39 and delivery/courier cost was \$242.32.

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Australians Working Together publications package:

What is Australians Working Together?

What Australians Working Together means for Job Seekers

What Australians Working Together means for Parents

What Australians Working Together means for Mature Age People

What Australians Working Together means for People with a Disability

What Australians Working Together means for Young People

- a) Arabic, Bosnian, Chinese, Croatian, Filipino, German, Greek, Hindi, Indonesian, Italian, Japanese, Korean, Macedonian, Persian/Farsi, Polish, Portuguese, Russian, Serbian, Spanish, Turkish, Vietnamese.
- b) Unable to identify from available records.
- c) Total cost of translation \$85,239 – unable to determine other costs.

Building a simpler system to help jobless families and individuals report

- a) Arabic, Bosnian, Chinese, Croatian, Filipino, German, Greek, Hindi, Indonesian, Italian, Japanese, Korean, Macedonian, Persian/Farsi, Polish, Portuguese, Russian, Serbian, Spanish, Turkish, Vietnamese.
- b) Unable to identify from available records.
- c) Total cost of translation \$9,702 – unable to determine other costs.

Your Guide to the Personal Support Programme

- a) Arabic, Bosnian, Chinese, Croatian, Greek, Italian, Macedonian, Polish, Russian, Serbian, Spanish, Turkish, Vietnamese.
- b) Unable to identify from available records.
- c) Total cost of translation \$9,702 – unable to determine other costs.

Welcome to the Personal Support Programme

About the Personal Support Programme

- a) Arabic, Bosnian, Chinese, Croatian, Greek, Italian, Macedonian, Polish, Russian, Serbian, Spanish, Turkish, Vietnamese.
- b) Unable to identify from available records.
- c) Total cost of translation \$19,404 – unable to determine other costs.

Your Rights Brochure

- a) Arabic, Bosnian, Chinese, Croatian, Greek, Italian, Macedonian, Polish, Russian, Serbian, Spanish, Turkish, Vietnamese.
- b) Unable to identify from available records.
- c) Total cost of translation \$5,236 and printing \$3190 – unable to determine other costs.

The following is a list of publications for Centrelink:

News for Seniors - English and 16 community language editions

- a) Arabic, Chinese, Croatian, Dutch, German, Greek, Hungarian, Italian, Macedonian, Maltese, Polish, Russian, Serbian, Spanish, Ukrainian, Vietnamese.
- b) Arabic 9,671, Chinese 16,742, Croatian 8,977, Dutch 4,435, German 5,477, Greek 27,829, Hungarian 4,030, Italian 30,914, Macedonian 6,211, Maltese 4,675, Polish 8,529, Russian 6,864, Serbian 6,298, Spanish 8,868, Ukrainian 3,540, Vietnamese 10,219 copies.
- c) Total cost of \$77,796 – unable to separate out component costs.

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Customer Publications - Information for Centrelink's customer groups, 6 translated life event booklets.

Have you recently moved to Australia to settle? - this product has been translated into 35 community languages.

a) Albanian, Amharic, Arabic, Assyrian, Bosnian, Burmese, Chinese, Croatian, Farsi, Filipino, Greek, Hindi, Hungarian, Indonesian, Italian, Khmer, Korean, Lao, Macedonian, Maltese, Polish, Portuguese, Pushto, Russian, Samoan, Serbian, Sinhalese, Somali, Spanish, Tigrinya, Thai, Turkish, Ukrainian, Vietnamese.

b) 80,000 copies.

c) Total cost of \$141,649.00 – unable to separate out component costs.

Are you a parent or guardian? Or have you recently separated or divorced? - This product has been translated into 18 community languages

a) Arabic, Bosnian, Chinese, Croatian, Farsi, Greek, Italian, Khmer, Korean, Maltese, Polish, Portuguese, Serbian, Spanish, Turkish, Vietnamese.

b) 51,000 copies.

c) Total cost of \$71,208.40 – unable to separate out component costs.

Are you looking for work? - This product has been translated into 16 community languages.

a) Arabic, Bosnian, Chinese, Croatian, Farsi, Greek, Italian, Khmer, Macedonian, Polish, Russian, Serbian, Spanish, Turkish, Vietnamese.

b) 50,000 copies.

c) Total cost of \$62,285.80 – unable to separate out component costs.

Are you planning for or needing help in retirement? - This product has been translated into 22 community languages.

a) Arabic, Bosnian, Burmese, Chinese, Croatian, Farsi, Greek, Hindi, Hungarian, Italian, Korean, Macedonian, Maltese, Polish, Portuguese, Russian, Serbian, Spanish, Turkish, Ukrainian, Vietnamese.

b) 66,000 copies.

c) Total cost of \$46,173.20 – unable to separate out component costs.

Are you planning to study or train (or currently studying or training)?- This product has been translated into 18 community languages.

a) Arabic, Bosnian, Chinese, Croatian, Farsi, Filipino, Indonesian, Korean, Macedonian, Polish, Pushto, Serbian, Sinhalese, Somali, Spanish, Thai, Vietnamese.

b) 27,500 copies.

c) Total cost of \$50,524.70 – unable to separate out component costs.

Are you someone who is ill, injured or has a disability, or caring for someone who is frail, aged, ill or who has a disability? - This product has been translated into 16 community languages.

a) Arabic, Bosnian, Chinese, Croatian, Greek, Hungarian, Italian, Macedonian, Maltese, Polish, Portuguese, Serbian, Spanish, Turkish, Vietnamese.

b) 65,000 copies.

c) Total cost of \$66,738.20 – unable to separate out component costs.

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Output Group: Cross Outcome

Question No: 9

Topic: Non-English speaking backgrounds

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

- a) What efforts has the Department made to identify employees from a non-English Speaking background and what languages they are fluent in?
- b) What proportion of the Department's personnel have a non-English speaking background?
- c) For each language other than English that the Department has identified employees with fluency, can the Department provide how employees were fluent? For each language other than English, how many were identified as being fluent?
- d) Of these employees, what efforts has the department made to identify the language proficiency of these employees? For each language other than English, how many were identified as having proficiency?
- e) Of these employees, how many has the Department identified as possessing accredited language skills to either translator or interpreter standard? For each language other than English, how many were identified as having accreditation at the a) translator and b) interpreter level?
- f) Of these employees, how many has the Department funded in whole or in part accreditation of language skills to either a) translator and b) interpreter level?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

- a) The efforts made to identify employees from a non-English speaking background by the Department and all agencies constituted under it are as follows:

This information is provided for FaCS:

All employees are encouraged to identify if they come from a Diverse Cultural and Linguistic Background. Employees are asked about language fluency on commencement via the induction form. In addition, FaCS conducted a Diversity Survey in May 2004 that asked respondents to identify their first language. This information is gathered to increase our understanding of the demographics of our workforce. Separate processes apply when formally testing or recognising language proficiency for use in Departmental business (see responses c and d).

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This information is provided for Centrelink:

Centrelink identifies staff in its customer service outlets and pays a Community Language Allowance (CLA) in locations where they are able to use their language skills in the course of their own duties.

This information is provided for the Australian Institute of Family Studies:

The Australian Institute of Family Studies identifies employees from a non-English Speaking background via annual workplace diversity questionnaires.

At June 2004, the Institute had eight staff from NESB with proficiency in a language other than English. These languages were: Chinese, Tagalog, Italian, Hindi and Arabic.

This information is provided for the Child Support Agency (CSA):

The CSA identifies employees from a non-English speaking background through new staff self identify by completing a diversity form (Attachment A). Existing staff can update their details on SAP using ESS.

b) The proportion of personnel with a non-English speaking background is:

This information is provided for FaCS:

4.7 per cent of the Department's personnel have identified as being from a Diverse Cultural and Linguistic Background.

This information is provided for Centrelink:

Approximately 10.9% (2703) of Centrelink's staff has identified as having a non-English speaking background.

This information is provided for the Australian Institute of Family Studies:

Approximately 15 percent of the Institute's staff identify themselves as having a Non-English speaking background. Not all however, classify themselves as being proficient in a language other than English

This information is provided for the Child Support Agency:

As at 24th October 2004, a total of 3.9% or 122 staff members identified as non-English Speaking Background.

c) Employees identified as fluent in a language other than English is as follows:

This information is provided for FaCS:

The Department formally assesses and recognises how employees are fluent only where there is an identified need for language use in the course of departmental employment.

Recognition is made under our Certified Agreement provisions against the National Accreditation Authority for Translators and Interpreters (NAATI) framework. Two employees are currently recognised.

This information is provided for Centrelink:

Centrelink has contracted the Institute of Languages at the University of NSW to conduct staff language proficiency tests. Staff in receipt of the Community Language Allowance are required to pass this test or be accredited by the National Accreditation Authority for Translators and Interpreting.

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This information is provided for the Australian Institute of Family Studies:

Eight staff identify themselves as being fluent.

This information is provided for the Child Support Agency:

CSA request details of languages spoken, other than English, but it is not recorded on the SAP system.

d) The efforts made to identify the language proficiency of employees from a non-English Speaking background area as follows:

This information is provided for FaCS:

FaCS has two employees recognised by NAATI In receipt of a community Language Allowance.

This information is provided for Centrelink:

Staff with bilingual skills are encouraged to use their language skills where these have been tested and confirmed in Centrelink's assurance processes and are in positions where their skills can be used in customer service. Bilingual staff will be paid according to whether their skills are in high demand in a particular location. Accordingly, not all bilingual staff are paid the Community Language Allowance although they may use their language skills on an occasional basis. The number of staff currently in receipt of the Community Language Allowance is 663. A list of languages covered across Centrelink is not available as the language skills of the staff concerned are recorded at the local level for use in local customer service. Customer Service Centres maintain on-line staff profiles which contain the special skills of their staff, including their language skills.

This information is provided for the Australian Institute of Family Studies:

AIFS - The Institute has not undertaken any efforts to prove the language proficiency of its staff.

This information is provided for the Child Support Agency:

CSA staff self identify language proficiency if there is a need in the Region/Site for that particular language and the staff member has accreditation, a linguistic allowance is paid.

e) The number of these employees identified as possessing accredited language skills to either translator or interpreter standard is as follows:

This information is provided for FaCS:

Neither was assessed to translator or interpreter standard for departmental purposes. Both are recognised as "paraprofessional or above".

This information is provided for Centrelink:

Centrelink does not require staff to perform formal translating functions as this is undertaken by contractors. The demand for translating services is ad hoc and uneven across the network. Centrelink does not require staff to be accredited as interpreters although some may possess these skills. The language proficiency test undertaken by the University of NSW is aimed at determining language skills which can be used in direct customer service. That is, one-on-one and not three-way interpreting. Bilingual staff in receipt of the Community Language

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Allowance tend to use their skills in the course of their own duties and may occasionally undertake interpreting for other staff. The complete list of staff by language in receipt of CLA is not available as these are maintained at local levels.

This information is provided for the Australian Institute of Family Studies:

AIFS - None are accredited.

This information is provided for the Child Support Agency:

Currently 4 staff are identified and paid the allowance for a) translator & 4 staff for b) interpreter level

f) The number of these employees the Department has funded in whole or in part accreditation of language skills to either translator or interpreter level are as follows:

This information is provided for FaCS:

The Department did not fund accreditation of language skills for these employees.

This information is provided for Centrelink:

Centrelink - Centrelink funds the language proficiency tests for all staff in receipt of the Community Language Allowance except those who join the agency with pre-existing qualifications.

This information is provided for the Australian Institute of Family Studies:

None.

This information is provided for the Child Support Agency:

Unknown.

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QoN 9: ATTACHMENT A



Australian Government
Child Support Agency

Workplace Diversity Details (CONFIDENTIAL)

Note: Your assistance in completing this form is appreciated. This information is collected under the *Public Service Act 1999*, sections 76 and 41. Your responses will be kept strictly confidential and will be used by relevant personnel dealing with statistics on our staff profile. Data will be sent to the APS Commission for inclusion in the APS Employment Database. Please note that at each stage of the questionnaire, you have the option of choosing not to give this information.

Full Name	AGS Number																			
1. Are you? <input type="checkbox"/> Non-Indigenous (ie. Not an Aboriginal/Torres Strait Islander) <input type="checkbox"/> Indigenous (ie. Aboriginal/Torres Strait Islander) <input type="checkbox"/> Chose not to give this information																					
2. What was the first language you spoke? <input type="checkbox"/> English only <input type="checkbox"/> English and another language <input type="checkbox"/> A language other than English <input type="checkbox"/> Do not wish to provide this information																					
3. What is the main non-English language you speak? <input type="checkbox"/> Not applicable <input type="checkbox"/> An Aboriginal or Torres Strait Islander language <input type="checkbox"/> Dutch <input type="checkbox"/> German <input type="checkbox"/> Greek <input type="checkbox"/> Arabic <input type="checkbox"/> Chinese <input type="checkbox"/> Polish <input type="checkbox"/> Serbian <input type="checkbox"/> Slovenian <input type="checkbox"/> Italian <input type="checkbox"/> Macedonian <input type="checkbox"/> Vietnamese <input type="checkbox"/> Other (specify) _____ <input type="checkbox"/> Do not wish to provide this information																					
4. What was the first language spoken by your parents? <table style="width: 100%; border: none;"> <tr> <td></td> <td style="text-align: center;">Mother</td> <td style="text-align: center;">Father</td> </tr> <tr> <td>English only</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>English and another language</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Language other than English</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Language unknown</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Do not wish to provide this information</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> </table>					Mother	Father	English only	<input type="checkbox"/>	<input type="checkbox"/>	English and another language	<input type="checkbox"/>	<input type="checkbox"/>	Language other than English	<input type="checkbox"/>	<input type="checkbox"/>	Language unknown	<input type="checkbox"/>	<input type="checkbox"/>	Do not wish to provide this information	<input type="checkbox"/>	<input type="checkbox"/>
	Mother	Father																			
English only	<input type="checkbox"/>	<input type="checkbox"/>																			
English and another language	<input type="checkbox"/>	<input type="checkbox"/>																			
Language other than English	<input type="checkbox"/>	<input type="checkbox"/>																			
Language unknown	<input type="checkbox"/>	<input type="checkbox"/>																			
Do not wish to provide this information	<input type="checkbox"/>	<input type="checkbox"/>																			
5. Do you have a disability that is likely to last 6 months or more? NOTE - do not include visual disabilities that can be corrected by wearing glasses or contact lenses <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Do not wish to provide this information																					
6. Were you born in Australia? <input type="checkbox"/> Yes <input type="checkbox"/> No (Please complete questions a, b and c below) (a) What age were you when you arrived in Australia? _____ (b) What date did you first arrive in Australia? (dd/mm/yy) _____																					

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(c) What is your country of birth? _____

Do not wish to provide this information

Workforce status prior to joining the APS (please only select one)

- 01 Employed in Private sector
- 02 Employed in Commonwealth public sector (non APS)
- 03 Employed in State or Local Government public sector
- 04 Employed in a tertiary education institution (eg lecturer)
- 05 Self employed
- 06 Employed in other sectors
- 07 Attending an educational institution
- 08 Unemployed
- 09 Other
- 97 Chose not to give this information

Educational Establishment

- 01 University
- 02 TAFE
- 03 College
- 04 High school
- 05 Other
- 97 Choose not to give

Highest educational qualification (please only select one)

- 01 Doctorate
- 02 Masters
- 03 Postgraduate diploma (includes Graduate Certificate)
- 04 Bachelor degree
- 05 Undergraduate diploma
- 06 Associate diploma
- 07 Skilled vocational qualification
- 08 Basic vocational qualification
- 09 Year 12 (HSC/Leaving certificate)
- 11 Year 11
- 12 Year 10 (School certificate)
- 13 Less than year 10
- 97 Chose not to give this information

Field of study for highest qualification

State highest education qualification (as above) _____

- 01 Administration (eg. management, marketing, communication, tourism)
- 02 Accountancy
- 03 Economics
- 04 Finance/banking
- 05 Human Resource Management/Industrial Relations
- 06 Education
- 07 Information Technology
- 08 Legal

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- 09 Medical (eg. medicine, nursing, physiotherapy)
- 10 Social sciences (eg. social work, behavioural sciences, psychology, sociology)
- 11 Science (eg. mathematics, veterinary science, geography, biochemistry)
- 12 Engineering, architecture, surveying
- 13 Arts (eg. history, archaeology, anthropology, English, languages, music, fine arts, philosophy, political science)
- 14 Business (eg. business management, bookkeeping, secretarial studies, office management)
- 15 Agriculture, forestry
- 16 Trades, Labour and Hospitality (eg. butchers, hairdressers and labourers)
- 17 Other (eg. Year 10 or 12 and other fields not covered above)
- 97 Chose not to give this information

Year completed qualification - - - -

Australian or overseas qualification (please only select one)

- 1 Australian
- 2 Overseas
- 7 Choose not to give this information

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Output Group: Cross Outcome

Question No: 10

Topic: Language Translators and Interpreters

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

How much did the department spend engaging language a) translator and b) interpreter level in each of the financial years i) 2001-02, ii) 2002-03, iii) 2003-04?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

Please note that FaCS and CSA are unable to provide information separated into translator and interpreter services.

2001-02

TYPE	Centrelink	FaCS	CSA	AIFS
Translation Requests	\$113,933			
Ad Hoc Interpreter Requests	\$3,453,270			
Sessional Interpreters	\$3,827,863			
Combined translators and interpreters		\$93 642	\$106,257.30	0

2002-03

TYPE	Centrelink	FaCS	CSA	AIFS
Translation Requests	\$184,118			
Ad Hoc Interpreter Requests	\$3,953,000			
Sessional Interpreters	\$4,888,372			
Combined translators and interpreters		\$18 603	\$436,698.00	\$4,088

2003-04

TYPE	Centrelink	FaCS	CSA	AIFS
Translation Requests	\$203,404			
Ad Hoc Interpreter Requests	\$3,253,000			
Sessional Interpreters	\$4,625,489			
Combined translators and interpreters		\$23 457	\$533,665.90	0

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Output Group: Cross Outcome

Question No: 11

Topic: Language Translators and Interpreters

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

How many times did the department engage an a) translator and b) interpreter in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

Please note that FaCS and CSA are unable to provide information separated into translator and interpreter services.

2001-02

TYPE	Centrelink	FaCS	CSA	AIFS
Translation Requests (number)	1730			0
Ad Hoc Interpreter Requests (number)	58530			
Sessional Interpreters (hours/week)	2035			0
Combined translators and interpreters		29	3347	

2002-03

TYPE	Centrelink	FaCS	CSA	AIFS
Translation Requests (number)	2500			One engagement each of Somali and Vietnamese translator
Ad Hoc Interpreter Requests (number)	67000			
Sessional Interpreters (hours/week)	2162			0
Combined translators and interpreters		29	10449	

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2003-04

TYPE	Centrelink	FaCS	CSA	AIFS
Translation Requests (number)	3000			0
Ad Hoc Interpreter Requests (number)	85000			
Sessional Interpreters (hours/week)	2260			0
Combined translators and interpreters		20	13346	

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Output Group: Cross Outcome

Question No: 12

Topic: Language Translators and Interpreters

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

- a) **For each language** in which a) a translator and b) an interpreter was engaged, how many engagements occurred in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04?
- b) What was the total cost of those engagements **by language** for a) translators and b) interpreters in each of the following years i) 2001-02, ii) 2002-03, iii) 2003-04?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

Information relating to translators and interpreters is not available by language for FaCS. FaCS does not maintain a central record of use of language services by language and type of service. An attempt to respond by this breakdown may give an inaccurate impression.

The following information is provided for the Child Support Agency:

Please see Attachment A.

The following information is provided for the Australian Institute of Family Studies:

2001-02

Language	Engagements	Cost
	Nil	Nil

2002-03

Language	Engagements	Cost
SOMALI	1	\$2,044
VIETNAMESE	1	\$2,044

2003-04

Language	Number	Cost
	Nil	Nil

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The following information is provided for Centrelink.

2001-02

Language	Number	Cost
CHINESE	5548	\$ 327,314
ARABIC	5457	\$ 321,937
VIETNAMESE	5226	\$ 308,306
SERBIAN	3317	\$ 195,701
SPANISH	3241	\$ 191,199
OTHER	35743	\$ 2,108,814

2002-03

Language	Number	Cost
ARABIC	7063	\$ 416,710
VIETNAMESE	6187	\$ 365,062
CHINESE	5804	\$ 342,423
TURKISH	3854	\$ 227,410
SERBIAN	3766	\$ 222,177
OTHER	40326	\$ 2,379,217

2003-04

Language	Number	Cost
ARABIC	9346	\$ 363,013
VIETNAMESE	8619	\$ 305,742
CHINESE	8132	\$ 325,570
TURKISH	4389	\$ 170,796
SERBIAN	3956	\$ 158,363
OTHER	50558	\$ 1,929,516

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QoN 12 – ATTACHMENT A

	2001/2002 Engagem nts	2001/2002 Cost	2002/2003 Engagem nts	2002/2003 Cost	2003/2004 Engagem nts	2003/2004 Cost
Albanian	3	86.75	1	\$21.70	6	\$260.40
Amharic (Ethiopian)	12	338.35	7	\$381.90	48	\$2,241.70
Arabic	305	7,938.50	1128	\$48,142.00	1811	\$71,577.45
Armenian	3	121.70	1	\$43.40	2	\$21.70
Assyrian	24	834.15	13	\$629.30	31	\$1,438.80
Bengali (Indian/Pakistani Language)			7	\$347.20	3	\$249.55
Bosnian			68	\$3,556.95	93	\$3,942.90
Burmese	8	313.40	32	\$1,236.90	25	\$1,063.30
Cantonese (Chinese)	238	6,073.10	929	\$40,150.05	998	\$40,770.70
Croatian	29	785.35	85	\$3,912.50	75	\$3,192.10
Czech	3	42.30	2	\$184.45	2	\$247.40
Dari (Afghani)	1	14.10	10	\$390.60	18	\$975.40
Dinka (Sudanese Language)			5	\$217.00	23	\$1,226.05
Fijian	1	14.10	0	\$3,051.00	1	\$21.70
Filipino (Tagalog)	12	250.50	51	\$130.20	69	\$3,500.40
Finish			1	\$65.90		
French			2	\$271.25	5	\$401.45
German	6	324.35	3	\$4,244.50	11	\$740.05
Greek	44	1,365.45	91	\$739.95	108	\$4,824.00
Gujarati (Indian Language)					1	\$86.80
Hakka (Chinese)	1	42.30			6	\$347.20

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Hakka (Timorese)	3	66.15	14	\$455.70	1	\$21.70
Hindi (Indian/Pakistani Language)	1	17.35	6	\$317.90	32	\$1,228.40
Hmong (Lao - spoken - has script)					1	\$21.70
Hungarian	2	52.05	3	\$1,909.60	11	\$759.50
Indonesian	6	62.90	32	\$3,806.65	51	\$2,632.30
Italian	38	988.00	61	\$1,349.75	91	\$5,225.55
Japanese	5	184.55	25	\$13,192.80	56	\$2,384.90
Khmer (Kampuchean/Cambodian)	94	2,272.30	308	\$4,266.20	373	\$14,634.80
Korean	9	293.90	97	\$238.70	159	\$6,924.65
Kurdish (Kurmanji-Syria, Turkey, Sorani-Iraq, Iran)	2	70.50	4	\$1,801.10	23	\$1,200.10
Lao (Laotian)	15	501.05	32	\$5,670.10	33	\$1,736.00
Macedonian	67	1,568.40	92	\$66,517.40	68	\$3,059.70
Maltese	2	109.55	3	\$195.30	9	\$564.20
Malaysian (Malay, Cocos Malay)			1	\$44,929.40	1	\$21.70
Mandarin (Chinese)	272	7,895.75	1156	\$195.30	1352	\$55,910.40
Nuer (Sudanese Language)			3	\$227.85	5	\$173.60
Oromo (African Language)			3	\$195.30	9	\$368.90
Pashtu (Pashto - Afghani Language)	1	14.10	5	\$3,736.70	1	\$21.70
Persian	35	1,053.00	81	\$3,678.15	120	\$5,273.10
Polish	22	625.85	77	\$694.40	47	\$2,071.35
Portuguese	11	349.20	15	\$596.75	39	\$1,933.55

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Punjabi (Indian/Pakistani Language)	1	28.20	11	\$390.60	14	\$635.90
Romanian	4	62.90	10	\$5,626.75	11	\$575.05
Russian	58	1,288.45	109	\$954.80	88	\$5,134.25
Samoan	11	276.55	21	\$8,128.80	30	\$1,206.60
Serbian	83	2,562.60	180	\$151.90	275	\$11,876.75
Sinhalese (Sri Lankan Language)	2	34.70	3	\$4,943.15	22	\$1,139.25
Somali (African Language)	44	1,055.15	111	\$17,928.50	142	\$5,850.50
Spanish	147	4,060.40	269	\$21.70	442	\$19,438.30
Sudanese Arabic (Southern Sudan)					11	\$542.50
Tamil (Indian/Pakistani Language)			2	\$3,752.85	3	\$195.30
Thai	28	842.85	73	\$1,356.25	104	\$4,490.00
Tigre (African Language - Ethiopia)				\$1,356.25	1	\$65.10
Tigrinya (African Language - Official in Eritrea)	16	121.55	24	\$455.70	48	\$2,252.55
Tongan	2	377.40	12	\$65.10	14	\$725.05
Turkish	283	6,886.95	637	\$25,310.65	721	\$29,692.25
Twi (Ghana - Not Official)					2	\$43.40
Ukrainian				\$303.80	1	\$21.70
Urdu (Indian/Pakistani Language, Arabic Script)					3	\$130.20
Vietnamese	1370	33,926.25	4533	\$106,547.52	5580	\$205,367.05

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OTHER					16	\$987.35
TOTAL	3347	106,257.30	10449	\$436,698.00	13346	\$533,665.90

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Output Group: Cross Outcome

Question No: 13

Topic: Advertising

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

- a) For each of the financial years i) 1995-96, ii) 1996-97, iii) 1997-98, iv) 1998-99, v) 1999-00, vi) 2000-01, vii) 2001-02, viii) 2002-03, ix) 2003-04 how much was spent in advertising or advertorial in the ethnic press?
- b) For each of the above years, could the Department please specify each title, in which advertising was bought, the language of that title and the total annual spend on advertising and advertorial in each title?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

The answers provided below were obtained at short notice and may not represent a full disclosure of available publications. To obtain a more comprehensive listing and to provide details of expenditure for all of the years requested, more time will be required to retrieve information from various parts of the department and files that are currently archived.

These answers are provided for FaCS:

- a) Expenditure in advertising or advertorial in the ethnic press is provided from available data:

International Year of Volunteers 2001 - \$60,373

Voluntary Compliance Campaign 2002 - \$20,736.70

More Help for Families Campaign - costs for 2003/04 - \$54,885.60, GST exclusive. (Quoted costs only – actual invoiced costs were approximately the same).

- b) The list of titles in which advertising was bought, the language of that title and total annual spend is provided from available data:

International Year of Volunteers 2001 – the Department is unable to identify press spending and radio spending from available records.

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Voluntary Compliance Campaign 2002

Arabic:

An Nahar

Al Bairak

El Telegraph

Ad-Diyar

El Massry

Total annual spend for Arabic is \$2,138

Bosnian:

Magazine Bosna

Total annual spend for Bosnian is \$450

Chinese:

Aust Chinese Times

Aust Chinese Daily

Chinese Herald

Independence Daily

Sing Tao

The Tide

Aust Chinese Age

Total annual spend for Chinese is \$2,190

Croatian:

Croatian Herald

Nova Hrvatska

Total annual spend for Croatian is \$1,100

German:

Die Woche

Total annual spend for German is \$800

Greek:

Neos Kosmos

Ta Nea

To Vema

Ellinis

Greek Herald

Total annual spend for Greek is \$2,390

Italian:

Il Globo

La Fiamma

Total annual spend for Italian is \$1,491

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Japanese
Nichigo Press
Southern Sky
Total annual spend for Japanese is \$1,525

Korean:
Hoju Dong-A
Sydney Korean Herald
TOP-Aust Hankuk Ilbo
Total annual spend for Korean is \$937

Macedonian:
Aust Macedonian Weekly
Today Denes
Total annual spend for Macedonian is \$935

Philippino:
Philippine Community Herald
Philippine Times
Total annual spend for Philippino is \$586

Russian:
Horizon
Unification
Total annual spend for Russian is \$710

Serbian:
Novosti
World Serbian Voice
Total annual spend for Serbian is \$1,470

Spanish:
El Espanol
Extra Informativo
Spanish Herald
Total annual spend for Spanish is \$1,150

Turkish:
Dunya
Yeni Vatan
Yorum
Zaman Aust
Total annual spend for Turkish is \$1,768

Vietnamese:

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Ti Vi Tuan San
Dan Viet
Human Rights/Nahn Quyen
Viet Luan
Total annual spend for Vietnamese is \$1,095

More Help for Families Campaign

Arabic:
Al Mestaqbal (Future)
An Nahar
El Telegraph
Middle Eastern Herald
El Massry
Total annual spend for Arabic is \$6,936

Chinese:
21st Century Chinese Weekly
Asian Multimedia
The Aust Chinese Age
Aust Chinese News Weekly
Aust Chines Times W.A.
Australian Chinese Daily (Sat)
Australian Chinese News (Vic)
Melbourne Chines Post
Qld Asian Business Weekly
Sing Tao (Sat)
South Australia Chinese Weekly
The Tide
Wold News
Total annual spend for Chinese is \$13,912.80

Croatian:
Croatian Herald
Nova Hrvatska
Spremnost Croatian Weekly
Total annual spend for Croatian is \$3,600

Greek:
Greek Times
Neos Kosmos
Ta Nea
O Kosmos
To Vema – Greek National Vema
Total annual spend for Greek is \$7,176

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Italian:

Il Globo

Total annual spend for Italian is \$1,704

Macedonian

Aust Macedonian Weekly

Today Denes

Total annual spend for Macedonian is \$2,760

Serbian:

Vesti

World Serbian Voice

Total annual spend for Serbian is \$3,480

Spanish:

El Espanol

Extra Informativo

Total annual spend for Spanish is \$2,640

Turkish:

Dünya

Turkish Report

Yeni Vatan

Zaman Australia

Total annual spend for Turkish is \$5,404.80

Vietnamese:

Dan Viet

Human Rights/Nahn Quyen

Nam Uc Tuan Bao

Saigon Times

Viet Luan

Vietnam Thoi Nay

Total annual spend for Vietnamese is \$7,272

These answers are provided for Centrelink:

a and b) In relation to expenditure in advertising, the following information is provided:

Table 1: Advertising Expenditure

Please note that Centrelink was not created until 1998 therefore the details for expenditure of the years 1995-1996, 1996-1997, and 1997-1998 are not available.

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Financial Year	Title for which advertising was bought .	Amount spent on advertising for each title	Total amount spent on advertising in ethnic press
1997-98	Nil	Nil	Nil
1998-99	Nil	Nil	Nil
1999-00	Families issues Paycycles New brochure - <i>Welcome to Centrelink.</i>	\$4,701 \$26, 126 \$7,961	\$38,788
2000-2001	Welcome to Centrelink	\$2,208	\$2,208
2001-2002	Centrepay CMC – 131202 ECC Newsletters We speak your language (Web)	\$5,627 \$530 \$400 \$470	\$9577
2002-2003	Personal Advisers We speak your language Education Expo Article 17 Letters FECCA Magazine ECC Newsletters	\$10,255 \$10,011 \$700 \$412 \$1,439 \$440	\$23,793
2003-2004	Customer Relations, Centrelink On-line, translated booklets in FECCA newsletter, ECC newsletter We speak your language Financial Information Service	\$6,045 \$530 \$7367 \$290	\$15,062

In relation to expenditure in advertising, the following information is provided in Table 2 below.

By way of providing context, it should be noted that Centrelink regularly prepares articles/advertorials which are sent to the ethnic press. Costs are incurred to have articles translated

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but no costs are charged by the ethnic press to publish the items. Informal surveys indicate that a very high proportion of editors choose to include Centrelink-provided articles in their publications.

Table 2 below shows details of translation costs by financial year. However, these costs cannot be readily separated into costs for translating articles/advertorials and advertisements. Centrelink's articles are translated into a number of languages. Over the period the number of languages used has increased from five (5) to twenty eight (28) community languages in 2003-04. The more detailed information required to answer the question about each title is not readily available. Centrelink commonly produces articles on a weekly basis ranging across all payments and services. These are distributed to forty four (44) national newspapers covering twenty eight (28) language groups, but whether or not the article is used by the ethnic press is outside Centrelink's control. To obtain this information would be highly resource intensive and Centrelink cannot justify the level of expenditure that would be required to obtain it

Table 2: Expenditure on articles (advertorials) prepared for the ethnic press.

Financial Year	Translation Costs
1997-98	\$10,000
1998-99	\$21,000
1999-00	\$20,000
2000-01	\$20,500
2001-02	\$22,400
2002-03	\$30,500
2003-04	\$46,800

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Output Group: Cross Outcome

Question No: 14

Topic: Advertising

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

- a) For each of the financial years i) 1995-96, ii) 1996-97, iii) 1997-98, iv) 1998-99, v) 1999-00, vi) 2000-01, vii) 2001-02, viii) 2002-03, ix) 2003-04 how much was spent in advertising and or advertorials on ethnic radio?
- b) For each financial year, could the Department please specify which station, broadcast language and how much was spent on each language at each station?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

The answers provided below were obtained at short notice and may not represent a full disclosure of available publications. To obtain a more comprehensive listing and to provide details of expenditure for all of the years requested, more time will be required to retrieve information from various parts of the department and files that are currently archived.

These answers are provided for FaCS:

- a) ***Voluntary Compliance Campaign 2002*** – Approximately \$82,913

More Help for Families Campaign - costs for 2003-04 - \$53,681, GST exclusive. (quoted costs only – actual invoiced costs were approximately the same).

- b) ***Voluntary Compliance Campaign 2002***

The Department is unable to identify press spending and radio spending from available records.

More Help for Families Campaign

Arabic - \$5,113

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Cantonese - \$6,243
Greek - \$9,561
Italian - \$12,258
Macedonian - \$2,740
Mandarin - \$5,677
Serbian - \$1,660
Spanish - \$3,649
Turkish - \$2,230
Vietnamese - \$4,550

These answers are provided for Centrelink:

a) The amount spent on advertising or advertorial in Ethnic radio (Distribution costs for SBS broadcasts, which are distributed to multicultural community radio stations across Australia - these stations are under no obligation to air the broadcasts; however, informal surveys indicate a compliance rate of over 90%) is as follows:

Please note that Centrelink was not created until 1998 therefore the details for expenditure of the years 1995-1996, 1996-1997 and 1997-1998 are not available.

1998-1999	\$60,240
1999-2000	\$76,520
2000-2001	\$68,709
2001-2002	\$61,895
2002-2003	\$65,918
2003-2004	\$54,041

b) The expenditure on SBS broadcasts are: (SBS national broadcasts are produced in an average of 20 community languages and are broadcast on SBS' national radio network. Fortnight broadcast language differ in each broadcast as languages are identified according to broadcast topic; main languages include Arabic, Italian, Chinese, Greek, Spanish, Vietnamese, Croatian, Serbian, Macedonian and Turkish)

Please note that Centrelink was not created until 1998 therefore the details for expenditure of the years 1995-1996, 1996-1997 and 1997-1998 are not available.

1998-1999	\$180,450
1999-2000	\$253,990
2000-2001	\$186,750
2001-2002	\$174,130
2002-2003	\$271,315
2004-2004	\$236,335

The costs shown relate only to translation and production of broadcasts. Where a broadcast is produced, it is produced in an average of twenty (20) community languages. There are distribution costs, as shown in the last column, but Centrelink is not billed for actual broadcasting. This distribution is to multicultural community radio stations across Australia.

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Output Group: Cross Outcome

Question No: 15

Topic: Departmental Break-ins

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

How many break-ins were there on Departmental property in 2000-01, 2001-02, 2002-03, 2003-04?

For each incident:

- a) What was the location and the cost of damage associated with each break in?
- b) What was the cost of damage conducted during each break in?
- c) What was the subject of theft in each break in?
- d) What was the cost of any theft associated with each break in?
- e) Was anyone charged with the break in (specify if they were employed by the Department)?
- f) Was anyone convicted of the break in (specify if they were employed by the Department)?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

The following information is provided for FaCS:

The number of break-ins to Departmental property were:

2000-01	6
2001-02	3
2002-03	1
2003-04	3

2000-01

Incident 1

- a) The break-in occurred at Juliana House, Woden, ACT; the cost of damage associated with this break-in was approximately \$300..
- b) The cost of damage conducted during the break-in is not known.
- c) Cash was stolen from a vending machine.

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- d) Approximately \$250 stolen from vending machine.
- e) No.
- f) No.

Incident 2

- a) The break-in occurred at Juliana House, Woden, ACT; the cost of damage associated with this break-in was approximately \$500.
- b) The cost of damage conducted during the break-in is not known.
- c) There was damage to a vending machine but no theft.
- d) Nil cost.
- e) No.
- f) No.

Incident 3

- a) The break-in occurred at Homeworld, Tuggeranong, ACT; the cost of damage associated with this break-in was approximately \$1000.
- b) The cost of damage conducted during the break-in was negligible.
- c) A workstation was ransacked but there was no theft.
- d) Nil theft.
- e) No.
- f) No.

Incident 4

- a) The break-in occurred at Homeworld, Tuggeranong, ACT; the cost of damage associated with this break-in was approximately \$700.
- b) The cost of damage conducted during the break-in is not known.
- c) Private bicycles were vandalised but there was no theft.
- d) Nil theft.
- e) No.
- f) No.

Incident 5

- a) The break-in occurred at the Adelaide Registry of the Social Security Appeals Tribunal; the cost of damage associated with this break-in was \$500.
- b) The cost of damage conducted during the break-in is not available.
- c) There was no theft from this break-in.
- d) Nil theft.
- e) No.
- f) No.

Incident 6

- a) The break-in occurred at the Sydney Registry of the Social Security Appeals Tribunal; the cost of damage associated with this break-in was \$2000.
- b) The cost of damage conducted during the break-in is not available.
- c) There was no theft from this break-in.

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- d) Nil theft.
- e) No.
- f) No.

2001-02

Incident 7

- a) The break-in occurred at CRS Australia, NSW office.
- b) For CRS Australia, costs for damages and theft are generally borne by the respective office and due to the amount generally falling under the insurance excess value, no data is collected in this regard.
- c) General office supplies and assets were stolen.
- d) For CRS Australia, costs for damages and theft are generally borne by the respective office and due to the amount generally falling under the insurance excess value, no data is collected in this regard.
- e) Police reports are obtained for most break-ins, however CRS Australia does not follow up on apprehension or conviction of offenders.
- f) No.

Incident 8

- a) The break-in occurred at CRS Australia, ACT office.
- b) For CRS Australia, costs for damages and theft are generally borne by the respective office and due to the amount generally falling under the insurance excess value, no data is collected in this regard.
- c) General office supplies and assets were stolen.
- d) For CRS Australia, costs for damages and theft are generally borne by the respective office and due to the amount generally falling under the insurance excess value, no data is collected in this regard.
- e) Police reports are obtained for most break-ins, however CRS Australia does not follow up on apprehension or conviction of offenders.
- f) No.

Incident 9

- a) The break-in occurred at Homeworld, Tuggeranong, ACT; the cost of damage associated with this break-in was approximately \$300.
- b) The cost of damage conducted during the break-in was negligible.
- c) Small electrical items and cash were stolen. The electrical items comprised a Palm Pilot with holder and case, 2 mobile phones and a radio with earphones.
- d) Value of property stolen was approximately \$1100. and the amount of cash was approximately \$75.
- e) No.
- f) No.

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2002-03

Incident 10

- a) The break-in occurred at the Sydney Registry of the Social Security Appeals Tribunal; the cost of damage associated with this break-in is not known or is not available.
- b) The cost of damage conducted during the break-in is not known or is not available.
- c) Four PCs were stolen during this break-in.
- d) The cost of the theft of the PCs was \$5600.
- e) No.
- f) No.

2003-04

Incident 11

- a) The break-in occurred at the Child Support Agency Sydney office; the cost of damage associated with the break-in was approximately \$4000.
- b) The cost of damage conducted during the break-in is not available.
- c) Nothing was stolen.
- d) Nil theft.
- e) No.
- f) No.

Incident 12

- a) The break-in occurred at the Brisbane Registry of the Social Security Appeals Tribunal; the cost of damage associated with this break-in was \$500.
- b) The cost of damage conducted during the break-in was \$500.
- c) Nothing was stolen.
- d) Nil theft.
- e) No.
- f) No.

Incident 13

- a) The break-in occurred at the National Office of the Social Security Appeals Tribunal, Melbourne; the cost of damage associated with this break-in was \$1096.
- b) There was no damage done during the break-in.
- c) A mobile phone and petty cash were stolen.
- d) The cost of the mobile phone was \$400. and the amount of petty cash was \$696.
- e) An individual has been charged with offences in relation to this break-in.
- f) No individual has been convicted of this break-in to date.

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The following information is provided for Centrelink:

Over the period requested there were 76 incidents of burglary in Centrelink.

2000 – 01 (BURGLARIES)

Location	Cost of Damage	Subject of Theft	Cost of Items	Anyone Charged	Anyone Convicted
Salisbury CSC	Not Known	Video Recorder	Not Known	No	No
Salisbury CSC	Not Known	Video Recorder	Not Known	No	No
Dapto CSC	Not Known	Nil Stolen	Nil	No	No
Nowra CSC	\$200	Nil Stolen	Nil	Yes	Not Known
Darlinghurst CSC	Not Known	TV/Video Unit	Not Known	No	No
Hurstville CSC	Not Known	Nil Stolen	Nil	No	No
Sutherland CSC	Not Known	Nil Stolen	Nil	No	No
South Brisbane CSC	\$750	Fund raising money	\$20	No	No
Mowbray CSC	Not Known	PC Monitor	\$250	No	No
Four Seasons House – National Support Office	Not Known	2 x Laptop, 1 x Video Recorder	\$7,500	No	No

2001 – 02 (BURGLARIES)

Location	Cost of Damage	Subject of Theft	Cost of Items	Anyone Charged	Anyone Convicted
Parramatta CSC	\$250	3 x Laptops	\$4,312	No	No
Liverpool CSC	Not Known	2 x PCs	\$1,500	No	No
Corrimal CSC	Not Known	Nil Stolen	Nil	No	No
Rosebud CSC	Not Known	Laptop	\$1,847	No	No
Moorabbin CC	Not Known	10 x PCs	\$30,000	No	No
Area Support Office – ASE VIC	Not Known	2 x Mobile Phones, Cash (\$35)	\$650	No	No
South Melb. CSC	\$1,000	5 x PCs, TV and Video Recorder	\$17,350	No	No
Area Support Office Area N/C VIC	\$1,500	5 x Laptops, 4 x Multimedia Projectors, Video Camera & Tripod	\$45,000	No	No
Newmarket CSC	Not Known	2 x PCs	\$3,100	No	No
Newmarket CSC	\$500	1 x PC	\$1,595	No	No

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Location	Cost of Damage	Subject of Theft	Cost of Items	Anyone Charged	Anyone Convicted
Newcastle CSC	\$850	Radio Cassette	\$260	No	No
Earlville CSC	Not Known	Petty Cash Tin	\$258	Yes	Yes (Not an Employee)
Southport CSC	\$200	TV & Portable CD Player	\$500	No	No
Warwick CSC	Not Known	BBQ & Shade Sail	\$700	No	No
Morley CSC	\$313	Nil Stolen	Nil	No	No
Morley CSC	Not Known	Infocus Litepro	\$2,007	No	No
Mirrabooka CSC	Not Known	PC	\$2,706	No	No
Midland CSC	\$100	Nil Stolen	Nil	No	No
Sunshine CSC	Not Known	2 PCs	\$4,000	Not Known	Not Known

2002 – 03 (BURGLARIES)

Location	Cost of Damage	Subject of Theft	Cost of Items	Anyone Charged	Anyone Convicted
Kilkenny CSC	Not Known	Infocus Litepro	\$3,760	No	No
Enfield CSC	Not Known	2 x PCs	\$2,537	No	No
Enfield CSC	Not Known	4 x PCs	\$4,822	No	No
Enfield CSC	Not Known	2 x PCs	\$2,525	No	No
Elizabeth CSC	Not Known	Infocus Litepro	\$2,412	No	No
Port Adelaide CSC	Not Known	Infocus Litepro	\$4,153	No	No
Port Adelaide CSC	Not Known	Infocus Litepro	\$4,920	No	No
Lakemba CSC	Not Known	5 x PCs	\$4,000	No	No
Lakemba CSC	Not Known	4 x PCs	\$3,200	No	No
Liverpool CSC	Not Known	2 x PCs	\$1,600	No	No
Liverpool CSC	Not Known	2 x PCs	\$1,600	No	No
Leichhardt CSC	Not Known	Nil Stolen	Nil	No	No
Newcastle CSC	\$765	Infocus Litepro	\$6,199	No	No
Maitland CSC	\$600	Charity Box	Not Known	No	No
Maitland CSC	\$600	Contents of Social Club Fridge	Not Known	No	No
Maitland CSC	\$1,500	Nil Stolen	Nil	No	No
Elizabeth	Not Known	Infocus Litepro	\$3,200	No	No

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Location	Cost of Damage	Subject of Theft	Cost of Items	Anyone Charged	Anyone Convicted
CSC					
Mt. Gravatt CSC	Not Known	Date Stamps	Not Known	No	No
Wynnun CSC	\$1,000	2 x PCs	\$15,000	No	No
Wynnun CSC	Not Known	1 x PCs	\$6,800	No	No
Coffs Harbour CSC	\$1,500	EBT Cards	Nil	Yes	Yes (Not an employee)
Warwick Grove CSC	\$200	Nil Stolen	Nil	No	No
Kwinana CSC	\$1,600	TV	\$400	No	No
Albany CSC	\$11,100	Nil Stolen	Nil	No	No
Kalgoorlie (House)	\$105	Dishwasher	\$765	No	No
Devonport CSC	\$500	1 x PC	Nil (Item Recovered)	Suspect Interviewed	No
Knuckey St. CSC	\$478,730 Major fire damage to building	Nil Stolen	Nil	Yes	Yes (Not an Employee)

2003 – 04 (BURGLARIES)

Location	Cost of Damage	Subject of Theft	Cost of Items	Anyone Charged	Anyone Convicted
Salisbury CSC	Not Known	Infocus Litepro	\$1,292	No	No
Salisbury CSC	Not Known	7 x PCs, 1 x Monitor	\$7,080	No	No
Enfield CSC	Not Known	Light Projector	Not Known	No	No
Modbury CSC	Not Known	Video Recorder	Not Known	No	No
Modbury CSC	Not Known	Light Projector	\$5,445	No	No
Lakemba CSC	Not Known	Nil Stolen	Nil	No	No
Lakemba CSC	Not Known	4 x PCs	\$3,200	No	No
Corrimal CSC	Not Known	Video Recorder	\$200	No	No
Caringbah CSC	Not Known	Nil Stolen	Nil	No	No
Rockdale CSC	Not Known	2 x PCs	\$4,200	No	No

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Location	Cost of Damage	Subject of Theft	Cost of Items	Anyone Charged	Anyone Convicted
Sutherland CSC	\$300	Nil Stolen	Nil	No	No
Sutherland CSC	\$300	Money from Tea Club	Not Known	No	No
Sutherland CSC	\$300	Nil Stolen	Nil	No	No
Cessnock CSC	\$780	PC Monitor and Keyboard	\$600	No	No
Goodna CSC	Not Known	Nil Stolen	Nil	No	No
Armadale CSC	Not Known	1 x PC, Phone and Answering Machine,	\$1,200	No	No
Innaloo CSC	Not Known	Infocus Litepro	\$5,166	No	No
Rockingham CSC	\$1,500	Video Recorder	\$250	No	No
Cosmopolitan Building – NSO	Not Known	2 x PCs	Not Known	No	No

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Output Group: Cross Outcome

Question No: 16

Topic: Departmental Theft

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

How many thefts of departmental property occurred in 2000-01, 2001-02, 2002-03, 2003-04?

For each incident:

- a) What was stolen in each instance?
- b) What was the value of the stolen item/s?
- c) Where was it stolen from?
- d) Was anyone charged with the theft (specify if they were employed by the Department)?
- e) Was anyone convicted of the theft (specify if they were employed by the Department)?
- f) Were any of the items recovered?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

The following information is provided for FaCS:

The number of thefts of Departmental property were:

2000-01	6
2001-02	8
2002-03	27
2003-04	25

2000-01

Incident 1

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from a FaCS staff member's home, Canberra.
- d) No.
- e) No.
- f) No.

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Incident 2

- a) The item stolen was mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 3

- a) The items stolen were RAM modules from a PC.
- b) The value of these items was approximately \$200.
- c) The theft was from FaCS National Office, Four Seasons House, Tuggeranong.
- d) No.
- e) No.
- f) No.

Incident 4

- a) The item stolen was a laptop computer.
- b) The value of the item was approximately \$5000.
- c) The theft was from a FaCS staff member's home, Canberra.
- d) No.
- e) No.
- f) No.

Incident 5

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 6

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS Brisbane office.
- d) No.
- e) No.
- f) No.

2001-02

Incident 7

- a) The item stolen was a PC.
- b) The value of this item was approximately \$2000.

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- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 8

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from a FaCS staff member's home, Melbourne.
- d) No.
- e) No.
- f) No.

Incident 9

- a) The item stolen was petty cash.
- b) The amount of cash was \$129.95.
- c) The theft was from an office of CRS Australia.
- d) No.
- e) No.
- f) No.

Incident 10

- a) The item stolen was petty cash.
- b) The amount of cash was \$190.
- c) The theft was from an office of CRS Australia.
- d) No.
- e) No.
- f) No.

Incident 11

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from an office of CRS Australia.
- d) No.
- e) No.
- f) No.

Incident 12

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from an office of CRS Australia.
- d) No.
- e) No.
- f) No.

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Incident 13

- a) The item stolen was a PC.
- b) The value of this item was approximately \$2000.
- c) The theft was from an office of CRS Australia.
- d) No.
- e) No.
- f) No.

Incident 14

- a) The item stolen was petty cash.
- b) The amount of cash stolen was \$162.30.
- c) The theft was from the Child Support Agency, Hobart office.
- d) No.
- e) No.
- f) No.

2002-03

Incident 15

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS Darwin office.
- d) No.
- e) No.
- f) No.

Incident 16

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Homeworld, Tuggeranong.
- d) No.
- e) No.
- f) No.

Incident 17

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS ACT office.
- d) No.
- e) No.
- f) No.

Incident 18

- a) The item stolen was a CD writer.
- b) The value of this item was approximately \$200.

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- c) The theft was from FaCS ACT office.
- d) No.
- e) No.
- f) No.

Incident 19

- a) The item stolen was a mobile phone.
- b) The value of this item was \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 20

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Homeworld, Tuggeranong.
- d) No.
- e) No.
- f) No.

Incident 21

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 22

- a) The item stolen was a book diary.
- b) The value of this item was approximately \$20.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 23

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from a FaCS staff member's car, Canberra.
- d) No.
- e) No.
- f) No.

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Incident 24

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 25

- a) The item stolen was a PDA.
- b) The value of this item was approximately \$550.
- c) The theft was from FaCS staff member's home, Narooma, NSW.
- d) No.
- e) No.
- f) No.

Incident 26

- a) The item stolen was a VCR.
- b) The value of this item was approximately \$100.
- c) The theft was from FaCS Hobart office.
- d) No.
- e) No.
- f) No.

Incident 27

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 28

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS National Office, Juliana House, Woden ACT.
- d) No.
- e) No.
- f) No.

Incident 29

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.

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- c) The theft was from a FaCS staff member's bag, Canberra.
- d) No.
- e) No.
- f) No.

Incident 30

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 31

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS National Office, Juliana House, Woden ACT.
- d) No.
- e) No.
- f) No.

Incident 32

- a) The item stolen was a PDA.
- b) The value of this item was approximately \$550.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 33

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 34

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS ACT office.
- d) No.
- e) No.
- f) No.

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Incident 35

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS Adelaide office.
- d) No.
- e) No.
- f) No.

Incident 36

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS Melbourne office.
- d) No.
- e) No.
- f) No.

Incident 37

- a) The item stolen was mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Juliana House, Woden, ACT.
- d) No.
- e) No.
- f) No.

Incident 38

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$3000.
- c) The theft was from a motel room, Bundaberg.
- d) No.
- e) No.
- f) No.

Incident 39

- a) The items stolen were the internal contents of a PC.
- b) The value of these items was approximately \$600.
- c) The theft was from the Child Support Agency, Newcastle office.
- d) No.
- e) No.
- f) No.

Incident 40

- a) The item stolen was the contents of first aid kit.
- b) The value of this material was approximately \$150.
- c) The theft was from the Child Support Agency, Brisbane office.
- d) No.

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- e) No.
- f) No.

Incident 41

- a) The items stolen were a laptop computer & a data projector.
- b) The value of these items was approximately \$11,000.
- c) The theft was from a training room of the Menzies Hotel, Sydney.
- d) No.
- e) No.
- f) No.

2003-04

Incident 42

- a) The item stolen was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The theft was from FaCS staff member's home, Canberra.
- d) No.
- e) No.
- f) No.

Incident 43

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 44

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from Parliament House, Canberra.
- d) No.
- e) No.
- f) No.

Incident 45

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

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Incident 46

- a) The item stolen was a PC.
- b) The value of this item was approximately \$2000.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 47

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS Adelaide office.
- d) No.
- e) No.
- f) No.

Incident 48

- a) The items stolen were speakers from a PC.
- b) The value of these items was approximately \$50.
- c) The theft was from FaCS National Office, Homeworld, Tuggeranong, ACT.
- d) No.
- e) No.
- f) No.

Incident 49

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from a FaCS staff member's bag, Canberra.
- d) No.
- e) No.
- f) No.

Incident 50

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 51

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.

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- d) No.
- e) No.
- f) No.

Incident 52

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 53

- a) The items stolen were 9 mobile phones, 4 rechargers, 1 headset.
- b) The value of these items was approximately \$2400.
- c) The theft was en route Adelaide to Parliament House, Canberra.
- d) No.
- e) No.
- f) No.

Incident 54

- a) The items stolen were 4 PCs.
- b) The value of these items was approximately \$8000.
- c) The theft was en route to FaCS National Office, Tuggeranong Office Park, ACT.
- d) No.
- e) No.
- f) No.

Incident 55

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS Darwin office.
- d) No.
- e) No.
- f) No.

Incident 56

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from a car, parked at Blundell's Cottage, Canberra, that belonged to a staff member from Minister Patterson's office.
- d) No.
- e) No.
- f) No.

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Incident 57

- a) The item stolen was a cab charge card.
- b) This item had no tangible value.
- c) The theft was from a FaCS staff member's car, Darwin.
- d) No.
- e) No.
- f) No, however the card was cancelled.

Incident 58

- a) The item stolen was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The theft was from FaCS Adelaide office.
- d) No.
- e) No.
- f) No.

Incident 59

- a) The items stolen were a hard drive and RAM from a PC.
- b) The value of these items was approximately \$500.
- c) The theft was from FaCS National Office, Juliana House, Woden, ACT.
- d) No.
- e) No.
- f) No.

Incident 60

- a) The item stolen was a laptop computer.
- b) The replacement value of this item was \$3296.
- c) The theft was from the home of a personal staff member from Minister Patterson's Melbourne Office.
- d) No.
- e) No.
- f) No.

Incident 61

- a) The items stolen were 2 cabcharge vouchers.
- b) These items had no tangible value unless used and this information is not available.
- c) The theft was from FaCS Melbourne office.
- d) No.
- e) No.
- f) No, however the vouchers were cancelled.

Incident 62

- a) The item stolen was a corporate credit card.
- b) This item had no tangible value.
- c) The theft was from the Child Support Agency, Canberra office.

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- d) No.
- e) No.
- f) No, however the card was cancelled.

Incident 63

- a) The item stolen was a mobile phone.
- b) The value of the item stolen was approximately \$600.
- c) The theft was from the Child Support Agency, Canberra office.
- d) No.
- e) No.
- f) No.

Incident 64

- a) The item stolen was a laptop computer.
- b) The value of the item stolen was approximately \$5000.
- c) The theft was from the Child Support Agency, Brisbane office.
- d) No.
- e) No.
- f) No.

Incident 65

- a) The item stolen was a mobile phone.
- b) The value of the item stolen was approximately \$650.
- c) The theft was from the Child Support Office staff member's car, Perth.
- d) No.
- e) No.
- f) No.

Incident 66

- a) The item stolen was a trolley.
- b) The value of the item stolen was approximately \$300.
- c) The theft was from the Child Support Agency, Melbourne office.
- d) No.
- e) No.
- f) No.

The following information is provided for Centrelink:

Centrelink records show that 155 items have been reported as stolen over the stated period. The attached tables provide the data available as of 2 December 2004.

The value of the items is provided for all cases except for low value assets (LVA) and where nil asset value applies.

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LVA's represent low value and portable assets that have an acquisition cost between \$0 and \$2000. Centrelink does not keep a readily accessible record of each of these item's acquisition costs as they are recorded on Centrelink's asset register with a nil value. Therefore, Centrelink is unable to provide the value of these items at the time of loss or theft.

* Assets with a value of Nil differ from low value assets (LVA) in that they had a written down value of zero at the time of theft.

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2000 – 01 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
Panasonic TV / VCR	LVA	Mount Gravatt CSC, Area Brisbane	No	No	No
National VCR	LVA	South Brisbane CSC, Area Brisbane	No	No	No
Canomedia Video Conferencing Camera	\$1,479	Townsville Youth and Employment Office, Area Central & Northern QLD	No	No	No
ACER Laptop	Nil	Employee's residence, Area North Australia	No	No	No
ACER Laptop	\$868	National Support Office	No	No	No
ACER travelmate Laptop	\$1,930	National Support Office	No	No	No
ERIKSON T28S mobile Phone	LVA	National Support Office	No	No	No
ACERPOWER 8409 P11 PC	\$5,501	National Support Office	No	No	No
VCR Hitachi	LVA	Area Office, WA	No	No	No
2 TV NEC	LVA	Victoria Park CSC, WA	No	No	No
TV NEC	LVA	Spearwood CSC, WA	No	No	No
VCR NEC	LVA	Spearwood CSC, WA	No	No	No
TV NEC	LVA	Fremantle CSC, WA	No	No	No
VCR NEC	LVA	Fremantle CSC, WA	No	No	No

2001 – 02 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
Sharp VCR	LVA	South Brisbane CSC, Area Brisbane	No	No	No
ACER Laptop	\$2,251	Managers Home, Area Brisbane	No	No	No
ACER Laptop	*Nil	Brisbane Career Information Centre,	No	No	No

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2001 – 02 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
		Area Brisbane			
Mobile Phone	LVA	Casuarina CSC, Area North Australia	No	No	No
Toshiba Techra Laptop	*Nil	National Support Office	No	No	No
ACER Extensa 503T Laptop	\$745	National Support Office	No	No	No
ACER Extensa 515T Laptop	\$902	National Support Office	No	No	No
ACER 517TE Laptop	\$1,345	National Support Office	No	No	No
ACER 518TE Laptop	\$1,700	National Support Office	No	No	No
ACER 527TXV Laptop	\$3,167	National Support Office	No	No	No
2 ACER 529ATX Laptops	\$4,823	National Support Office	No	No	No
Digital Camera	\$833	Airport West CSC, Area West VIC	No	No	No
Acernote P133 Laptop	*Nil	Greensborough CSC, Area North Central VIC	No	No	No
Acer Pentium PC	\$106	Rockdale CSC, Area East Coast	No	No	No
Laptop - Acerlite	*Nil	Hornsby CSC, Area East Coast	No	No	No
Laptop - Acerlite	*Nil	Leichhardt CSC, Area East Coast	No	No	No
Laptop - Acerlite	*Nil	Area Office, Area East Coast	No	No	No
PC - P200MMX	\$104	Rockdale CSC, Area East Coast	No	No	No
Dell Optiplex PC	\$1,595	Area Office, Area East Coast	No	No	No
2 Lexmark Optra printers	Under Lease (no residual value)	Rockdale CSC, Area East Coast	No	No	No
3 Dell Optiplex	\$4,056	Newcastle Call Centre,	No	No	No

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2001 – 02 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
PCs		Area Hunter			
Acerview P166 PC	*Nil	Newcastle Call Centre, Area Hunter	No	No	No
Data projector	\$6,722	Latrobe Call Centre	No	No	No
2 Video recorders	LVA	Latrobe Call Centre	No	No	No
Digital camera	LVA	Latrobe Call Centre	No	No	No
2 Dell PCs	\$2902	Brisbane Call Centre	No	No	No
2 Lexmark printers	Under Lease (no residual value)	Brisbane Call Centre	No	No	No
TV/Video	LVA	Brisbane Call Centre	No	No	No
3 Dell PCs	\$4,056	Cardiff Call Centre	No	No	No
Acer Laptop	*Nil	Bunbury Call Centre	No	No	No
Data projector	\$6,412	Bunbury Call Centre	No	No	No
5 Dell PCs	\$6,598	Moorabbin Call Centre	No	No	No
4 Dell PCs	\$5,279	Moorabbin Call Centre	No	No	Yes
Nokia 5110 Mobile phone	LVA	Morley CSC, WA	No	No	No
2 Laptops Ascentia	\$1,409	Area Office, WA	No	No	No
2 TVs Samsung	LVA	Spearwood CSC, WA	No	No	No
Laptop Acerlite P133	*Nil	Area Office, WA	No	No	No

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2002 – 03 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
Mobile Phone	LVA	Ipswich CSC, Area Pacific Central	Yes Contract Cleaner	Yes	No
LG VCR	LVA	Browns Plains CSC, Area Pacific Central	No	No	No
3 ACER 529 Laptops	\$5,787	Ipswich CSC, Area Pacific Central	Yes Contract Cleaner	Yes	No
ACER 529 Laptop	\$1,340	Area Office, Area Pacific Central	No	No	No
ACER Lite P133 Laptop	*Nil	Woodridge Business Integrity team, Area Pacific Central	No	No	No
2 DELL 150 PCs	\$672	Surfers Paradise Financial Services Team, Area Pacific Central	No	No	No
ACER veriton 5200 PC	\$797	Southport CSC, Area Pacific Central	No	No	No
2 ACER veriton 5200 PCs	\$2,318	Ipswich CSC, Area Pacific Central	Yes Contract Cleaner	Yes	No
ACER Laptop	\$2,412	South Brisbane CSC, Area Brisbane	No	No	No
ACER Laptop	*Nil	Palmerston CSC, Area North Australia	No	No	No
2 ACER P133 Laptop	*Nil	National Support Office	No	No	No
ACER 7102 Laptop	*Nil	National Support Office	No	No	No
ACER 515T Laptop	*Nil	National Support Office	No	No	No
ACER 527 TXV Laptop	\$1,927	National Support Office	No	No	No
2 Mobile Phones	LVA	National Support Office	No	No	No
Panasonic TV	LVA	National Support Office	No	No	No
Personal Digital Assistant (Palm pilot)	LVA	National Support Office	No	No	No

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2002 – 03 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
Sony Cam Corder	*Nil	National Support Office	No	No	No
ACER 529 ATX Laptop	\$1,867	National Support Office	No	No	No
2 ACER 363 EVI Laptops	\$5,055	National Support Office	No	No	No
ACER 390CX Laptop	*Nil	National Support Office	No	No	No
ACER PC w/19inch monitor	\$1,495	Area Support Office, North Central VIC	No	No	No
Laptop Acer Travelmate 529 ATX	\$1,983	Staff member's home, North Central VIC	No	No	No
Acer Laptop	\$1,929	Darlinghurst CSC, Area East Coast	No	No	No
LP250 Infocus Litepro	\$3,224	Haymarket CSC, Area East Coast	No	No	No
Acer Laptop	*Nil	Commonwealth Vehicle, Tasmania	No	No	No
Panasonic Satellite Decoder	*Nil	Wyong CSC, Area Hunter	No	No	No
Acernote Lite Laptop	*Nil	Staff members home, Area Hunter	No	No	No
Litepro	\$6,199	Learning & Development Training Centre, Area Hunter	No	No	No
2 Sony Video Cameras	LVA	Learning & Development Training Centre, Area Hunter	No	No	No
Nokia 5110	LVA	Compliance & Recovery Team, Area	No	No	No

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2002 – 03 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
Mobile Phone		Hunter			
Infocus Litepro	\$610	Taree CSC, Area Hunter	No	No	No
Sanyo CD player	LVA	Newcastle CSC, Area Hunter	No	No	No
Acer P200MMX PC	*Nil	Area Support Office, Area Hunter	No	No	No
Makita Power Drill	LVA	Area Support Office, Area Hunter	No	No	No
Samsung VCR	LVA	Singleton CSC, Area Hunter	No	No	No
VCR Panasonic	LVA	Warwick Grove CSC, WA	No	No	No
Multimedia Projector Electroboard Litepro	*Nil	Gosnells CSC, WA	No	No	No
Dell Optiplex PC	\$846	Warwick Grove CSC, WA	No	No	No
TV Palsonic	LVA	Cannington CSC, WA	No	No	No
Kelvinator 350 refrigerator	LVA	South Hedland CSC, WA	No	No	No
Electroboard Litepro & case	\$287	Mandurah CSC, WA	No	No	No
Acer Travelmate laptop	\$1,769	Motor Vehicle, Area South Metro	No	No	No

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2003 – 04 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
ACER Veriton 5200 PC	\$797	Southport CSC, Area Pacific Central	No	No	No
ESSELTE Laminator	LVA	Beenleigh CSC, Area Pacific Central	No	No	No
LG DVD VCR	LVA	Beenleigh CSC, Area Pacific Central	No	No	No
Data Projector infocus	\$3,567	Caboolture CSC, Area Brisbane on loan to local Kindergarten	No	No	Kindergarten Insurance replaced Item
ACER Laptop	\$1,554	Gympie CSC, Area Brisbane	Yes Contract Cleaner	No	No
ACER laptop	\$2,395	Brisbane Career Information Centre, Area Brisbane	No	No	No
2 ACER Exteza 515T Laptops	*Nil	National Support Office	No	No	No
2 DELL Optiplex GX150 PCs	\$1,039	National Support Office	No	No	No
3 ACER 529 ATX Laptops	\$4,770	National Support Office	No	No	No

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2003 – 04 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
3 ACER 363 EVI Laptops	\$7,448	National Support Office	No	No	No
Sony Mavica FD75 Digital Camera	LVA	Staff member's car, North Central VIC	No	No	No
Toshiba VCR SD22VLY	LVA	Moreland CSC, North Central VIC	No	No	No
Laptop Acer Travelmate 529 ATX	\$1,608	Staff member's house, North Central VIC	No	No	No
Acer Laptop	*Nil	Officer's residence, Tasmania	No	No	No
Acer Travelmate laptop	\$1,125	Cabramatta CSC, Area South Metro	No	No	No
Samsung VCR	LVA	Port Macquarie CSC, Area Hunter	No	No	No
Samsung VCR	LVA	Charlestown CSC, Area Hunter	No	No	No
3 Acer Veriton 5500 PCs	\$2,774	Rockdale CSC, Area East Coast	No	No	No
Litepro Projector	*Nil	Wollongong CSC, Area East Coast	No	No	No
NEC VCR	LVA	Cairns CSC, Area Central & Northern QLD	No	No	No
PC LCD Screen	\$448	Rockhampton CSC, Area Central & Northern QLD	No	No	No
Mobile Phone	LVA	Staff Member's Home, Area Central & Northern QLD	No	No	Staff members insurance paid for

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2003 – 04 (THEFT)					
Stolen	Value	Location	Anyone Charged	Anyone Convicted	Items Recovered
					replacement
Dell Optiplex PC	\$235	Armadale CSC, WA	No	No	No
Acer Veriton 5200 PC	\$1,002	Milligan St CSC, WA	No	No	No
2 Laptops Acer Travelmate 529 ATX	\$3,162	Area Office, WA	No	No	No

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Output Group: Cross Outcome

Question No:17

Topic: Departmental Fraud

Hansard Page: Written Question on Notice

Senator Ludwig asked:

How many incidents of fraud were detected against the department in 2000-01, 2001-02, 2002-03, 2003-04? For each incident:

- a) What was the subject of the fraud in each instance?
- b) What was the value of the fraud?
- c) Which administrative unit was the subject of the fraud?
- d) Was anyone charged with the fraud (specify if they were employed by the Department)?
- e) Was anyone convicted of the fraud (specify if they were employed by the Department)?
- f) Were any of the defrauded items or was any of the defrauded money recovered?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

The reply is for the Portfolio as constituted for the respective financial years.

Whilst there was a number of convictions for departmental fraud (Centrelink) in 2001-02 and 2002-03, detailed information was not recorded as Centrelink had devolved administrative fraud reporting. As of 1 July 2003 Centrelink have centralised the reporting responsibilities which has greatly improved the collection of data.

For the Financial Years 2000-01 and 2003-04, there was no proven fraud against any portfolio agency.

2000-01:

For the Financial Year ending 30th June 2001 there was **NO** proven fraud committed against the portfolio.

2001-02:

For the Financial Year ending 30th June 2002 there were **three** proven cases of fraud committed against the portfolio (Centrelink).

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Case one:

- a) Information was not recorded.
- b) \$2,000.
- c) Centrelink.
- d) Yes, however information about the person's status was not recorded.
- e) Yes, however information about the person's status was not recorded.
- f) Information was not recorded.

Case two:

- a) Information was not recorded.
- b) Information was not recorded.
- c) Centrelink.
- d) Yes, however information about the person's status was not recorded.
- e) Yes, however information about the person's status was not recorded.
- f) Information was not recorded.

Case three:

- a) Information was not collected.
- b) \$1,000.
- c) Centrelink.
- d) Yes, however information about the person's status was not recorded.
- e) Yes, however information about the person's status was not recorded.
- f) Information was not recorded.

2002-03:

For the Financial Year ending 30th June 2003 there were **four** proven cases of fraud committed against the portfolio (Centrelink).

Case one:

- a) Information was not recorded.
- b) Information was not recorded.
- c) Centrelink.
- d) Yes, however information about the person's status was not recorded.
- e) Yes, however information about the person's status was not recorded.
- f) Information was not recorded.

Case two:

- a) Information was not recorded.
- b) \$2,500.
- c) Centrelink.
- d) Yes, however information about the person's status was not recorded.
- e) Yes, however information about the person's status was not recorded.
- f) Information was not recorded.

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Case three:

- a) Information was not recorded.
- b) Information was not recorded.
- c) Centrelink.
- d) Yes, however information about the person's status was not recorded.
- e) Yes, however information about the person's status was not recorded.
- f) Information was not recorded.

Case four:

- a) Information was not recorded.
- b) Information was not recorded.
- c) Centrelink.
- d) Yes, however information about the person's status was not recorded.
- e) Yes, however information about the person's status was not recorded.
- f) Information was not recorded.

2003-04:

For the Financial Year ending 30th June 2004 there was **NO** proven fraud committed against the portfolio

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Output Group: Cross Outcome

Question No: 18

Topic: Loss of Departmental property

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

How many incidents of loss (excluding theft, accident, breakage and vandalism) of departmental property were reported to the department in 2000-01, 2001-02, 2002-03, 2003-04? For each incident:

- a) What was the loss in each instance?
- b) What was the value of the loss?
- c) Which administrative unit lost the property?
- d) Were any of the lost item/s recovered?
- e) Was anyone disciplined over the loss?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

Number of incidents of loss of Departmental property were:

2000-01	3
2001-02	8
2002-03	Nil
2003-04	4

2000-01

Incident 1

- a) The item lost was a laptop computer.
- b) The value of the lost item was \$5894. (purchase price).
- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

Incident 2

- a) The item lost was a laptop computer.
- b) The value of this item was approximately \$4000.

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- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

Incident 3

- a) The items lost were 2 laptop computers.
- b) The value of the lost items was \$11,961.
- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

2001-02

Incident 4

- a) The item lost was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

Incident 5

- a) The item lost was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

Incident 6

- a) The item lost was a pager.
- b) The value of this item was approximately \$80.
- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

Incident 7

- a) The item lost was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

Incident 8

- a) The item lost was a mobile phone.
- b) The value of this item was approximately \$255.
- c) The property was lost from FaCS National Office.

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- d) No.
- e) No.

Incident 9

- a) The item lost was a laptop computer.
- b) The value of this item was approximately \$4000.
- c) The property was lost from FaCS NSW office.
- d) No.
- e) No.

Incident 10

- a) The item lost was a PC.
- b) The value of this item was approximately \$2000.
- c) The property was lost from FaCS National Office.
- d) No.
- e) No.

Incident 11

- a) The item lost was a desk PC.
- b) The value of this item was approximately \$2000.
- c) The property was lost from CRS Australia, Queensland office.
- d) No.
- e) No.

2003-04

Incident 12

- a) The item lost was a digital camera.
- b) The value of this item was \$867.
- c) The property was lost from FaCS Brisbane office.
- d) No.
- e) No.

Incident 13

- a) The item lost was a mobile phone.
- b) The value of this item was approximately \$300.
- c) The property was lost from the Child Support Agency.
- d) No.
- e) No.

Incident 14

- a) The item lost was a mobile phone.
- b) The value of this item was approximately \$390.
- c) The property was lost from the Child Support Agency.

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- d) No.
e) No.

Incident 15

- a) The item lost was a box of stamps.
b) The value of this item was approximately \$50.
c) The property was lost from the Child Support Agency.
d) No.
e) No.

The following information is provided for Centrelink:

Centrelink recorded 85 incidents of loss. The attached tables provide the data available at the time of this question.

The value of the items is provided for all cases except for low value assets (LVA) and where nil asset value applies.

LVA's represent low value, portable and attractive assets that have an acquisition cost between \$0 and \$2000. We do not keep a readily accessible record of each of these item's acquisition costs as they are recorded on our asset register with a nil value. Therefore, we are unable to provide the value of these items at the time of loss.

* Assets with a value of Nil differ from low value assets (LVA) in that they had a written down value of zero at the time of loss.

2000 – 01 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
Nokia Mobile Phone	LVA	Business & Corporate Support, Tasmania	No	No
Palm Pilot	LVA	National Support Office	No	No
TV	LVA	Dandenong CSC, Area South East VIC	No	No
Laptop	*Nil	Dandenong CSC, Area South East VIC	No	No
Laptop	*Nil	Morwell CSC, Area South East VIC	No	No
Nokia 6110 Mobile phone	LVA	Kalgoorlie Compliance Team, WA	No	No
Nokia 3810 Mobile phone	LVA	Morley CSC, WA	No	No
Nokia 3810 Mobile phone	LVA	Quality Team, WA	No	No

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2001 – 02 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
Mobile Phone	LVA	Muswellbrook CSC, Area Hunter	No	No
Colour Printer	LVA	Area Support Office, Surfers Paradise, QLD	No	No
Laptop	*Nil	Frankston CSC, Area South East VIC	No	No
Mobile Phone	LVA	Dandenong CSC, Area South East VIC	No	No
Mobile Phone	LVA	Frankston CSC, Area South East VIC	No	No
Acernote Lite Laptop	*Nil	Armidale CSC, Area Hunter	No	No
PC	\$1,535	Armadale CSC, WA	No	No
Laptop	\$1,720	Area Support Office, Area West NSW	No	No
Palm Pilot	LVA	National Support Office	No	No

2002 – 03 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
Mobile Phone	LVA	National Support Office	No	No
PC	*Nil	Area Support Office, Area Hunter	No	No
Colour Scanner	LVA	Newcastle CSC, Area Hunter	No	No
Laptop	*Nil	Coffs Harbour CSC, Area Pacific Central	No	No
Palm Pilot	LVA	Geelong CSC, Area West VIC	No	No
Mobile Phone	LVA	Modbury CSC, Area South Australia	No	Warning letter sent by Area Manager
Mobile Phone	LVA	Area Office, South Australia	No	Warning letter sent by Area Manager
Nokia 5110 Mobile Phone	LVA	Singleton CSC, Area Hunter	No	No
Syncomp Pentium PC	*Nil	Gosford CSC, Area Hunter	No	No

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2002 – 03 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
Acerlite Laptop	*Nil	Compliance Team, Area Hunter	No	No
Wang Micro PC	*Nil	The Entrance CSC, Area Hunter	No	No
Canoscan Colour Scanner	LVA	Newcastle CSC, Area Hunter	No	No
Polycom sound station conference phone	\$2,393	Area Support Office, Central & Northern QLD	No	No
Terminal Adaptor MUX J3402	*Nil	Broadmeadows, Nth Central VIC	No	No

2003 – 04 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
IPEX PC P486 SX	*Nil	National Support Office	No	No
2 ACER PCs	*Nil	National Support Office	No	No
PENTIUM PC 166	*Nil	National Support Office	No	No
Palm Pilot	LVA	National Support Office	No	No
TV	LVA	Gosford CSC, Area Hunter	No	No
Fax Machine	LVA	Kempsey CSC, Area Hunter	No	No
2 Printers	LVA	Bendigo CSC, Area West VIC	No	No
Video Conferencing System	*Nil	Mildura CSC, Area West VIC	No	No
5 Mobile Phones	LVA	Mildura CSC, Area West VIC	No	No
Laptop	*Nil	Swan Hill CSC, Area West VIC	No	No
Printer	LVA	Swan Hill CSC, Area West VIC	No	No
Laptop	*Nil	Dandenong CSC, Area South East VIC	No	No
Laptop	*Nil	Murray Bridge CSC, Area South Australia	No	No

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2003 – 04 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
Printer	LVA	Ballarat CSC, Area West VIC	No	No
Mobile Phone	LVA	Executive Team, South Australia	No	No
2 Mobile Phones	LVA	Salisbury CSC, Area South Australia	No	Warning letter sent by Area Manager

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2003 – 04 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
CDMA Mobile Phone	LVA	Port Augusta CSC, Area South Australia	No	Warning letter sent by Area Manager
Mobile Phone	LVA	Adelaide CSC, Area South Australia	No	No
Mobile Phone	LVA	Port Lincoln CSC, Area South Australia	No	No
Palm Pilot	LVA	Port Lincoln CSC, Area South Australia	No	No
Laptop	\$1,179	Property & Services Team, Area South Australia	Replacement value paid by Hi-Tech	Hi-Tech (service company)
Nokia Mobile Phone	LVA	Network Operations & Support, Tasmania	No	No
Nokia Mobile Phone	LVA	Australian Passport Information Service, Tasmania	No	No
Acer 521 Laptop	\$876	Brisbane Call Centre	No	Yes
PC	\$533	Area Support Office, Area South East Victoria	No	No
Ricoh 3 in 1 printer	LVA	Area Support Office, Area South East Victoria	No	No
Acerview P200MMX PC	*Nil	Training Unit, Area Hunter	No	No
Westinghouse Fridge	LVA	Area Support Office, Area Hunter	No	No
Brother Fax Machine	LVA	Area Support Office, Area Hunter	No	No
Makita Cordless Drill	LVA	Area Support Office, Area Hunter	No	No
Monitor Class A Safe	LVA	Area Support Office, Area Hunter	No	No
Simplex Stamping Machine	LVA	Area Support Office, Area Hunter	No	No
Toshiba Fax	LVA	Area Support Office, Area	No	No

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2003 – 04 (LOST)				
Loss	Value	Location	Items Recovered	Anyone Disciplined
Machine		Hunter		
2 OCR Data bars	LVA	Area Support Office, Area Hunter	No	No
Toshiba Fax Machine	LVA	Armidale CSC, Area Hunter	No	No
NEC TV	LVA	Area Support Office, Area Hunter	No	No
Panasonic CD/Radio Cassette player	LVA	Area Support Office, Area Hunter	No	No
Queuing System	\$3,380	Newcastle CSC, Area Hunter	No	No
Sanyo Fax Machine	*Nil	Area Support Office, Area Hunter	No	No
Sony CD/Radio Cassette player	LVA	Area Support Office, Area Hunter	No	No
Laptop Sharp	*Nil	Service Recovery Team, WA	No	No
Laptop Acerlite	*Nil	Milligan St CSC, WA	No	No
VCR Akai	LVA	Milligan St CSC, WA	No	No
Nokia 3310 phone	LVA	Townsville CSC, Area Central & Northern Queensland	No	No
Visual Technology Queuing System	*Nil	Newcastle CSC, Area Hunter	No	No
Simplex Patriot Auto Date Stamping machine	LVA	Newcastle CSC, Area Hunter	No	No

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Output Group: Cross Outcome

Question No: 19

Topic: Vehicle Accidents

Hansard Page: Written Question on Notice

Senator Ludwig asked: For the following questions, please answer with respect to both the Department and all agencies constituted under it:

How many vehicular accidents in which departmental vehicles (including vehicles leased by the department) were involved and were reported to the department in 2000-01, 2001-02, 2002-03 and 2003-04? For each incident:

- a) What was the value of the damage?
- b) Which administrative unit was the vehicle attached to?
- c) Was anyone charged over the accident (specify charges)?

Answer:

PLEASE NOTE – As a result of the Machinery of Government changes, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. As well as this move, some government programs moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training. The following answers reflect the Administrative Arrangements prior to those changes.

This information is provided for FaCS:

- a) The value of the damage to departmental vehicles is outlined in the table below.

Financial Year	No of Incidents	Value
2000 – 2001	27	\$ 28,987.58
2001 – 2002	23	\$ 24,791.43
2002 – 2003	30	\$ 26,421.31
2003 - 2004	33	\$ 39,623.40
TOTAL VALUE	113	\$ 119,823.72

- b) The following table lists the administrative unit the vehicles were attached to.

Financial Year	CSA	SSAT	National Office	NSW	NT	QLD	SA	TAS	VIC	WA	UN
2000 – 2001	0	0	18	4	1	1	1	0	1	0	1
2001 – 2002	1	0	15	2	0	0	1	0	2	2	0
2002 – 2003	3	0	9	0	1	1	3	0	1	1	11
2003 - 2004	0	1	15	6	0	2	1	3	3	1	1
TOTAL	4	1	57	12	2	4	6	3	7	4	13

**UN = Unidentified*

A breakdown of all accidents in which departmental vehicles (including vehicles leased by the department) were involved and were reported to the department in 2000-01, 2001-02, 2002-03 and 2003-04 is at Attachment A.

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c) There were no charges from the accidents.

This information is provided for Centrelink:

Given the size of Centrelink's fleet and Centrelink's geographic spread and number of offices, a summary response to the question asked has been provided.

For the four year period 2000-01 to 2003-04, the number of vehicular accidents involving Centrelink vehicles (including vehicles leased by Centrelink), and the average value of the claims, were as follows:

Fin Year	No of Accidents/Claims	Average Value per Claim
2000-01	371	\$1,781
2001-02	345	\$1,306
2002-03	362	\$1,397
2003-04	374	\$1,488

LeasePlan Australia, Centrelink's fleet manager contracted through the Department of Finance and Administration, Fleet Management Board, has no record of whether any drivers were charged by the police in relation to these claims. Such information is not available to LeasePlan or Centrelink.

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Question 19 – Attachment A
This information is provided for FaCS

2000-2001

VALUE	AREA RESPONSIBLE	CHARGES
0.00	National Office	No
0.00	National Office	No
0.00	National Office	No
0.00	National Office	No
69.76	National Office	No
80.00	National Office	No
420.25	National Office	No
438.47	National Office	No
585.92	National Office	No
589.86	National Office	No
717.39	National Office	No
726.99	National Office	No
752.07	National Office	No
843.75	National Office	No
910.36	National Office	No
2,606.63	National Office	No
2,791.67	National Office	No
2,812.33	National Office	No
1,143.55	NSW	No
1,712.95	NSW	No
3,920.49	NSW	No
5,137.12	NSW	No
605.04	NT	No
561.73	QLD	No
0.00	SA	No
677.15	UNIDENTIFIED	No
884.10	VIC	No
\$28,987.58		

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2001-2002

VALUE	AREA RESPONSIBLE	CHARGES
\$1,080.47	CSA	No
\$1,610.90	National Office	No
\$2,407.14	National Office	No
\$436.80	National Office	No
\$863.41	National Office	No
\$785.96	National Office	No
\$1,275.12	National Office	No
\$3,150.98	National Office	No
\$370.72	National Office	No
\$862.25	National Office	No
\$641.11	National Office	No
\$776.18	National Office	No
\$402.78	National Office	No
\$609.55	National Office	No
\$1,724.38	National Office	No
\$412.35	National Office	No
\$1,745.53	NSW	No
\$2,400.87	NSW	No
\$1,328.73	SA	No
\$529.44	VIC	No
\$838.57	VIC	No
\$11.16	WA	No
\$527.03	WA	No
\$24,791.43		

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2002-03

VALUE	AREA RESPONSIBLE	CHARGES
\$60.00	CSA	No
\$748.61	CSA	No
\$1,355.14	CSA	No
\$2,355.30	National Office	No
\$1,121.07	National Office	No
\$918.93	National Office	No
\$887.72	National Office	No
\$800.00	National Office	No
\$90.00	National Office	No
\$523.76	National Office	No
\$1,245.00	National Office	No
\$100.00	National Office	No
\$2,412.13	NT	No
\$120.00	QLD	No
\$399.46	SA	No
\$533.05	SA	No
\$1,074.10	SA	No
\$0.00	UNIDENTIFIED	No
\$1,199.91	UNIDENTIFIED	No
\$276.16	UNIDENTIFIED	No
\$1,028.10	UNIDENTIFIED	No
\$958.79	UNIDENTIFIED	No
\$760.07	UNIDENTIFIED	No
\$435.62	UNIDENTIFIED	No
\$769.19	UNIDENTIFIED	No
\$1,270.09	UNIDENTIFIED	No
\$2,141.20	UNIDENTIFIED	No
\$725.61	UNIDENTIFIED	No
\$1,112.30	VIC	No
\$1,000.00	WA	No
\$26,421.31		

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2003-04

VALUE	AREA RESPONSIBLE	CHARGES
1,399.68	National Office	No
434.03	National Office	No
635.77	National Office	No
2,403.14	National Office	No
2,358.79	National Office	No
1,162.39	National Office	No
590.00	National Office	No
1,218.00	National Office	No
6,035.41	National Office	No
834.38	National Office	No
1,756.00	National Office	No
2,250.00	National Office	No
800.00	National Office	No
2,000.00	National Office	No
827.00	National Office	No
120.00	NSW	No
972.59	NSW	No
850.74	NSW	No
0.00	NSW	No
2,298.03	NSW	No
760.00	NSW	No
2,255.64	QLD	No
0.00	QLD	No
1,200.00	SA	No
800.00	SSAT	No
0.00	TAS	No
1,398.30	TAS	No
1,051.62	TAS	No
415.34	UNIDENTIFIED	No
1,269.52	VIC	No
749.78	VIC	No
602.25	VIC	No
175.00	WA	No
\$39,623.40		

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Output Group: Cross Outcome

Question No: 20

Topic: Ministerial Staff

Hansard Page: Written Question on Notice

Senator Ludwig asked:

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

- a) How many Ministerial staff does the department provide?
- b) To what Minister or Parliamentary Secretary are they assigned?
- c) What is the total cost of these staff?

Answer:

PLEASE NOTE – This question does not relate to historical data and the information provided relates to the department as it is constituted as at 2 December 2004. As a result of the Machinery of Government changes in October 2004, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services. Some government programs managed by FaCS moved to the Department of Employment and Workplace Relations and the Department of Education, Science and Training.

- a) The Department provides three Departmental Liaison Officers to the offices of the Minister and the Parliamentary Secretary.
- b) Two Departmental Liaison Officers are assigned to the office of the Minister for Family and Community Services and one Departmental Liaison Officer is assigned to the office of the Parliamentary Secretary (Children and Youth).
- c) The salary cost of these staff (including estimates of superannuation and leave liability) is \$309,848 per annum.

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Output Group: Cross Outcome

Question No: 21

Topic: Departmental staff

Hansard Page: Written Question on Notice

Senator Ludwig asked:

Departmental Staff

For the following questions, please answer with respect to both the Department and all agencies constituted under it:

Can the Department provide data on how many staff are in each salary band?

Answer:

PLEASE NOTE – This question does not relate to historical data and the information provided relates to the department as it is constituted as at 2 December 2004. As a result of the Machinery of Government changes in October 2004, Centrelink and the Child Support Agency moved from the Department of Family and Community Services portfolio to the Department of Human Services.

FaCS

SSAT

Secretary – 1

SES3 – 2

SES 2 - 9

SES 1 - 45

FaCS EL2 – 241

FaCS EL1 - 576

FaCS B3 - 863

FaCS B2 - 310

FaCS B1 - 50

PAO - 27

Graduate/ cadets - 4

Legal - 21

Executive Member - 8

National Director - 1

Senior Member - 6

SSAT EL2 – 4

SSAT EL1 - 5

SSAT B3 – 15

SSAT B2 - 25

SSAT B1 - 7

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Output Group: Cross Outcome

Question No: 22

Topic: Research on Induced Abortions

Hansard Page: Written Question on Notice

Senator Harradine asked:

- (a) What work has the Department done to research and address the reasons women seek an induced abortion?
- (b) What are the reasons and how does the Department address the reasons or the problems women encounter? Please provide copies of your work.

Answer:

- (a) The Department has not commissioned research or done work on this matter.
- (b) Refer to (a).

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Output Group: Cross Outcome

Question No: 23

Topic: Research on Alternatives to Induced Abortions

Hansard Page: Written Question on Notice

Senator Harradine asked:

What work has the Department done to provide alternatives or to ameliorate conditions influencing women to consider an induced abortion? Please provide details and copies of relevant documents.

Answer:

The Department has not done any work on this matter.

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Output Group: Cross Outcome

Question No: 24

Topic: Work and Family

Hansard Page: Written Question on Notice

Senator Harradine asked:

What research has the Department commissioned or carried out, perhaps as part of addressing the work/family balance issue, into the promotion of conditions that would favour pregnant or parenting women? Please provide copies of this research.

Answer:

The Department has not commissioned or undertaken any research on this matter.

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Output Group: 1.1 Family Assistance

Question No: 30

Topic: Stronger Families and Communities Strategy 2000-2004

Hansard Page: Written Question on Notice

Senator Evans asked:

For the stronger families and communities strategy 2000-2004, please indicate:

- a) The date on which the program was first announced;
- b) Who made the announcement;
- c) The funding allocation to the program in each of the financial years since the program commenced;
- d) The total number of applications for funding in financial year since the program commenced;
- e) The number of approved projects under the program in financial year since the program commenced;
- f) A complete list of approved projects in each financial year since the program commenced;
- g) For each of these projects, the date the project was approved;
- h) The nature of each of these approved projects;
- i) The person or organisation that successfully applied for the funding grant;
- j) For each of these projects, the amount of Commonwealth funding under the program; and
- k) The location and federal electorate of each of these approved projects

Answer:

a) 16th April 2000

b) The Prime Minister

c)

2000-2001	2001-2002	2002-2003	2003-2004
\$13.805mil	\$67.952mil	\$61.152mil	\$80.858mil

d)

	2000-2001	2001-2002	2002-2003	2003-2004
SFCS	230	778	423	823
*Volunteer Small Equipment Grant (VSEG)	3,200	22,200	0	12,000

**VSEG included separately due to number of applications*

e)

	2000-2001	2001-2002	2002-2003	2003-2004
SFCS	87	287	164	155
*Volunteer Small Equipment Grant (VSEG)	716	4307	0	3487

**VSEG included separately due to number of applications*

f) Refer Attachments A (2000-01), B (2001-02), C (2002-03) and D (2003-04)

g) Refer Attachments A (2000-01), B (2001-02), C (2002-03) and D (2003-04)

h) Refer Attachments A (2000-01), B (2001-02), C (2002-03) and D (2003-04)

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- i) Refer Attachments A (2000-01), B (2001-02), C (2002-03) and D (2003-04)
- j) Refer Attachments A (2000-01), B (2001-02), C (2002-03) and D (2003-04)
- k) Refer Attachments A (2000-01), B (2001-02), C (2002-03) and D (2003-04)

Also for Questions f – k please refer to the following:

- The Strategy separately funds Volunteer Small Equipment Grants (VSEG). See Attachment E for the detail of each VSEG Project.
- As the Childcare services program was funded in line with the Childcare Broadband Guidelines, the funding was allocated on establishment and the number of utilised places. This differs from the use of funding agreements as used by the rest of the Stronger Families and Communities Strategy. The detail of the Childcare Services component of the Strategy is provided in Attachment F.

[Note: Attachments A, B, C, D & E have not been included in the electronic/printed volume]

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QoN 30 - ATTACHMENT F

PRIVATE PROVIDE INITIATIVE

Private provide initiative (PPI) was announced in the 2000-01 Federal budget, and is a part of the Flexibility and Choice in Child Care element of the Stronger Families and Communities Strategy stream 4. The Long Day Care Incentive Scheme (LDCIS) under stream 4 of the second Stronger Families and Communities Strategy announced in the 2003-04 Federal Budget has replaced PPI.

State	Service Name	Location	Electorate	Places	2000-01 \$	2001-02 \$	2002-03 \$	2003-04 \$	2004-05 \$
NSW	ABC	Coonabarabran	Parkes	30	0	0	101,332	230,200	176,724
NSW	ABC	Kyogle	New England	39	0	74,963	199,203	172,650	0
NSW	Rivergum Child Care Centre	Narromine	Gwydir	40	0	26,279	31,198	25,900	0
NSW	ABC	Gilgandra	Hume	20	0	54,808	33,813	15,357	0
NSW	Little Treasure Child Care Centre	Taralga	Gwydir	40	0	31,512	13,872	0	0
NSW	ABC	Wee Waa	Parkes	29	0	0	101,332	46,072	35,100
NSW	Condobolin Preschool and Kindergarten	Condobolin	Page	40	0	0	0		
NSW	Quirindi Child Care	Quirindi	Gwydir	30	0	0	0	0	84,028
QLD	Cape Kids Child Care Centre	Weipa	Leichardt	28	35,014	144,166	122,383	0	0
QLD	Malanda Early learning Centre	Malanda	Kennedy	29	0	0	39,122	31,366	15,683
QLD	Mother Goose Child Care Centre	Gayndah	Wide Bay	44	0	0	182,063	269,194	114,829
QLD	Little Rascals Child Care Centre	Killarney	Maranoa	29	0	37,774	144,070	29,582	0

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SA	Little Treasures Child Care Centre	Tanunda	Wakefield	40	0	0	40,062	237,872	76,583
SA	Little Treasures Child Care Centre	Keith	Barker	40	0	0	108,625	237,872	62,783
Vic	Cadellak Ptd Ltd	Ballan	Ballarat	30	0	0	0	0	131,060
WA	Waroona Child Care Centre	Waroona	Canning	29	0	0	181,800	198,060	33,010
WA	Harvey Early Learning Centre	Harvey	Forrest	29	87,795	156,805	104,436	0	0

LONG DAY INCENTIVE SCHEME

1. Long Day Care Funding Scheme (LDCIS) under stream 4 of the SFCS for 2004-2008, replaces Private Provider Incentive under SFCS 2000-2004.
2. Details of funding under LDCIS cannot be provided, as the first round of funding has not yet been approved for 2004-2005.
3. Funding under LDCIS will comprise the following:
 - a. One-off commencement grant: \$25,000
 - b. Utilisation support: 70% of maximum CCB rate x weeks open x number of places
 - c. Incentive funding:
 - i. \$30.00 per place per week for under 24 months,
 - ii. \$15.00 per place per week for over 24months.
4. Expenditure shown for 04-05 relates to the PPI announcements made in the 2000-04 period.
5. Funding will be payable over 2 years.

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IN-HOME CARE

In-home care is part of stream 4 *Choice and Flexibility in Child Care* under the Stronger Families Communities Strategy (SFCS). In-home care is a targeted form of child care where an approved carer provides care in the child's home. It is only available for families who do not have access to an existing child care service, or where an existing service cannot meet their needs.

State		2000-01	2001-02	2002-03	2003-04	2004-05	Current Determination
NSW	Allocated Places	180	610	870	1,145	1,215	1,260
	Services	5	19	22	26	23	
	Funding	126,445	263,754	921,105	1,001,112	1,057,788	
Vic	Allocated Places	192	408	511	606	591	650
	Services	12	18	21	21	21	
	Funding	74,984	266,290	444,348	519,518	632,527	
Qld	Allocated Places	270	562	832	832	1,085	1,340
	Services	12	19	19	19	20	
	Funding	102,655	654,609	1,475,603	1,530,286	1,674,039	
WA	Allocated Places	80	280	365	450	585	585
	Services	3	7	9	9	10	
	Funding	Nil	172,214	216,585	388,353	161,589	
SA	Allocated Places	30	40	50	65	65	65
	Services	2	3	3	2	2	
	Funding	13,483	33,181	39,921	64,275	83,555	
TAS	Allocated Places	115	225	285	285	320	320
	Services	2	3	3	3	3	
	Funding	86,223	220,178	312,685	359,790	336,304	
ACT	Allocated Places	85	85	85	95	85	85
	Services	0	2	2	2	2	
	Funding	Nil	85,306	88,388	104,073	47,276	
NT	Allocated Places	15	15	15	30	20	20
	Services	2	2	2	1	1	
	Funding	N/A	12,158	19,010	5,582	5,678	
Total Places						4325	

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Notes:

1. Electorate information not available. IHC places are not allocated to regions and can be statewide.
2. Funding for 2004-05 is an **estimate** only as funding is determined by when a service actually sets up.
3. D = **Determination** – The number of approved places as per the determination. This may not equal the annual allocations, as this is a mobile sector, with many changes to services.
4. Funding for in-home care comprises the following and is variable:
 - a. **IHC service support:** \$20.80 per place per week, plus one- off **set-up assistance** of:
 - \$12,000 for stand-alone
 - \$12,000 for attached with 25 places and over
 - \$ 6,000 for attached with less than 25 places
 - b. **Regional Travel Assistance Grant (RTAG)** for services located in rural and remote areas to assist with travel costs. The amount of assistance 61 cents per kilometre is given based on the size of service, (i.e. number of places) and number of kilometers travelled each week above a given threshold. Not available to all services.
 - c. **Disability Supplementary Service (Dsups)** – extra payment to carers who care for children with disabilities or ongoing high support needs – payment rate variable.

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Output Group: Cross Outcome

Question No: 31

Topic: Stronger Families and Communities Strategy

Hansard Page: Written Question on Notice

Senator Evans asked:

For stronger families and communities strategy 2004-2008 please indicate:

- a) The date on which the program was first announced;
- b) Who made the announcement;
- c) The projected funding allocation for each element of the program over the next four financial years;
- d) The total number of applications for funding since the program commenced;
- e) The number of approved projects since the program commenced;
- f) A complete list of approved projects since the program commenced;
- g) For each of these projects, the date the project was approved;
- h) For each of these projects, the nature of the project;
- i) For each of these projects the person or organisation that successfully applied for the funding grant;
- j) For each of these projects, the amount of Commonwealth funding under the program; and
- k) For each of these projects, the location and electorate of the project

Answer:

- a) 7 April 2004
- b) The Prime Minister
- c)

Stronger Families & Communities Strategy Initiative	Administered funding allocation (\$millions)			
	2004/2005	2005/2006	2006/2007	2007/2008
Communities for Children – Outcome 1	\$16.758	\$24.490	\$28.499	\$29.244
Invest to Grow - Outcome 1	\$17.639	\$14.286	\$13.352	\$11.433
Indigenous Financial Management (<i>Including reprofiling of existing Financial Income Management Project</i>) - Outcome 1	\$1.590	\$1.100	\$1.100	\$1.100
Choice & Flexibility in Childcare - Outcome 1	\$30.200	\$30.796	\$31.472	\$32.180
Local Answers (<i>Including Volunteer Small Equipment Grants</i>) - Outcome 2	\$21.214	\$13.767	\$9.416	\$5.362

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d)

Initiative	No. of applications received
Communities for Children	81
Invest to grow	203
Local Answers	994
* Volunteer Small Equipment Grants	8,376

Choice and

Flexibility in Childcare details are provided in Attachment F to Question on Notice 30.

e)

Initiative	No. of projects approved
Communities for Children	33
Invest to grow	32
Local Answers	108
Volunteer Small Equipment Grants	3,414

* Choice and Flexibility in Childcare details are provided in Attachment F to Question on Notice 30.

- f) See Attachment A
- g) See Attachment A
- h) See Attachment A
- i) See Attachment A
- j) See Attachment A
- k) See Attachment A

[Note: Attachment A has not been included in the electronic/printed volume]

Also for Questions f – k please refer to the following:

- The Strategy separately funds Volunteer Small Equipment Grants (VSEG). The Volunteer Small Equipment Grants program provides grants to assist community organisations to purchase equipment in the direct support of volunteers whose work contributes to supporting families and/or strengthening communities. See Attachment B for the detail of each VSEG Project.
- The Strategy funds the Choice and Flexibility in Childcare initiative. As the Childcare services program is funded in line with the Childcare Support Guidelines, the funding is allocated on establishment and the number of utilised places. This differs from the use of funding agreements as used by the rest of the Stronger Families and Communities Strategy. The detail of the Childcare Services component of the Strategy is provided in Attachment F to Question on Notice 30.

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QoN 31 – ATTACHMENT B

Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Funded from Stronger Families and Communities Strategy Outcome 1						
Communities for Children Initiative	Please refer to QoN no. 32 for details of the Communities for Children Initiative					
Invest to Grow Initiative	Please refer to QoN no. 33 for details of the Invest to Grow Initiative					
Indigenous Financial Management	\$ 4,400,000	Funded in the 04/05 PBS Budget	These projects are aimed at increasing the purchasing power of families by assisting them in their management of family income.	Multiple Providers	NT	Lingari/Solomon
Family Income Management Trials (Cape York)	\$ 490,000	Reprofiling of an existing project	the details in QoN No.30 in Attachment for the 2001-2002 financial year			
Funded from Stronger Families & Communities Strategy Outcome 2						
Local Answers Initiative	Please refer to QoN no. 34 for details of the Local Answers Initiative					
VSEG	\$ 7,000,000	Please refer to Attachment B for a break down of information				
Inspire Foundation	\$ 150,000	27/08/2004	The ActNow initiative aims to use the internet to encourage young people to volunteer in their communities through an online volunteer matching service and by providing tools and resources to inspire them to get involved in volunteering.	Inspire Foundation	NSW	Leichhardt

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National Volunteer Skills Development Program	\$ 300,000	13/07/2004	The SFCS has made a contribution of 2004-2005 funds to the NVSDP to provide training, placement support, opportunities to use volunteering as a stepping stone to paid work, opportunities to fulfill mutual obligation commitment through volunteering, and practical assistance through small equipment grants. Together these programs support, train and refer around 19,000 volunteers annually.	Volunteering Australia	National	National
Emergency Relief	\$ 200,000	13/07/2004	The SFCS has made a contribution of 2004-2005 funds to the Emergency Relief Program to further assist the work of the National Volunteers Skills Development project in training Emergency Relief volunteers.	Multiple Providers	National	National

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Output Group: 1.1 Family Assistance

Question No: 33

Topic: Stronger Families and Communities Strategy

Hansard Page: Written Question on Notice

Senator Evans asked:

For the 'invest to grow' program, please indicate:

- a) How many 'invest to grow' projects have been approved?
- b) Please indicate the date on which each of these projects were approved?
- c) Please list the location and federal electorate for each of these projects?
- d) Please indicate the basis on which each of these projects were approved?
- e) Please indicate the amount of Commonwealth funding that has been provided to each of these projects under the program?
- f) For each project, indicate the purpose for which the funding has been allocated?
- g) For each project, indicate the person or organisation that successfully applied for the funding grant?

Answer:

- a) 32 Projects.
- b) See Attachment A.
- c) See Attachment A.
- d) The Minister approves all projects.
 - A public submissions process was undertaken for most of the projects announced under this initiative.
 - Applications for funding under the Established and Developing Programs were advertised nationally in all major newspapers and on the Department's website on Saturday 8 May 2004. Applications closed on 25 June, providing seven weeks for submission of applications.
 - Applications were assessed against selection criteria by assessment teams. During the assessment process, specialist advice was sought from the Department of Health and Ageing, the Department of Education, Science and Training, and legal and financial specialists.
 - The Australian Council for Children and Parenting also provided advice on the allocation of funding during the assessment process.
 - Other projects were selected on the basis of their track record and potential to contribute to the evidence base about what works in the area of early childhood.
 - Invest to Grow will continue to support a range of projects that meet the objectives of the Stronger Families and Communities Strategy.
- e) See Attachment A.
- f) See Attachment A.
- g) See Attachment A.

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QoN 33 – ATTACHMENT A

Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Separately Selected						
Good Beginnings	\$ 3,000,000	7/04/2004	Funding will enable Good Beginnings to expand the most successful of its early intervention parenting programs and enable further development of the programs and implementation in areas currently lacking this type of service, in particular rural and regional and outer suburban locations that lack existing services.	Good Beginnings Australia	National	Sydney
Supporting Confident Parenting in the Early Years Pilot	\$ 100,000	7/04/2004	Funding will be used to develop and hold a series of community based parenting workshops for families with children at specific stages during the 0-5 year age group and to develop the skills of local GP's in assisting parents in family issues and child development.	Northern Rivers Division of General Practice	Lismore region, NSW	Page
National Indigenous Child & Family Resource Centre	\$ 4,000,000	7/04/2004	The Resource Centre will provide direct assistance to communities, service providers, family-centred organisations and other stakeholders involved in the development and implementation of early childhood development for Indigenous children.	Secretariat of National Aboriginal and Islander Child Care	National	Batman

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Australian Research Alliance for Children and Youth	\$ 2,000,000	7/04/2004	Funding will be used to support development of a network of researchers evaluating the Stronger Families and Communities Strategy.	Australian Research Alliance for Children and Youth	National	Perth
National Parenting Website	\$ 4,000,000	7/04/2004	The initiative will fund the development and delivery of a national website, providing quality assured parenting information for an audience of parents and professionals.	To be tendered	National	n/a
Support for Parents	\$ 500,000	7/04/2004	Funding will enable NASCA to develop and pilot an innovative model, in consultation with health care professionals and Indigenous communities, and then to roll out the program in up to 40 communities.	National Aboriginal Sports Corporation Australia	National	Sydney
Early Development Instrument (EDI)	\$ 570,000	7/04/2004	Funding will support further development of the Australian Early Development Index, a community measure of young children's development.	Murdoch Children's Research Institute	National	Melbourne
Very Special Kids On-Line Family Support Project	\$ 600,000	19/08/2004	Funding to support families of children with progressive, life-threatening illnesses, including via an on line facility.	Very Special Kids	National	Higgins
National Child Protection Clearing House	\$ 315,303	31/08/2004	Contract services in relation to the National Child Protection Clearinghouse	Australian Institute of Family Studies	National	Melbourne

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
National Plan for Foster Children, Young People and their Carers and resources for children in grandparent care	\$ 550,000	31/08/2004	Funding to support the National Plan for Foster Children, Young People and their Carers	n/a	National	N/a
ARACY Additional Core Funding	\$ 2,000,000	31/08/2004	ARACY infrastructure funding	Australian Research Alliance for Children and Youth	n/a	Perth
Applications Process						
Mothers, Fathers and Newborns: Preventing Distress and Promoting Confidence Program	\$ 481,156	31/08/2004	The program will examine effectiveness of an innovative two-session psycho-educational intervention, using specifically developed resources, for small groups of mothers and fathers and their first babies. It will address two areas of parenting education: infant crying, resistance to soothing and unregulated sleep and feeding behaviour, and adjustment to changes in the relationship between partners after the birth of a baby.	Key Centre for Women's Health in Society, The University of Melbourne	Victoria - Cities of Casey and Yarra, Shepparton and Bairnsdale	Melbourne
ProActive Early Intervention for Young Children Diagnosed with Autism Spectrum Disorders (ASD)	\$ 220,000	31/08/2004	The program will provide children newly diagnosed with ASD and their families a structured, multi-modal early intervention program.	Autism Association of Queensland Inc	Brighton and Sunnybank Hills, Qld	Moreton

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Parent-Child Interaction Therapy (PCIT)	\$ 487,225	31/08/2004	The purpose of the project is to reduce children's maladaptive and inappropriate behaviours by strengthening the parent-child bond through positive communications, effective discipline and problem solving skills. PCIT involves structured skill based therapy that utilises live coaching.	Lifeline Community Care - Queensland	Maroochydore, Gympie and Mooloolaba, Qld	Brisbane
Platforms Strategy	\$ 357,900	31/08/2004	The aim of the Platforms Strategy is to translate research evidence into a practical framework that enables communities and professionals to work towards better coordination of services for young children and families.	Murdoch Children's Research Institute	Victoria wide	Melbourne
BumbleBees Therapeutic Pre-School	\$ 320,419	31/08/2004	The BumbleBees early intervention and prevention pre-school provides assessment, therapy and education for vulnerable children. Adapted from the Kempe Therapeutic Pre-school model.	Bundaberg Area Sexual Assault Service Association Inc	Bundaberg, Qld	Hinkler
Special Teaching and Research (STaR) Project	\$ 499,849	31/08/2004	The aim of the project is to provide evidence-based developmental/educational programs for children with disabilities within a generic early childhood/child care service. The project provides early childhood special educators and	Macquarie Research Ltd	Western and South Western Sydney	Bennelong

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Good Food for New Arrivals	\$ 471,565	31/08/2004	support for general staff and parents on a range of topics and support for the transition to school. The aim of the project is to improve access to nutrition information for people from culturally and linguistically diverse backgrounds. Strategies will be developed for three CALD communities on breastfeeding, introduction of solids and vitamin D deficiency.	Association for Services to Torture and Trauma Survivors Inc (WA)	Perth metropolitan area	Perth
Goonellabah Early Childhood Transition Program	\$ 499,696	31/08/2004	The program involves provision of learning support for Indigenous children during the transition from home and preschool settings to the formal school setting. The program provides a pre-kindergarten program two days per week.	Community Health Education Group Inc	Goonellabah	Page
Let's Start: Exploring Together for Indigenous Preschools	\$ 681,142	31/08/2004	The Let's Start program will adapt an early intervention program for Indigenous preschool-aged children in multiple locations within the health, community services and education sectors. The model will be developed and tested in five child care	Charles Darwin University	Nguiu (Bathurst Island) and Darwin	Solomon

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Mercy Kutjungka Region Child and Maternal Program	\$ 494,845	31/08/2004	centres/preschools with significant Indigenous enrolments. The Integrated Management of Childhood Illness (IMCI) strategy aims to reduce significant child morbidity from major preventable health conditions. The IMCI strategy was developed by the World Health Organisation (WHO) and the United Nations Children's Fund (UNICEF), and the project will examine its applicability to the Indigenous desert communities in Australia.	Mercy Community Services Inc	Kutjungka region, WA	Curtin
Early Learning and Literacy Intervention (ELLI) Program	\$ 497,300	31/08/2004	The Early Literacy and Language Intervention Program is designed to enhance the confidence of families in providing language and literacy experience for low income young children and augment the knowledge and skills of early childhood staff in programming for language and literacy development for low income children and their families.	KU Children's Services	Airds and Macquarie Fields, NSW	Sydney

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Partnerships in Early Childhood (PIEC)	\$ 2,548,908	31/08/2004	The project uses childcare centres as hubs and offers a suite of activities that will respond to the needs of children, families and staff in each centre. The program will be expanded into 13 childcare centres in Northern Wyong, South West Sydney and Eastern Sydney.	Benevolent Society - Paddington	North Wyong, South-west Sydney, Eastern Sydney	Sydney
Sing and Grow	\$ 1,669,338	31/08/2004	Sing and Grow is an early intervention music therapy program that encourages positive parent child interaction and play based learning. The program consists of weekly one-hour music therapy sessions offered to at-risk families for 10 weeks. These programs will be offered through playgroups.	Playgroup Association of Qld	National	Brisbane
Healthy Start	\$ 2,290,237	31/08/2004	Healthy Start is a national strategy for children of parents with an intellectual disability. The project will train and develop practitioners in each state and territory to spearhead initiatives in their local areas. These practitioners will complete an established Web-CT based professional development course on parenting with an intellectual disability. These practitioners will establish Learning and Development	Victorian Parenting Association Inc and University of Sydney	National	Melbourne

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
"I'm a Dad"	\$ 575,148	31/08/2004	Hubs. The I'm a Dad program is a positive, strengths-based preventative early intervention program that can inspire, support and motivate men to become better fathers and partners. It was established in Coffs Harbour (mid north coast of NSW) in early 2000 and was initially funded by FaCS as a pilot program under the Men and Family Relationships Initiative.	Children's Protection Society	Heidelberg	Jagajaga
Rural Beginnings	\$ 1,549,614	31/08/2004	Kurrajong Warratah provides a range of services to people with disabilities and early intervention services to children from birth to school age. The project proposes expansion of a successful model of early intervention and prevention for children under school age who have a disability or a delay in their development in rural areas.	Kurrajong Warratah - Wagga Wagga	100 km radius of Wagga Wagga, NSW	Riverina

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Through the Looking Glass	\$ 1,701,700	31/08/2004	The program is a collaborative project between the health and education sectors. It utilises the existing infrastructure of childcare centres to provide early intervention program that addresses the particular needs of parents and children who find it difficult to make connections and build a secure relationship and will be held in childcare centres. The application relates to the extension of the program to additional sites in Adelaide, Western Australia and Queensland.	Lady Gowrie Child Centre (SA)	Adelaide, WA and Qld	Adelaide
Remote Homestart	\$ 1,923,904	31/08/2004	The project is an early intervention program targeted at children with a sensory impairment aged 0-5 who live in rural and regional areas. The Institute gathers referrals by working through a variety of generic prevention and early intervention services. Homestart consultants will work with families and agencies to develop the skills and strategies for supporting young children who have a sensory disability.	Royal Institute of Deaf & Blind Children	National	Parramatta

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Child Nutrition Program	\$ 1,491,335	31/08/2004	The project aims to improve child nutrition to Aboriginal communities living in remote areas through a combined community development and service delivery model that features culturally appropriate working practice.	NPY Women's Council Aboriginal Corporation	Nganyatja ra, Pitjantjatjar a, Yankunytja tjara regions (NT, SA, WA)	Lingiari
Children's Therapy Services	\$ 1,411,407	31/08/2004	Existing infrastructure and systems will be used to employ speech pathology and psychology professionals to address the needs of children with disabilities and development delays. This program will involve the delivery of a speech and language pathology services to high priority clients.	St Giles	Launceston and surrounds, Tasmania	Bass
Building Blocks Early Intervention Service	\$ 987,502	31/08/2004	The project aims to improve developmental outcomes for young children with Autism Spectrum Disorders. This initiative expands the Autism Australia NSW multi-disciplinary building blocks early intervention service to the far north coast of NSW.	Autism Association of NSW	Tweed, Lismore and Ballina	Warringah

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Output Group: 1.1 Family Assistance

Question No: 32

Topic: Communities for Children

Hansard Page: Written Question on Notice

Senator Evans asked:

For the 'communities for children' program, please indicate:

- a) How many 'communities for children' sites have been chosen?
- b) Please indicate the date on which each of these sites were selected?
- c) Please list the location and federal electorate for each of these sites?
- d) Please indicate the basis on which each of these sites were chosen/approved?
- e) Please indicate the amount of Commonwealth funding that has been provided to the site under the program?
- f) For each site/project, indicate the purpose for which the funding has been allocated?
- g) For each site/project, indicate the person or organisation that successfully applied for the funding grant?

Answer:

- a) 35
- b) The first seven sites were announced on 7 April 2004. The remaining 28 were approved in May 2004. See Attachment A.
- c) See Attachment A.
- d) The Minister approved all Sites.
 - A Site is a defined geographic location such as a Statistical Local Area (SLAs part or multiple); Local Government Area; or Regional area. Sites were selected following consideration of information, such as:
 - ABS socio-economic indicators for areas (SEIFA) information including unemployment, education and income levels.
 - The proportion of children aged 0-5 in the community.
 - Consolidated information about the number of families receiving maximum rate of Family Tax Benefit Part A.
 - Level of existing social infrastructure and family services, to allow successful implementation.
 - In the course of undertaking its analysis, the Department held consultation sessions in states and territories, and wrote to over 400 organisations seeking their views.
 - State and territory governments were consulted in the planning process, and provided suggestions about potential Sites.
- e) See Attachment A.
- f) For all Communities for Children sites, a community organisation will drive and facilitate a community development approach to improving outcomes for young children within the site - directly assisting young children and improving the

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environment in which they live, including families and communities against the National Agenda for Early Childhood. This approach recognises that local organisations are best placed to understand the local needs and facilitate partnerships and collaboration. See Attachment A.

g) See Attachment A.

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Site	State	Electorate	Notional Funding (\$mil)	Date of Approval	Service Provider (Facilitating Partner)
Fairfield Encompassing Fairfield, Fairfield East, Fairfield Heights, Fairfield West	NSW	Fowler, Prospect, Reid	\$3	May-04	The Smith Family
Campbelltown Encompassing Ambarvale, Rosemeadow	NSW	McArthur	\$2	May-04	The Benevolent Society
Blacktown Encompassing Blackett, Mount Druitt, Dharruk, Emerton, Hebersham, Minchinbury, Whalan	NSW	Chifley, Greenway, Prospect	\$3.5	May-04	Mission Australia
Wyong Encompassing Berkeley Vale, Chittaway Bay, Chittaway Point, Glenning Valley, Killarney Vale, Bateau Bay, Shelley Beach, Tumbi Umbi, Blue Bay, Long Jetty, The Entrance, The Entrance North, Toowoan Bay	NSW	Dobell	\$3	May-04	The Benevolent Society
Dubbo/Wellington/Narramine Encompassing Dubbo, Wellington, Narramine	NSW	Parkes	\$3.5	May-04	Centacare Diocese of Wilcannia-Forbes
Raymond Terrace	NSW	Paterson	\$2	May-04	Consortium: Led by the Smith Family and including The Family Action Centre
Taree Encompassing the Greater Taree LGA	NSW	Lyne	\$3	May-04	Mission Australia
Hume/Broadmeadows Encompassing Broadmeadows, Dallas, Jacana, Coolaroo, Meadow Heights, Campbellfield	VIC	Calwell	\$3.5	May-04	Consortium: Led by Broadmeadows Uniting Care and including Dianella Community Health Inc and Orana Family Services
Swan Hill/Robinvale Encompassing the entire Swan Hill LGA	VIC	Mallee	\$2	May-04	Yet to be selected

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Brimbank Encompassing Albion, Sunshine, Sunshine North, Sunshine West, Ardeer	VIC	Maribyrnong	\$3	May-04	Consortium: Led by the Smith Family and including ISIS Primary Care
Greater Dandenong Encompassing Dandenong, Dandenong North, Dandenong South, Bangholme	VIC	Bruce, Isaacs	\$3	May-04	Consortium: Led by Mission Australia and including the City of Greater Dandenong
Bendigo Encompassing North Bendigo, Long Gully, California Gully, White Hills, Ironbark, Eaglehawk	VIC	Bendigo	\$2	May-04	St Luke's Anglicare
Frankston North Encompassing Frankston North, Karingal, Carrum Downs	VIC	Dunkley	\$3	May-04	Anglicare Victoria
Inala-Ipswich Corridor Encompassing Inala, Durack, Richlands, Wacol, Carole Park Goodna and Gailles	QLD	Blair, Oxley	\$2	May-04	Mission Australia
Kingston/Loganlea/Waterford West	QLD	Forde	\$3	May-04	The Salvation Army (QLD) Property Trust as part of the Salvation Army Australia Eastern Territory
Cairns Encompassing the statistical local areas of Cairns Part B and Cairns Trinity	QLD	Kennedy, Leichhardt	\$3	May-04	Yet to be selected
Deception Bay	QLD	Petrie	\$2	May-04	BoysTown
Gladstone Encompassing the Statistical Local Areas of Gladstone and Calliope Part B, and Calliope Part A including Tannum Sands and the towns of Calliope, Benaraby, Wurdon Heights and Beecher and the settlements of River Ranch, West Stowe, Burua and Boyne	QLD	Hinkler	\$3	May-04	Consortium: Led by Gladstone Area Promotion and Development Ltd and including Anglicare Central Queensland Ltd

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Onkaparinga Encompassing Morphett Vale, Hackham, Hackham West, Christies Downs, Lonsdale	SA	Kingston	\$3	May-04	Consortium: Led by Anglicare SA Inc and including UnitingCare Wesley Adelaide
Port Augusta	SA	Grey	\$1	May-04	UnitingCare Wesley Port Pirie
Salisbury Encompassing Salisbury East, Pooraka, Para Hills, Ingle Farm and Para Hills West	SA	Makin, Port Adelaide, Wakefield	\$3	May-04	The Salvation Army (South Australia) Property Trust
Kwinana Encompassing Medina, Orelia, Parmelia, Bertram, Leda, Calista, Wellard	WA	Brand	\$2	May-04	The Smith Family
East Kimberley Encompassing the statistical local areas of Wyndham-East Kimberley and Halls Creek	WA	Kalgoorlie	\$2	May-04	Consortium: Led by Lingjari Foundation Inc and including Save the Children Australia
Armadale Encompassing Armadale, Brookdale, Forrestdale Kelmscott, Champion Lakes, Seville Grove and Mount Richon	WA	Canning	\$3.5	May-04	Communicare (inc)
Palmerston/Tiwi Islands Encompassing Durack, Bakewell, Driver, Moulden, Woodroffe, Gray and the Tiwi Islands	NT	Solomon	\$3	May-04	Australian Red Cross Northern Territory Division
East Arnhem Encompassing Nhulunbuy (Gove), Alyangula, Milingimbi, Ramingining, Galiwinku, Gapuwiyak, Yirrkala, Gunyangara, Miliyakburra, Angurugu, Umbakumba, Numbulwar	NT	Lingjari	\$2	May-04	Synod of the Diocese of the Northern Territory incorporated (Anglicare NT)
Burnie and surrounds	TAS	Braddon	\$2	May-04	Centacare Tasmania
Inner North Canberra Encompassing Ainslie, Turner, Braddon, Watson, Downer, Dickson, Lyneham, Reid, O'Connor	ACT	Fraser	\$2	May-04	Northside Community Service inc

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Site	State	Electorate	Notional Funding (\$mil)	Date of Approval	Service Provider (Facilitating Partner)
Miller and surrounds	NSW	Werriwa	\$3	7-Apr-04	Mission Australia
Girrawheen, Koondoola, Balga and Mirrabooka	WA	Cowan, Stirling	\$3.8	7-Apr-04	The Smith Family
Coomera, Cedar Creek and surrounds	QLD	Fadden, Forde	\$3	7-Apr-04	Lifeline Australia
Lismore	NSW	Page	\$3	7-Apr-04	The YWCA of NSW
Launceston and surrounds	TAS	Bass	\$3	7-Apr-04	Anglicare Tasmania
East Gippsland Shire	VIC	Gippsland	\$3.3	7-Apr-04	Kilmany UnitingCare
North Western Adelaide	SA	Port Adelaide	\$3.4	7-Apr-04	UnitingCare Wesley

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Output Group: 1.1 Family Assistance

Question No: 35

Topic: Family Tax Benefit Reconciliation

Hansard Page: Written Question on Notice

Senator Evans asked:

Please provide an up-to-date Family Tax Benefit Reconciliation Outcomes table for the 2003-2004 financial year?

Answer:

The table below shows the latest data for FTB reconciliation outcomes for the 2003-2004 financial year as at 26 November 2004:

2003-04	As at 26 November 2004
Overpayment	
Customer Number	125,845
% of Total Customer Number	8%
Total Amount	\$129m
Average Amount	\$1,026
Nil Change	
Customer Number	59,707
% of Total Customer Number	4%
Top-ups	
Customer Number	1,406,038
% of Total Customer Number	88%
Total Amount	\$1,856m
Average Amount	\$1,320
Total	
Number	1,591,590

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Output Group: 1.1 Family Assistance

Question No: 36

Topic: Family Payment

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) What was the total amount paid to families in this financial year with the implementation of the Governments family tax offset?
- b) What was the average paid to families?
- c) Where was the information for eligibility for this payment sourced from?
- d) Which parent received this payment?
- e) Who decided which parent should receive this payment?
- f) When was this decided?
- g) What confirmation steps were taken to ensure the right parent received the family tax offset payment?
- h) Were parents with custodial orders paid the family tax offset payment?
- i) Were court orders taken into consideration?

Answer:

- a) The total amount of One Off Family Payment paid to families on or before 30 June 2004 was \$2,222,990,000.
- b) The average amount of One Off Family Payment paid to families on or before 30 June 2004 was \$1,135.
- c) The information for eligibility was sourced from the Family Assistance Legislation Amendment (More Help for Families – One-Off Payments) Act 2004.
- d). The legislation provides that the one off payment to families is only paid if the individual has a relevant child. A relevant child for the purposes of calculating the one off payment to families, is a child who meets at least one of the following conditions:
 - the child attracted Family Tax Benefit Part A on 11 May 2004; or
 - the child was a 16 or 17 year old dependent child that attracted Youth Allowance on 11 May 2004; or
 - the child attracted a lump sum payment of Family Tax Benefit Part A for the 2002-03 financial year on or before 11 May 2004.

If a child is a shared care child, the one off payment equals the shared care percentage on 11 May 2004 (or the last day of the lump sum period).

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- e) The legislation specified that payment was to be made to the parent receiving FTB Part A.
- f) The bill was passed by Parliament on 13 May 2004.
- g) Consistent with usual practice, the changes made to Centrelink systems to enable the payments to be made were tested.
- h) Yes, provided the parent received FTB Part A.
- i) Court orders that have a bearing on the One Off Family Payment received by parents are those in relation to residence and contact arrangements. In some cases parents may, by agreement, change the residence and contact arrangements reflected in the Court Order. In these cases Family Tax Benefit entitlements are adjusted accordingly. The calculation of the One Off Family Payment received by each parent took into account the residence and contact arrangements in place for Family Tax Benefit purposes on 11 May 2004.

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Output Group: 1.1 Family Assistance

Question No: 37

Topic: Family Payment

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) How many claims of non payment were received by Centrelink during this period?
- b) What investigations were undertaken to ensure claims of non payment by a custodial parent were addressed?
- c) How many claims were rectified?
- d) How many are still outstanding?
- e) How many are under appeal?

Answer:

- a) Centrelink has 28 recorded claims of non payment received from the Ombudsman during this period.
- b) Centrelink checked the customer's electronic record to assess the claim.
- c) 14 of the 28 claims referred to Centrelink by the Ombudsman were found to be eligible for the one off payment and subsequently paid.
- d) None.
- e) None.

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Output Group: 1.1 Family Assistance

Question No: 38

Topic: Family Payment - Overpayments

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) How many overpayments were made to families ie a family with two children receiving more than their entitlements?
- b) What was the largest overpayment made during this period?
- c) How many families received more than their entitlement?
- d) What steps were taken to rectify this?
- e) Were debt advices sent out to families?
- f) If yes when were they sent?
- g) Were there any follow up calls during this period?

Answer:

- a) 1974 families received more than one payment per child.
- b) \$3600
- c) See (a).
- d) The majority of affected families received a letter from Centrelink encouraging them to repay the extra payment received.
- e) No.
- f) N/A
- g) A small number of families who had separated were contacted by telephone instead of being sent a letter.

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Output Group: 1.1 Family Assistance

Question No: 39

Topic: Family Payment – Overpayments and Advice to Customers

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) Was the following email advice distributed by Centrelink staff? "for customers who are trying to return the money and feel that they have been overpaid, we have to return the money to the customer as they are legally entitled to the payment. In cases where the customer will defiantly not accept a refund of the return payment, please contact the area unit for further assistance".
- b) Did this email originate from the Ministers office or Department of Family & Community Services?
- c) If yes, when was the advice first received?
- d) In what form was the directive received eg: email, letter, phone call?
- e) Who in Centrelink first advised the Minister's office there was a problem with duplicate payments?
- f) When was the Minister's office first advised of this situation?
- g) What was the initial response?
- h) Did Centrelink call centre operators or office staff give out the advice?
- i) Did anyone query the advice/directive?
- j) If yes were any calls received by the Department querying the directive?
- k) If yes how many calls were received by Centrelink staff or management?

Answer:

- a) Yes. The internal email reflects an individual staff member's understanding of the issue. The email was not an official directive.
- b) The email did not originate from the Minister's office or the Department of Family and Community Services.
- c) N/A
- d) N/A
- e) Mr Grant Tidswell General Manager, People & Corporate Performance advised the Minister's office there were duplicate payments.
- f) The Minister's office was advised of the situation on 24 June 2004.
- g) The initial response was to investigate how the unintended dual payments occurred.
- h) No. Centrelink staff were issued with a task card to help them to deal with customers phoning about their payments.

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i) The email referred to was not a directive. See response to a) above.

j) N/A

k) N/A.

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Output Group: 1.1 Family Assistance

Question No: 40

Topic: Family Payment – Overpayments

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) Did a recipient receive a bonus of \$24,000 instead of \$2400 as was reported in the newspaper?
- b) If yes, did Centrelink retrieve the overpayment?
- c) If yes, what steps did Centrelink take to retrieve the monies?
- d) Did the recipient appeal the decision to retrieve the overpayment given that Senator Patterson said on 29 June 2004 and I quote "Because a decision was made that in the instance of a one off payment, any chance of an error was very small and that these families have been paid according to the legislation. The money will not be clawed back after the election and my advice is that they are entitled to it. They've received it within the entitlements under legislation.
- e) Was the recipient advised they could appeal the decision to recover the monies? If not why not If yes, how was this advice transmitted?
- f) Did any other recipients appeal the decision to recover any overpayments?
- g) If yes how many?

Answer

- a) No, a recipient did not receive a bonus of \$24,000 instead of \$2,400 as reported in the newspaper.
- b) N/A
- c) N/A
- d) N/A
- e) N/A
- f) N/A. There was no decision to recover any duplicate payments. Customers were simply encouraged to repay any extra payments received.
- g) N/A

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Output Group: 1.1 Family Assistance

Question No: 41

Topic: Family Payments – Recovery of Overpayments

Hansard Page: Written Question on Notice

Senator Ludwig asked:

- a) Was a directive issued by the Department of Family & Community Services or the Minister's office in relation to recovery of overpayments before or after the Minister's press release on 29 June 2004 where she said and I quote "While these families have been paid in accordance with the legislation, Centrelink will be contacting them and if families consider that they have received more than they are entitled to they will be encouraged to pay back that amount."
- b) Were any monies recovered through voluntary payback?
- c) If yes in how many cases was money voluntarily handed back?
- d) What was the total sum that was voluntarily recovered?
- e) What directive was received by Centrelink staff to assist them in encouraging people to voluntarily hand overpayments back to Centrelink?
- f) Can you provide any directives directly related to this subject including the source of the directive?

Answer:

- a) On 29 June 2004 Centrelink was asked by Minister Patterson's Office to write to affected families to encourage them to repay any extra payments received.
- b) Yes, monies were recovered through voluntary payback.
- c) There were 51 cases of money being voluntarily handed back.
- d) \$35,951 was recovered through voluntary payback.
- e) A task card was given to Centrelink staff to use when speaking to affected families.
- f) See the following extract from the task card that was prepared by Centrelink.

Task card for Duplicate Payment

Customer	I think I may have been paid more of the One Off Family Payment than I am entitled to.
CSO Step 1	<p>Check customer circumstances.</p> <ul style="list-style-type: none"> • Has a dual payment been made to customer / partner due to: 1 partner FTB Part A as a lump sum during 2002/03 and the other partner being in receipt of fortnightly FTB Part A on 11 May 2004?

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	If yes go to step 2
CSO Step 2	<p>Advise</p> <ul style="list-style-type: none"> • Yes, your family has received more than \$600 per child. • The extra payment arose through administrative processes. • It was not the Government's intention that parents receive more than one lump sum in respect of the same child. • It is clear that parents have done nothing wrong in these cases. • If you are able to, we would like you to consider repaying the amount that exceeds \$600 per child. <p>If customer indicates they will, or will consider repaying an amount go to step 3.</p>
CSO Step 3	<p>Advise</p> <ul style="list-style-type: none"> • You can return a payment by post or over the counter at a Centrelink Customer Service Centre. • Returned payments are to be made to the 'Collector of Public Moneys'. • You should provide the following information when you return the payment: <ul style="list-style-type: none"> • your Customer Reference Number • reference to the payment being returned, which is the One Off Family Payment <p>Go to step 4</p>
CSO Step 4	<p>Action</p> <ul style="list-style-type: none"> • Create a FLASH DOC on the customer record, including: <ul style="list-style-type: none"> • Ext Detail : Voluntary Return of Payment • DOC Text : Customer intending to make voluntary return payment of One Off Family Payment • Expiry : 3 months in the future

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Output Group: 1.1 Family Assistance

Question No: 99

Topic: Family Tax Benefit

Hansard Page: CA20, CA21

Senator Collins asked:

For the 2002-03 year,

a) what was the average actual adjusted taxable income of families who received family tax benefit A via Centrelink lump sum, via ATO lump sum and Centrelink fortnightly payments?

b) What is the distribution of all family tax benefit B and A customers ATIs in \$5,000 bands between \$0 and \$100,000 per annum; in \$10,000 bands between \$100,000 and \$200,000 per annum; and in \$100,000 bands between \$200,000 and \$1 million or more per annum?

Answer:

- a) The table below shows the average actual adjusted taxable income (ATI) of customers who received FTB(A) at any stage during 2002-03 and who have been reconciled as at 25 June 2004.

	Average actual ATI for 2002/2003*
ATO Lump Sum Claim	\$62,638
Centrelink Lump Sum Claim	\$52,462
Centrelink fortnightly payment	\$40,379
Fortnightly/Lump Sum combination	\$49,634

* Customers with zero actual ATI are excluded in the calculation of average actual ATI.

- b) i) The table below shows the distribution of actual adjusted taxable income of families who received FTB(A) at any stage during 2002-03 and who have been reconciled as at 25 June 2004.

Actual ATI for 2002/2003	Number of customers who received Part A
Less than 5,000	236,791
5,000 to less than 10,000	79,758
10,000 to less than 15,000	124,269
15,000 to less than 20,000	138,404
20,000 to less than 25,000	118,126
25,000 to less than 30,000	117,461
30,000 to less than 35,000	104,665
35,000 to less than 40,000	96,880
40,000 to less than 45,000	95,153
45,000 to less than 50,000	94,795

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Actual ATI for 2002/2003	Number of customers who received Part A
50,000 to less than 55,000	96,611
55,000 to less than 60,000	97,191
60,000 to less than 65,000	92,437
65,000 to less than 70,000	86,641
70,000 to less than 75,000	78,551
75,000 to less than 80,000	66,688
80,000 to less than 85,000	48,984
85,000 to less than 90,000	28,707
90,000 to less than 95,000	8,692
95,000 to less than 100,000	3,628
100,000 to less than 110,000	1,805
110,000 to less than 120,000	522
120,000 to less than 130,000	320
130,000 to less than 140,000	194
140,000 to less than 150,000	156
150,000 to less than 160,000	100
160,000 to less than 170,000	69
170,000 to less than 180,000	54
180,000 to less than 190,000	37
190,000 to less than 200,000	31
200,000 to less than 300,000	128
300,000 to less than 400,000	28
400,000 to less than 500,000	9
500,000 to less than 600,000	6
600,000 to less than 700,000	3
700,000 to less than 800,000	6
800,000 to less than 900,000	4
900,000 to less than 1,000,000	1
1,000,000 or more	3
Total	1,817,908

Note: There are many reasons why families with high incomes can legitimately receive FTB Part A. For example,

- 1) Customers were eligible because
 - they have a large family, or
 - they received an income support payment for part of the year, or
 - their personal circumstances changed during the year. For example, for customers who partnered or repartnered for part of the year, their FTB entitlements were cancelled for the period when they were partnered and had income above the threshold, but they received FTB Part A for the period when they were not partnered.
- 2) Certain groups of customers are free of FTB(A) income test.

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- Child Disability Allowance (CDA) recipients are eligible to FTB(A) because of the CDA savings provision originally introduced in 1993. CDA was not asset or income tested and qualification for CDA also entitled families to a minimum amount of Family Allowance free of any means test prior to January 1993.
- Blind disability support pensioners receive their income support payments and FTB(A) free of income testing in accordance with the existing legislation

ii). The table below shows the distribution of actual adjusted taxable income of families who received FTB(B) at any stage during 2002-03 and who have been reconciled as at 25 June 2004.

Actual ATI for 2002/2003	Number of customers who received Part B
Less than 5,000	235,836
5,000 to less than 10,000	76,167
10,000 to less than 15,000	119,092
15,000 to less than 20,000	114,940
20,000 to less than 25,000	99,988
25,000 to less than 30,000	97,898
30,000 to less than 35,000	83,707
35,000 to less than 40,000	72,939
40,000 to less than 45,000	66,793
45,000 to less than 50,000	59,971
50,000 to less than 55,000	54,054
55,000 to less than 60,000	47,027
60,000 to less than 65,000	37,803
65,000 to less than 70,000	29,814
70,000 to less than 75,000	23,073
75,000 to less than 80,000	17,445
80,000 to less than 85,000	13,186
85,000 to less than 90,000	9,744
90,000 to less than 95,000	7,259
95,000 to less than 100,000	5,752
100,000 to less than 110,000	8,210
110,000 to less than 120,000	5,227
120,000 to less than 130,000	3,667
130,000 to less than 140,000	2,569
140,000 to less than 150,000	1,804
150,000 to less than 160,000	1,369
160,000 to less than 170,000	1,082
170,000 to less than 180,000	834
180,000 to less than 190,000	664
190,000 to less than 200,000	579

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Actual ATI for 2002/2003	Number of customers who received Part B
200,000 to less than 300,000	2,388
300,000 to less than 400,000	576
400,000 to less than 500,000	235
500,000 to less than 600,000	97
600,000 to less than 700,000	52
700,000 to less than 800,000	28
800,000 to less than 900,000	18
900,000 to less than 1,000,000	11
1,000,000 or more	31
Total	1,301,929

Note: Under the legislation, eligibility for FTB(B) is based on the income of the secondary earner, and there is no income test applied to sole parents receiving FTB Part B. A large proportion of the customers with high incomes are sole parents. The rest of the customers with high incomes are receiving FTB(B) in accordance with the legislation. FTB Part B provides extra help for families with only one main income earner, because a key purpose of FTB Part B is to compensate single income families for the fact that they only have access to one tax-free threshold.

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Output Group: 1.4 Child Care Support

Question No: 42

Topic: Child Care Benefit Reconciliation

Hansard Page: Written Question on Notice

Senator Evans asked:

Please provide an up-to-date Child Care Benefit Reconciliation Outcomes table for the 2003-2004 financial year.

Answer:

Reconciliation data for the 2003-2004 financial year is not currently available.

The CCB reconciliation reports have recently been reviewed by the Department and Centrelink. Comparative data using the new methodology will be available from February 2005.

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Output Group: 1.4 Child Care Support

Question No: 45

Topic: Child Care Benefit

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

Please provide figures showing the number of people accessing Childcare Benefit/Childcare rebate by year for past 10 years.

Answer:

The number of customers using child care services approved for Child Care Benefit (CCB) and claiming CCB fee reduction during the financial year is as follows:

Year	Customers
2000-01	592,015
2001-02	640,184
2002-03	673,598
2003-04	681,400

Source: Centrelink Administrative data.

Notes:

(1) Financial year data refer to customers using approved child care and claiming Child Care Benefit as a fee reduction at any stage during the financial year. Data has been estimated up for non-acquitted services.

(2) Excludes customers who may have only claimed Child Care Benefit as a lump sum through tax returns.

It is not possible to provide earlier program figures for Childcare Assistance (CA)/Childcare Rebate (CR) as the payments were run through incomparable data systems.

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Output Group: 1.4 Child Care Support

Question No: 46

Topic: Child Care Benefit

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

Please provide average amount of Childcare Benefit/Childcare rebate per person provided by year for past 10 years.

Answer:

The average amount of Child Care Benefit paid per customer as child care service fee reduction is as follows:

Year	Average CCB (\$)
2000-01	1,804
2001-02	1,982
2002-03	2,046
2003-04	2,046

Source: Centrelink Administrative data.

Notes:

- (1) Financial year data refer to average Child Care Benefit per customer using approved child care and claiming Child Care Benefit as a fee reduction at any stage during the financial year.
- (2) Excludes customers who may have only claimed Child Care Benefit as a lump sum through tax returns.

It is not possible to provide earlier program figures for Childcare Assistance (CA)/Childcare Rebate (CR) as the payments were run through incomparable data systems.

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2004-05 Supplementary Budget Estimates - December 2004

Output Group: 1.4 Child Care Support

Question No: 43

Topic: Cost of Child Care

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

Please provide figures of average costs of childcare for community based long-day care, for-profit long-daycare, family day-care, outside school hours care and occasional care, per year over the past 10 years.

In a table please also provide inflation and wage increases per year over the same time period.

Answer:

The average fee by service type is provided in the table below in actual (2004) dollars.

	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004
Service type	per week										
CLD	\$133	\$139	\$148	\$162	\$164	\$171	\$175	\$183	\$189	\$195	\$212
PLD	\$133	\$142	\$150	\$154	\$159	\$161	\$167	\$174	\$186	\$193	\$210
LDC	\$133	\$141	\$149	\$156	\$161	\$164	\$169	\$177	\$187	\$194	\$210
FDC	\$119	\$122	\$126	\$130	\$135	\$139	\$139	\$161	\$164	\$175	\$186
VAC	\$59	N/C	\$66	\$69	N/C	\$97	N/C	\$97	\$126	N/C	\$137
	Per session										
BSC	\$3.46	N/C	\$3.84	\$3.87	N/C	\$5.18	N/C	\$5.71	\$5.91	\$6.31	\$6.69
ASC	\$5.29	N/C	\$5.83	\$5.89	N/C	\$8.23	N/C	\$9.04	\$9.34	\$10.10	\$10.32
	per hour										
OCC	\$3.55	N/C	\$3.52	N/C	N/C	\$3.91	N/C	N/C	\$4.53	N/C	\$5.41

CLD: Community Long Day Care, PLD: Private Long Day Care, LDC: Long Day Care, FDC: Family Day Care, ASC: After School Hours Care, BSC: Before School Hours Care, VAC: Vacation Care, OCC: Occasional Care, N/C: Not collected.

Notes:

1. 1998 figures as at December, all other figures as at June.
2. 2004 is preliminary data and is subject to change.
3. FDC figures include levy where charged, FDC figures are estimates for non-Child Care Census years.

SOURCE: Australian Government Census of Child Care Services & Departmental Administrative System (CCS)

The collection of data on inflation and wage increases is not the responsibility of the Family and Community Services portfolio. This information is available from the Australian Bureau of Statistics.

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Output Group: 1.4 Child Care Support

Question No: 44

Topic: Child Care Costs by State

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

Please provide a breakdown of childcare costs for community based long-day care, for-profit long-daycare, family day-care, outside school hours care and occasional care by State.

Answer:

Preliminary estimates of the average child care fee by service type and state in 2004 is listed in the table below:

	Average fees per week					Average fees per session		Average fees per hour
	CLD	PLD	LDC	FDC	VAC	BSC	ASC	OCC
ACT	\$226	\$229	\$227	\$217	\$152	\$6.76	\$12.52	\$5.33
NSW	\$230	\$223	\$225	\$196	\$134	\$7.90	\$11.56	\$5.29
VIC	\$209	\$205	\$207	\$181	\$139	\$6.41	\$9.23	\$5.74
QLD	\$189	\$196	\$195	\$175	\$127	\$6.35	\$9.76	\$5.20
SA	\$197	\$199	\$198	\$186	\$136	\$4.82	\$9.25	\$4.50
WA	\$193	\$196	\$195	\$192	\$155	\$7.96	\$12.47	\$5.81
TAS	\$195	\$209	\$199	\$200	\$139	\$5.55	\$9.97	\$4.52
NT	\$188	\$189	\$183	\$175	\$146	\$5.50	\$13.30	\$5.60
AUSTRALIA	\$212	\$210	\$210	\$186	\$137	\$6.69	\$10.32	\$5.41

CLD: Community Long Day Care, PLD: Private Long Day Care, LDC: Long Day Care, FDC: Family Day Care, ASC: After School Hours Care, BSC: Before School Hours Care, VAC: Vacation Care, OCC: Occasional Care, N/C: Not collected.

Note: FDC figures include levy where charged, LDC figure is the average over all community and private long day care centres combined.

SOURCE: Preliminary data from the Australian Government Census of Child Care Services – subject to change. Data collected during March 2004 for all service types except Vacation Care which was collected in either April or June/July depending on the relevant State / Territory.

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Output Group: 1.4 Child Care Support

Question No: 50

Topic: Child Care Support

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

How does the Government plan to address ongoing unmet need for childcare?

Answer:

The Government will continue to allow access to Child Care Benefit for an unlimited number of approved long day care centre places.

The Government will continue to provide support to assist the establishment of services in areas of high unmet demand with funding available through the Long Day Care Incentive Scheme. The Long Day Care Incentive scheme encourages the establishment of services in rural and outer metropolitan areas where there is identified high unmet need. A funding round was recently completed and successful applicants will be notified shortly.

The 2004 Budget allocation of 40,000 outside school hours care places and 4000 family day care places fully met demand from services for these types of care as at 27 September 2004. The Government will continue to monitor demand for these kinds of child care.

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Output Group: 2.2 Community Support

Question No:34

Topic: Local Answers

Hansard Page: Written Question on Notice

Senator Evans asked:

For the 'local answers' program, please indicate:

- a) How many 'local answers' projects have been approved?
- b) Please indicate the date on which each of these projects were approved?
- c) Please list the location and federal electorate for each of these projects?
- d) Please indicate the basis on which each of these projects were approved?
- e) Please indicate the amount of Commonwealth funding that has been provided to each of these projects under the program?
- f) For each project, indicate the purpose for which the funding has been allocated?
- g) For each project, indicate the person or organisation that successfully applied for the funding grant?

Answer:

- a) 108 Local Answers projects.
- b) 14 projects were announced by the Prime Minister on 7 April 2004. The next 94 projects were approved on 19 August 2004. Individual project announcement dates are listed in Attachment A.
- c) See Attachment A.
- d) The Minister approves all projects. The public application process and commitment was to invite submissions by application in advertised rounds twice a year for the first three years. Organisations are required to be incorporated, and not for profit or local government. Future funding rounds will be based on the successful application and assessment process used in May 2004. Eligible applications were assessed against priority criteria. Applications were prioritised according to how strongly they met the selection criteria. Assessment was centralised and guidelines written to ensure the integrity of the selection process. Probity advice also assisted and guided selection. Priority was given to organisations whose objectives are consistent with the Stronger Families and Community Strategy's funding priorities. Funding is allocated to all States and Territories and there is a geographic spread across Australia.
- e) See Attachment A.
- f) See Attachment A.
- g) See Attachment A.
- h) See Attachment A.

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
A program of family and community support activities	\$ 305,948	19/08/2004	a program of family and community support activities	The Pottsville Beach Neighbourhood Centre	NSW	Richmond
ABCD through Strengthening Communities	\$ 138,000	19/08/2004	The project will employ workshops to assist community members to identify their strengths as individuals and groups and by using these strengths improve community cohesion, access and equity.	Wyong Shire Council	NSW	Charlton, Dobell, Shortland
ACCEPTANCE - Mentoring Young Offenders	\$ 158,159	19/08/2004	A mentoring program for young offenders living in the Sunshine Coast, Queensland. To continue to coordinate outreach services for families in the Wagga Wagga region including the provision of regular parenting programs, support groups, TAFE education programs, a family health van and counselling.	Namtec	QLD	Fairfax, Fisher
Ashmont Community Resource Centre	\$ 125,545	19/08/2004	The program will improve family relationships with schools, educational facilities and services by developing parents and mentors as educators to help families in their education and career paths	Anglicare Canberra and Goulburn / Anglicare Youth and Family Services*	NSW	Riverina
Aspirations for Families	\$ 31,420	19/08/2004	Linking community volunteers with children up to 12 years from client families for mentoring, role-modelling, friendship, support, family respite and fun.	Bucketts Way Neighbourhood Group	NSW	Paterson
Aunties and Uncles Southern Shoalhaven	\$ 79,100	19/08/2004		Shoalcare	NSW	Gilmore

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Better Start Program	\$ 139,076	19/08/2004	To provide an early intervention and prevention program for families with children up to eight years old that are at risk due to social isolation and factors such as mental illness, drug dependence, domestic violence and intellectual disability.	Lions Emergency Accommodation Centre *	QLD	Fisher/Fairfax
Books - Be In It	\$ 30,000	19/08/2004	The program will facilitate a four-day literature festival with a two-day schools program, professional development for teachers and a book fair.	SA Children's Writers Festival	SA	Boothby
Building a Greater South West Regional Self-Help Network	\$ 11,800	19/08/2004	A regional training and networking event to support self-help groups in the south west of Western Australia.	Western Institute of Self-Help (WISH)	WA	Perth
Café Enfield (Children and Families Everywhere)	\$ 200,000	7/04/2004	The funding enables the continuation of a child development and parenting centre in Enfield that provides opportunities for young children and their families in the surrounding areas to maximise their potential.	Enfield Primary School	SA	Adelaide
Caring Across Communities	\$ 103,000	7/04/2004	The funding will enable the continuation of education sessions for carers to give them information on how best to look after themselves as carers and their loved ones. It will continue to help them to build sustainable networks within their	Carers ACT	ACT	Fraser

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Colony 47, Glenorchy	\$ 175,000	7/04/2004	community and break down social isolation.	Parents and Kids Together (PaKT)	TAS	Denison
Community Development Program	\$ 33,000	19/08/2004	The PaKT project is providing a model of service delivery aimed at strengthening families and enhancing parenting skills for parents with children 6 to 12 years of age. The project is based on the highly successful Reconnect model and includes counselling based on a family relations model.	Magani Malu Kes Townsville	QLD	Herbert
Community Needs Analysis 2005-07	\$ 6,000	19/08/2004	Deliver a series of community involvement events involving indigenous families, especially young people in Townsville, North Queensland. To undertake a community needs analysis to identify where Ballarat's needs lie for human care funding and service provision.	United Way Ballarat Community Fund	VIC	Ballarat
Community Volunteer Parent Support Network	\$ 150,000	19/08/2004	This project will enable a volunteer mentoring program for parents in Baukham Hills Shire.	Uniting Church in Australia Property Trust (NSW)	NSW	Mitchell
Connected Families Help Build Strong Communities	\$ 381,000	19/08/2004	The project will develop stronger networks between school families and community	Anglicare Victoria	VIC	Flinders, Isaacs

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Continuous Living and Learning	\$ 207,957	19/08/2004	Providing low-skilled parents in the Ipswich area with parenting and life skills training to help them raise happy, responsible and cooperative children.	Galles Residents Committee	QLD	Oxley
Creating Capable Communities	\$ 377,810	19/08/2004	A program that provides opportunities for parents of children aged up to six to increase parenting skills, ensure the safety and wellbeing of their children and improve family relationships.	Southern Family Life Services*	VIC	Goldstein/ Hotham/ Melbourn e Ports
Cystic Fibrosis SA Family Support Project	\$ 11,900	7/04/2004	Cystic Fibrosis South Australia will develop a contact network and easy access communication strategy through an Internet-based message board so that people can get in contact with each other. The project will also provide a training manual for parents a	Cystic Fibrosis SA	SA	State wide
Dads in Distress	\$ 300,000	19/08/2004	A dedicated support group providing telephone support, community-based peer group support, advice programs and referral to established community education and training programs for divorced or separated men.	Dads in Distress*	NSW	All NSW, the SP is located in Cowper

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Dale Young Mothers Program	\$ 282,200	19/08/2004	The program will help pregnant teenagers and young mothers complete their high school education in a supportive environment, find employment and undertake further study.	St Philips Christian Education Foundation*	NSW	Newcastle / Hunter/ Shortland/ Paterson
Early Intervention for Children at Risk and Effective Parenting for Families with Complex Needs	\$ 413,520	19/08/2004	The program will assist families with young children who have been exposed to parental drug use during their early lives.	Alcohol and Drug Foundation ACT	ACT	Canberra
EASE Tutoring Program	\$ 92,456	19/08/2004	A homework tutoring program for disadvantaged families in the Onkaparinga and Salisbury council areas.	Smith Family SA	SA	Adelaide
Eastern Sydney Community Leadership Program	\$ 141,936	19/08/2004	A community leadership program in disadvantaged public housing estates in eastern Sydney providing training in group facilitation skills.	The Benevolent Society*	NSW	Sydney, Wenworth
Expect Respect in Redcliffe	\$ 312,941	19/08/2004	To continue an intervention program to reduce the incidence and impacts of domestic violence in the Redcliffe and adjacent areas in Brisbane's north.	Redcliffe Domestic Violence Project Team*	QLD	Petrie Oconnor Swan
Eyes Wide Open - Honouring Teenage Parents and their Children	\$ 105,052	19/08/2004	To continue delivering its early intervention support program for teenage parents and children in the Peel region.	Peel Youth Program*	WA	Brand, Canning

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Families 4 Life 2	\$ 229,828	19/08/2004	To continue a program of supporting parents with mental health problems or drug and alcohol dependence and who are at risk of developing severe parenting problems in the northern suburbs of Brisbane.	Royal Children's Hospital Foundation*	QLD	Petrie Lilley
Families Now	\$ 151,149	19/08/2004	To continue providing prevention and early intervention services to disadvantaged families with 0-5 year old children.	Lutheran Community Care*	QLD	Forde
Family as Community	\$ 180,000	7/04/2004	The project uses kinship networks and extended family as 'community' to build social capital and capacity by funding services to address needs identified by the 'family community', such as returning to traditional lands, but maintaining access to education or developing enterprises to reduce unemployment.	Ngarte Mikwekenhe, Alice Springs	NT	Northern Territory
Food Cent\$	\$ 177,740	19/08/2004	To deliver a program promoting a healthy, nutritious diet and a positive approach to spending money on food among young families in Perth.	Australian Red Cross Society (WA Division)	WA	Perth
Food 'n' Fun	\$ 410,972	19/08/2004	To provide breakfast and before and after school activities for the children of low-income families in the Davoren Park area.	Anglicare SA	SA	Bonython

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Frankston Community Kitchens Pilot	\$ 296,040	19/08/2004	To establish a community kitchen in Frankston, Victoria.	Peninsula Health - Frankston Community Health Service	VIC	Dunkley, Flinders
Fraser Coast Family Connections	\$ 182,631	19/08/2004	To continue providing assistance to isolated parents with children up to 8 years old through practical support, parenting skills, advice and mentoring in Hervey Bay, Maryborough and surrounding areas.	Community Connect Fraser Coast *	QLD	Wide Bay/Bendigo
Future Parents Program	\$ 326,430	19/08/2004	To continue a program that builds the skills, knowledge and confidence of young parents and parents to be thorough developing the parenting skills of 13 to 19 year olds, particularly those from vulnerable and at risk backgrounds.	Save the Children Fund (QLD Division)*	QLD	Fadden, Fairfax, Fisher, Forde, Groom, Hinkler, Capricornia, McPherson, Moncrieff, Oxley, Petrie, Widebay, Rankin, Longman

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Grandies	\$ 128,985	19/08/2004	Supporting grandparents who are primary carers of children in the Warwick and Stanthorpe corridor by providing information and referrals, parenting training, individual counselling and support, social and recreational opportunities and a support group	Mercy Family Services	QLD	Lilley
Growing Stronger: Supporting and Connecting Parents of Children with Autism	\$ 192,826	19/08/2004	To continue a program supporting families of children with autism in Brisbane, Ipswich and Logan City in south-east Queensland.	University of Queensland	QLD	Ryan
Gunnedah Mentoring Program	\$ 143,803	19/08/2004	The program will provide a one-on-one volunteer mentoring program for at-risk young people aged 12 to 24 years.	Gunnedah Shire Council	NSW	Gwydir
Hackham West Family Worker Project	\$ 128,498	19/08/2004	To continue providing support to disadvantaged families in Adelaide's southern suburbs through a Breakfast Club, family and parenting counselling, a peer support team of local parent mentors and community supports, parenting and relationship courses, play	Hackham West Community Centre*	SA	Kingston
Hawker Community Creche	\$ 14,032	19/08/2004	The Hawker Community Creche will provide childcare service in the outback town of Hawker in the Flinders Ranges.	Hawker Childhood Services Centre	SA	Grey

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HIPPY, La Perouse	\$ 182,411	19/08/2004	A home-based learning program for preschool children in disadvantaged communities in south-east Sydney.	Home Instruction for Parents of Preschool Youngsters*	NSW	Kingsford Smith
Home Visiting And Parenting Program	\$ 150,000	19/08/2004	A home visiting and parenting program that provides families with information, support and resources to help overcome personal and social barriers and improve their parenting capacity.	Good Beginnings Latrobe*	VIC	McMillan/ Gippsland
Indigerelate (Bulgalma Bihyn)	\$ 200,000	19/08/2004	A counselling, yarning, mediation and advocacy service for Aboriginal people on the far north coast of NSW that will include culturally appropriate models for developing parenting skills and energy (anger) management.	Interrelate*	NSW	Page
Integrated Service Response to Pregnant and Parenting Young People, (Eagleby and Beenleigh)	\$ 98,000	7/04/2004	The support for pregnant and parenting young people will be provided through eight 10-week birthing and parenting sessions in collaboration with the Logan Hospital and Community Health.	Beenleigh Area Youth Service Inc	QLD	Forde
Interactive CaLD Parents Support Services	\$ 175,332	19/08/2004	The program will help parents of CaLD backgrounds (particularly sole parents and those on temporary protection visas) to access social, recreational, educational and information services.	Holroyd Parramatta Migrant Services	NSW	NSW

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Interagency Infant Mental Health Network - Local Answers for Integrated Care	\$ 421,066	19/08/2004	Building and supporting an interagency infant mental health network in the Mater Hospital district in southern metro Brisbane.	Mater Misericordiae Health Services Brisbane	QLD	Brisbane
It Takes a Village	\$ 240,325	19/08/2004	The program will help families with children under 12 to deal with challenging family circumstances through outreach support services. It will focus on the needs of culturally and linguistically diverse families, parents under 25 years of age, and families	Lower Mountains Family Support Service	NSW	Lindsay
Jalaris Family Support Outreach Service	\$ 156,306	19/08/2004	To continue an outreach service for Aboriginal families in the Derby region providing services in the areas of health, nutrition, education, early childhood intervention, home hygiene and maintenance.	Jalaris Aboriginal Corporation*	WA	Kalgoorlie
JAM for Kids	\$ 417,560	19/08/2004	An early intervention activities program for children aged 8 to 17 and their parents that strengthens the social connections between parents, schools and local communities with the aim of improving literacy, numeracy, communication and physical skills as	Maribyrnong City Council	VIC	Gellibrand

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Jesuit Social Services, Richmond	\$ 75,000	7/04/2004	The project will continue the operation of the highly successful community information centre and drop-in facility for low-income families in the City of Yarra.	Collingwood Community Information Centre	VIC	Melbourne
Le Fevre Children's Program	\$ 65,800	19/08/2004	To continue a program that provides parenting support and accredited training in child studies and managing community programs for low-income families in the Le Fevre area. Parenting support will be provided by the trained parents acting as mentors to ot	City of Port Adelaide - Enfield*	SA	Port Adelaide
Little River Parent Library	\$ 2,000	19/08/2004	The project will provide books and other information resources to help parents improve their parenting skills and address problems such as depression, poor self-esteem and behavioural problems including bullying.	Little River Kindergarten	VIC	Corio
Macarthur Multicultural Family Resource Worker	\$ 169,600	19/08/2004	The program will employ a multicultural family resource worker to work with families in the Campbelltown, Camden and Picton areas of NSW to enhance their parenting skills, with a focus on relationship education and family counselling.	Macarthur Diversity Services	NSW	Macarthur, Werrima

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Mayumbarri's Proven Solutions for Disadvantaged Children and Families	\$ 80,000	19/08/2004	The provision of week-long residential programs for survivors of child abuse and their children to help them find their own, permanent solutions and recover from their trauma.	Mayumbarri Trust Fund*	NSW	Hunter, Paterson, Newcastle Robertson
Mentoring Activities	\$ 150,000	19/08/2004	Mentoring and support for boys with absent fathers in Byron Bay and throughout the Northern Rivers region of NSW's far north coast.	The Uncle Project*	NSW	Richmond
Mentoring to Mobilise	\$ 162,812	19/08/2004	The project will train adults and students to be mentors to support community building projects in Karingal, Carrum Downs and Frankston in Victoria's southern region.	Mission Australia	VIC	Dunkley, Flinders
Midwest Family Support Service	\$ 132,863	19/08/2004	To continue a parenting skills support program in midwest Gascoyne and Murchison through a range of culturally appropriate family activities, including parent workshops, family play sessions, photovoice projects and parent information sheets.	Rural Children's Support Network (Midwest, Gascoyne and Murchison)*	WA	O'Connor, Kalgoorlie
Mobile Mission Project	\$ 133,314	19/08/2004	Provision of services to disadvantaged families in rural Tasmania. These services will include counselling, life skills coaching, emergency relief and programs for befriending and parenting.	Hobart City Mission	TAS	Denison

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Multicultural Solutions	\$ 257,680	19/08/2004	A support service for children and families of immigrants and refugees in Darwin that will provide families with information on a range of health, social, employment and economic services and encouraging job readiness by providing education and training o	Multicultural Council of the Northern Territory	NT	Northern Territory
Myall Youth and Community Network Centre Coordinator	\$ 101,695	19/08/2004	Provision of services to help at-risk youth, youth exiting education prematurely, young parents, and indigenous youth in Dalby and surrounding areas in Queensland's Darling Downs.	Dalby Town Council	QLD	Maranoa
One Stop Shop Project (Mackay and region)	\$ 138,000	7/04/2004	The funding is provided to continue a counselling and information service to large numbers of young people and families in Mackay and outlying rural communities. The primary focus of the service is to remove the barriers faced by young people and their families when accessing information and referral to agencies/services within the community.	Youth Information Referral Service Inc, Mackay	QLD	Dawson
Outside Looking In-A Rural Perspective	\$ 3,700	19/08/2004	A conference that will develop strategies for addressing eating disorders among adolescents in rural and remote areas.	Lakes Entrance Community Health	VIC	Gippsland

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Parent Link	\$ 180,000	19/08/2004	The project helps to build parenting skills and develop networks of mutual support among families that have a child with a disability.	Spastic Centre of NSW*	NSW	Warringah
Parent Resource Program	\$ 385,000	19/08/2004	A program to improve the parenting and relationship skills of vulnerable parents in inner Sydney that also helps families become economically self-reliant.	SDN Children's Services*	NSW	Sydney
Parent Support Program	\$ 375,290	19/08/2004	The program provides high-profile sportspeople as mentors for students and parents through individual and group workshops in the Penrith area of Western Sydney.	Panthers on the Prowl	NSW	Lindsay
Parenting Games and Having Fun	\$ 41,650	19/08/2004	To continue a program at Port Adelaide, Ceduna and Whyalla to develop parenting skills and positive family relationships.	Spark Resource Centre*	SA	Adelaide
Parenting Partners	\$ 291,329	19/08/2004	Provision of a support program for disadvantaged families in the Burnie, Devonport and Ulverstone areas of North West Tasmania.	Salvation Army (TAS)	TAS	Denison
Parenting Support Program	\$ 385,627	19/08/2004	An in home volunteer support service providing parenting support to families (antenatally up until 5 years).	Kath Dickson Family Centre Association	QLD	Groom

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Parenting Support Services for Teenage Mums who use the Balga Senior High School Childcare Service	\$ 90,000	7/04/2004	A supportive outreach counselling and case management service will continue to enhance the parenting skills and coping strategies of this highly vulnerable, disadvantaged group of young teenage mothers.	Balga Senior High School Childcare Centre	WA	Stirling
Participate and Learn Skills (PALS)	\$ 215,880	19/08/2004	To continue providing disadvantaged families in Adelaide's southern suburbs with activities that build positive relationships, health and economic self-reliance.	Christie Downs Community House*	SA	Kingston
Peel Families and Schools Together	\$ 297,953	19/08/2004	To provide a Families and Schools Together (FAST) early intervention program for children at educational risk in the Peel region.	Peel Community Development Group	WA	Brand, Canning
Point Pearce - Increasing Generational Capacity	\$ 60,000	19/08/2004	To support parents with young children in the Point Pearce Indigenous community on the Yorke Peninsula. This program will train a small group of women in accredited training to become registered family day care providers and share their skills with local	Relationships Australia SA	SA	Adelaide

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Positive Start	\$ 305,876	19/08/2004	Positive Start will provide counselling, mentoring and workshops for: developing parenting and practical life skills; promoting safe, stable and nurturing home environments; and re-engaging with the community and making positive life choices for socially	Bundaberg Skills Centre	QLD	Hinkler
PPOSSIBLEE Project	\$ 394,121	19/08/2004	Providing opportunities for young parents to manage and learn through a playgroup program in the Thuringowa area of Townsville, North Queensland.	Queensland Youth Services	QLD	Herbert
REAL Skills Working with School Communities	\$ 240,640	19/08/2004	Provision of programs that help Tweed Heads students in their early to middle teen years to develop relationship, education and life skills, and make informed life choices.	The Family Centre Community Projects*	NSW	Richmond
Regional Youth Support (in 8 regions across NSW, QLD, TAS)	\$ 982,200	19/08/2004	The project employs liaison officers to facilitate workshops and support groups for young people 12 to 18 years of age who are disadvantaged by family breakdown, substance abuse, physical or sexual abuse, or grief related issues in New South Wales, Queensland	Youth Insearch Foundation (Aust.)	NSW	NSW

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Re-Igniting Community Doveton	\$ 80,000	19/08/2004	The project will be a theatrical event incorporating local stories, issues and participants and performed for schools and the general public to help people identify local issues and strengths and build networks for sharing skills and knowledge.	The Torch Project	VIC	Melbourne
SLSCC Education Program	\$ 144,419	7/04/2004	The continued funding of programs of beach education to schools by Surf Life Saving Central Coast will reach over 10,000 Central Coast school children each year.	Surf Lifesaving Central Coast	NSW	Dobell
Social Planning Conference	\$ 5,600	19/08/2004	A conference to help people who are unemployed, on a low income or have disabilities, and Indigenous Australians to participate in the social planning process.	Bega Valley Shire Council	NSW	Eden-Monaro
Southside Good Beginnings Volunteer Home Visiting Program	\$ 52,297	19/08/2004	The program will recruit, train and support volunteer parents from the community to visit families needing support, encouragement and increased knowledge and skills about parenting issues for children under six.	Southside Community Services*	ACT	Canberra

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Step Out	\$ 377,100	19/08/2004	To help disadvantaged parents with young children in the Sunshine and St Albans areas develop parenting and relationship skills and become more self-reliant through individual and relationship counselling and support, as well as tailored parenting courses	Good Shepherd Youth And Family Service	VIC	Maribyrnong
Strengthening and Supporting Families in the Ashmont Community	\$ 64,149	19/08/2004	Supported playgroups to help train and support families in parenting skills in the Ashmont district of Wagga Wagga.	Kurrajong Early Intervention Service*	NSW	Riverina
Strengthening Mining Families in the Eastern Goldfields (Regional project)	\$ 85,000	7/04/2004	The project will continue to employ a Project Officer in implementing a preventative, early intervention approach to the social, family, psychological and physical wellbeing of men and their families in the mining communities of Kalgoorlie and the surrounding region.	Eastern Goldfields Division of General Practice, Kalgoorlie	WA	Kalgoorlie
Strengthening the Pilbara with Strong Indigenous Leaders	\$ 46,094	19/08/2004	To deliver a training and coaching program for Indigenous women of the Pilbara region of Western Australia.	Pilbara TAFE - Consultancy North	WA	Kalgoorlie
Strengthening Wathaurong Communities – Community Mentoring	\$ 105,000	19/08/2004	To continue a program that builds leadership and mentoring skills in the Wathaurong Indigenous community.	Bounce Back Foundation*	VIC	Corio/ Coranga Mite

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Support at Home for Early Language and Literacies (SHELLS) Covering Wyong, Windale, Gulgambone, Coonamble	\$ 135,000	7/04/2004	This project provides early literacy intervention to young families and Indigenous and remote communities in the Wyong, Windale, Gulgambone and Coonamble regions. It will also add to the important research on literacy.	Children and Education Research Centre, University of Newcastle	NSW	Newcastle
Supporting Young Refugees	\$ 60,000	19/08/2004	To continue a supporting program for young refugees to become volunteers, leaders and mentors.	Migrant Resource Centre of SA*	SA	Adelaide/ Hindmarsh
Sustainable Community Employment Network Enterprise	\$ 198,000	19/08/2004	The program provides employment initiatives such as integrated supervision, mentoring and work training opportunities for Byron Bay and the surrounding region.	Island Quarry Association*	NSW	Richmond
Talking Realities - Youth Parenting Program	\$ 271,959	19/08/2004	To continue helping young parents, particularly sole parents, in the Port Adelaide-Enfield area to develop parenting skills and become self-reliant.	Adelaide Central Community Health Service*	SA	Port Adelaide, Adelaide
The Aunty Program Beyond Byron	\$ 137,399	19/08/2004	Mentoring and support for girls aged 4 to 16 years in the Ballina, Tweed, Kyogle and Mid Richmond Shires	The Aunty Program*	NSW	Richmond
The Youngest Parents Project	\$ 139,646	19/08/2004	To continue an early intervention program helping young parents in Melbourne's outer northern suburbs to return to work or study.	Orana Family Services*	VIC	Calwell, Mcewen, Burke

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Through the Looking Glass	\$ 142,900	19/08/2004	to continue providing support to families with complex needs in southern Adelaide through a group parenting program, counselling and home visiting support from a social worker.	Lady Gowrie Child Centre*	SA	Adelaide, Hindmarsh
Tobwabba Parental Aspirations Project	\$ 110,000	7/04/2004	The project aims to improve employment for Indigenous youth and adults in the Forster region by developing parents as 'educators' to assist their children in their educational and career paths.	Forster Local Aboriginal Land Council	NSW	Lyne
Toddler Tactics - Changing Lives	\$ 456,238	19/08/2004	Continuing a program that improves parenting skills and reduces isolation in disadvantaged families with children up to five years	Redland Community Centre*	QLD	Bowman
Tool Box For Blokes	\$ 90,000	7/04/2004	The project involves the development of a set of resources to enable communities to set a mentor-based version of the highly successful Nambucca Blokes program, previously funded under the Stronger Families and Communities Strategy. Tool Box for Blokes wi	Nambucca Valley Neighbourhood Centre Inc	NSW	Cowper
Top End Ante and Post Natal Education and Support for Young Parents	\$ 220,000	19/08/2004	A program of ante and post natal education and support for high risk young parents in the Darwin and East Arnhem areas of the Northern Territory.	Anglicare NT	NT	NT

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Towards Leadership	\$ 167,720	19/08/2004	To provide a leadership skills program for the Muslim community in Perth.	Dar Al Shifah (Islamic)*	WA	Curtin, Perth
Uralla and Walcha Home Visiting Project	\$ 120,000	19/08/2004	A volunteer home visit program for families of young children in Uralla and Walcha in New South Wales, providing practical help, breaking down isolation and demonstrating parenting skills.	Hope for the Children Foundation, Armidale	NSW	New England
Village Life - Living Village	\$ 75,950	19/08/2004	To continue providing early intervention services such as parenting and life skilling support through workshops, activities, home visiting for families and training opportunities to disadvantaged families in the Milang district.	Milang Progress Association*	SA	Barker
Volunteer Empowerment Project	\$ 6,368	19/08/2004	The project will train a pool of community volunteers to deliver a range of services and information to locals and visitors, with the aim of reducing isolation and improving access to services.	Lake Bolac Development Association	VIC	Ballarat, Corangamite, Wannon
Volunteering Gateways to Inclusion for Diverse and Disadvantaged Communities	\$ 129,517	19/08/2004	The project will provide culturally sensitive training and support to volunteers, and establish volunteer reference groups in Greater Dandenong in Melbourne's south-eastern suburbs.	Springvale Community Aid and Advice Bureau	VIC	Bruce
Walking for Life	\$ 18,789	19/08/2004	Provision of regular and safe opportunities for group walking to disadvantaged people in the Port Adelaide area.	Cottage Kitchen	SA	Port Adelaide

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Wellington Young Parents Program	\$ 143,395	19/08/2004	To continue providing a preventative and early intervention health service for young parents and their children in Wellington Shire through maternal, child health and parenting skills sessions.	Central Gippsland Health Service*	VIC	Gippsland
Whitehorse Alliance Parent Resource Project	\$ 109,020	19/08/2004	The project will provide integrated services, education and training to strengthen the capacity of parents, particularly in relation to parent-child relationships and economic self-reliance to disadvantaged families in the eastern suburbs of Melbourne.	Reach Out For Kids Foundation (ROK)	VIC	Aston
Working Together - Achieving Together	\$ 60,000	19/08/2004	A program to foster economic self-reliance among parents with intellectual disabilities in the Westernport-Mornington Peninsula area.	Westernport Speaking Out	VIC	Dunkley
Wreck Bay Aboriginal Community Early Childhood Intervention Project	\$ 94,278	19/08/2004	Early childhood intervention programs for the Wreck Bay Aboriginal community in the Shoalhaven and Jervis Bay areas of the NSW south coast. It will provide direct work with children, parent training, volunteering by parents and community members, transit	Noah's Ark Centre of Shoalhaven*	NSW	Fraser

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Project Title	Amount Approved	Date of Approval	Project description	Auspice Organisation	Location of Project	Electorate
Yarrenyty-Ariltere Learning Centre	\$ 155,830	19/08/2004	The continued operation of a family resource and education centre in the Larapinta Valley Town Camp in Alice Springs delivering wellbeing programs, playgroups, social and emotional counselling, and youth services.	Tangentyere Council*	NT	Lingari
Young Parents STEPS Program	\$ 150,000	19/08/2004	The program will link young parents with support services. It will provide personal development, networking, skills development and training for Canberra-based young women aged 12-21 who are pregnant or parenting.	YWCA of Canberra	ACT	Fraser
Youth and Family Support Centre Parenting Project	\$ 5,730	19/08/2004	Providing positive family relationships programs for parents of adolescents in the Gladstone district, Queensland.	Roseberry Youth Services	QLD	Hinkler

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Output Group: 3.3 Support for Carers

Question No: 51

Topic: Applications for Carer Payment

Hansard Page: Written Question on Notice

Senator Greig asked:

How many applications for Carer Payment were received in each of the financial years 1992/93 and 1993/94 from applicants in the two following age groups:

- a) 16 – 17 years of age?
- b) 18 – 20 years of age?

Answer:

The detailed information required to answer the honourable member's questions is not readily available in consolidated form. To obtain this information would be highly resource intensive and I cannot justify the level of expenditure that would be required to obtain it.

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Output Group: 3.3 Support for Carers Question No: 52

Topic: Carer Allowance

Hansard Page: Written Question on Notice

Senator Greig asked:

In relation to the recent changes to Carer Allowance where the carer is no longer required to live in the home of the person being cared for:

How many applications have been received for Carer Allowance in that category?

Answer:

The detailed information required to answer the honourable member's question is not yet available.

Although the policy change became effective on 1 September 2004, the Centrelink IT system was not updated until 6 December 2004 to enable automatic collection of this information.

Claims processed by Centrelink between 1 September 2004 and 6 December 2004 will be manually examined and recorded on the new system. Management information will be available when this examination process is complete.

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Output Group: 3.3 Support for Carers

Question No: 53

Topic: Carer Allowance

Hansard Page: Written Question on Notice

Senator Greig asked:

How many of these have been rejected because the applicant was not providing 20 hours of personal care?

Answer:

The number of applications rejected because the applicant was not providing 20 hours of personal care was 188 for the period 1 September 2004 to 3 December 2004.

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Output Group:

Question No: 25

Topic: Partnerships against Domestic Violence

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

Please provide an update on PADV funding and funding for other women's programs for 2003-04.

Answer:

The following table outlines the actual expenditure on the PADV programme and the Office's other Administered programmes for 2003-04.

OSW Administered Funding	Estimated Actual 2003-04 \$'000s
Total Partnerships Against Domestic Violence 2	8,872
Total National Approach Against Sexual Assault	12,742
Total Women's Development Programmes	1,500
Total National Leadership Initiative	496
Total Informed Choices for Women	853
Total Other Women's Programmes	548
Total Administered Funding	25,011

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Output Group:

Question No: 26

Topic: Domestic Violence

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

What proportion of the associated health service costs is due to domestic violence factors?

Answer:

There is no national data on how many women need treatment for injuries arising from domestic disputes. In the 2004 Access Economics study, *The Cost of Domestic Violence to the Australian Economy*, all of the \$145 million in health service costs detailed are related to domestic violence factors.

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Output Group:

Question No: 27

Topic: Domestic Violence

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

What is the annual breakdown cost of family violence on Australian employers in each State and Territory?

Answer:

The 2004 Access Economics study, *The Cost of Domestic Violence to the Australian Economy*, did not include disaggregated estimates of the costs to employers as part of the study.

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Output Group:

Question No: 28

Topic: Office of the Status of Women

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

- a) Will the role of OSW change as a result of its relocation to the Department of Family and Community Services?
- b) Will OSW continue to have a central policy monitoring and coordinating function, and if not, how will the Government ensure proper consideration is given to the concerns and rights of women in the formulation of policy, legislation and the administration of programs?
- c) Will the Government re-establish the women's statistics unit in the Australian Bureau of Statistics, which jointly with the OSW produced the Australian Women's Year Book?
- d) Will the Government re-introduce the Women's Budget Statement?

Answer:

- a) No, the role of the Office will not change as a result of its relocation to the Department of Family and Community Services, however the name of the office has changed from the Office of the Status of Women to the Office for Women.
- b) Yes, OFW will continue to have a central policy monitoring and coordinating function.
- c) No, there is no intention to re-establish the women's statistics unit.
- d) No, in 2004, the Government published as part of its Budget Papers 'What the Australian Government is doing for Women', which covers the range of Government commitments to women's issues, both introduced in the Budget and ongoing.

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Output Group:

Question No: 29

Topic: Women's Policy

Hansard Page: Written Question on Notice

Senator Stott Despoja asked:

What does the Government plan to do to address areas where women are still disadvantaged such as:

- a) significant wage gap between men and women in Australia;
- b) the low workforce participation rates of women;
- c) under-representation of women in senior positions, boards and politics;
- d) increased discrimination based on pregnancy in the workplace;
- e) government-funded paid maternity leave;
- f) high levels of violence against women and girls;
- g) high poverty levels of women as single parents and mature age women.

Answer:

The Australian Government provides a range of measures to assist women in the many roles they fulfill as they move through their lifespan; recognising that they have differing needs relating to education, families, work and retirement at different points in their lives.

Recent reforms to the taxation system and enhanced assistance for families have allowed women to better balance their work and family responsibilities and to keep more of their earnings.

- a) The wage gap between women and men has narrowed, with female adult ordinary time earnings moving from 83 per cent of the male equivalent in 1996 to 85 per cent in 2004.

The *Workplace Relations Act 1996* contains provisions for equal remuneration for work of equal value. This principle has also been entrenched in the exercise of the Australian Industrial Relations Commission's award making powers. There are also protections for women contained in the *Sex Discrimination Act 1984*. Both of these pieces of legislation provide avenues for resolving disputes and complaints respectively regarding gender based wage discrimination.

In addition, the Equal Opportunity for Women in the Workplace Agency works with employers to assist them to achieve equal opportunity for female employees.

- b) Workforce participation rates for women have been increasing. The government's economic policies have seen the creation of over 1.4 million new jobs with over 53 per cent of these being taken by women (with the growth rate of female employment being 50 per cent higher than that for men), as well as strong earnings growth and reforms to taxation and income support policies directed at allowing Australians and their families to retain more of what they earn and to enhance support for families.

These increased opportunities for employment, and rewards from working have seen an increase in the participation of women in the economy with the proportion of women aged 15

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years and over in paid work increasing from 49.6 per cent in 1996 to 53.2 per cent by September 2004. The proportion of 55 to 59 year old women with paid employment has risen from 39.4 per cent to 51.4 per cent in just over 8 years. Even stronger growth has been achieved by women aged 60 to 64 years; the employment to population ratio of these women has grown from 17.8 per cent to 30.5 per cent. 57.1 per cent of all mothers with children aged under 15 years are employed, and in couples with children of this age, over 60 per cent of women have jobs.

The Government has recently announced measures that will further encourage women's workforce participation, including:

- an additional \$220 million (to 2007-08), to fund an extra 40,000 outside school hours child care places, and 4,000 family day care places; and
- around an additional \$1 billion (to 2008-09) for a new 30 per cent tax rebate on the out-of-pocket costs of work-related approved child care. This is in addition to the Child Care Benefit.

c) The Government is continuing to support improving women's representation in senior positions, boards and politics.

- The number of women on Australian government boards and bodies has increased by nearly five per cent since 1996.
- The proportion of women in the Senior Executive Service of the Australian Public Service has increased steadily over the last decade, from 18.4 per cent in 1995 to 31.6 per cent in 2004. All four of the new Departmental Secretaries appointed in October 2004 were women.
- Currently 9 of the 43 members of the 4th Howard Ministry are women.
- Three of the 12 Parliamentary Secretaries are women.
- As at 23 November 2004, there were 59 women in the Australian Parliament or 26.1 per cent (22 (or 28.9%) of Senators and 37 (or 24.6%) of members in the House of Representatives are women). This is a significant increase from just 14 per cent in 1995 and almost double the international average of 15.2 per cent.

The Government will continue to support women's entrance into senior positions through:

- the *AppointWomen* project, which is a register of suitable female candidates for appointment to Government boards and bodies; and
- the *Women on Boards* initiative, which is aimed at increasing the number of women board members in both the public and private sector.

d) The Government continues to take practical and concrete steps to remove sex-based discrimination against women, and to increase awareness and improve understanding of the rights and responsibilities relating to pregnancy and breastfeeding.

Pregnancy-based discrimination is addressed through Commonwealth legislation, including:

- the *Workplace Relations Act 1996*; and
- the *Sex Discrimination Act 1984*.

In 2003, the Government amended the Sex Discrimination Act to provide better protection for pregnant and breastfeeding women. The Act was amended to explicitly recognise breastfeeding as a potential ground of unlawful discrimination. The amendments also make it

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clear that it is unlawful to ask women for information about pregnancy or potential pregnancy in situations where it is unlawful for women to be discriminated against on those grounds.

In recent years there had been an increase in the percentage of complaints lodged under the Sex Discrimination Act alleging pregnancy discrimination. However, this trend was reversed in 2003-04, with the percentage of complaints received on the grounds of pregnancy reducing from 35 per cent in 2002-03 to 28 per cent in 2003-04.

It should be noted that increased reporting of pregnancy discrimination does not necessarily indicate an increase in the level of such discrimination, but rather may be attributed to individuals' increased awareness of their rights. In particular, the Human Rights and Equal Opportunity Commission's 2002-03 Annual Report notes that "[t]he Commission is of the view that this increase in complaints [alleging pregnancy discrimination] can, in part, be attributed to increased public awareness resulting from the Commission's ongoing policy work on pregnancy related issues".

e) The Government does not provide paid maternity leave.

Australia's workplace arrangements and the social security safety-net work in a complementary way to provide a comprehensive system of support for families at the time of birth of a child, and ensure that support for families is broad-based, practical and long term.

From 1 July 2004, new mothers have received a non-means tested Maternity Payment of \$3000 (indexed to \$3,042 from September 2004). The payment provides assistance for families at the crucial period around the birth of a child. The rate of the Maternity Payment will be increased to \$4000 for babies born after 1 July 2006 and to \$5000 for babies born after 1 July 2008.

The Workplace Relations Act 1996 (the WR Act) is the primary legislative instrument at the federal level which regulates employee entitlements. It establishes a framework which assists employees to balance their work and family responsibilities and is the basis for the industrial safety net of awards and minimum conditions.

Under the WR Act, permanent full-time and part-time employees who have 12 months continuous service with their employer have a minimum entitlement to 52 weeks of shared unpaid parental leave following the birth or adoption of a child. Except for one week, parents cannot take leave simultaneously as the provision is designed to meet the needs of the primary care-giver. Employees taking parental leave have a right to return to the position they held prior to taking leave, or to one similar in status.

f) The Australian Government is committed to preventing, reducing and responding to domestic and family violence and sexual assault against women of all ages.

Since 1997, it has committed over \$72 million to initiatives such as:

- Partnerships Against Domestic Violence (PADV);
- the National Initiative to Combat Sexual Assault (NICSA); and
- the national awareness campaign *Violence Against Women. Australia Says No.*

PADV has gathered knowledge and explored better ways of preventing and addressing domestic and family violence in the community. This initiative has funded more than 230

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diverse and innovative projects related to domestic violence at the local, regional and national level. It has also supported the development of research and the documentation of good practice.

NICSA has developed a sound evidence base for effective policy and service responses to sexual assault. The projects funded have included:

- International Violence Against Women Survey;
- Personal Safety Survey;
- Sexual Assault Information Development Framework; and
- Sexual Assault Data Analyst located at the Australian Institute of Criminology, who works solely on sexual assault.

In the 2004-05 Budget, the Government also provided funding of \$60 million over four years specially for indigenous family violence prevention programmes, including:

- \$37.3 million for Indigenous Family Violence Partnerships; and
- \$22.7 million for Indigenous Family Violence Prevention Legal Services.

g) The government's economic policies have provided increased opportunities and rewards for participation, as well as strong support for families and these have benefited lone parents and mature aged women (see b above). The level of joblessness amongst lone parents in June 2004 of 52.0 per cent is the lowest rate recorded since 1980 (the year this data collection commenced) and well below the 59.4 per cent recorded in 1992.

Lone parents have also gained from increased support for families. Recent National Centre for Social and Economic Modelling (NATSEM) research has highlighted the gains for lone parents. It reports that a low income lone parent with one child has had an increase in their real disposable income of 22.8 per cent between 1997/98 and 2004/05. For a lone parent with 2 or more children the increase was 28.2 per cent - or an average of \$120.50 per week.

Jobs, Education and Training (JET) Child Care provides flexible child care assistance to jobless parents wishing to undertake study, work or job search activities to help them to enter or re-enter the workforce. JET Child Care can help meet the cost of child care by paying most of the 'gap fee' – the difference between the full child care fee and Child Care Benefit (CCB). In addition, JET crèches are run alongside training courses for targeted groups, for example teenage parents, and in rural and remote areas where child care is not otherwise available.

Transition to Work services assist parents, carers and mature age job seekers (over 50 years old) who are returning to the workforce after a break of two years or more, or who have never worked. Through Transition to Work, participants receive guidance on possible careers directions and help in areas such as skills assessments, confidence issues, career and training plans, information technology and access to training.

The Government recognises the importance of financial security for older women and the Government will continue to assist women to achieve this. For example, from 2004-05, the maximum government superannuation co-contribution will be increased from \$1,000 to \$1,500, to match a \$1,000 personal contribution. This will assist women on low-incomes in their retirement.