Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Additional Estimates 2016 - 2017, 1 March 2017

Ref No: SQ17-000296

OUTCOME: 6 - Ageing and Aged Care

Topic: Home Care

Type of Question: Written Question on Notice

Senator: Polley, Helen

Question:

Can you provide a list of all the factors considered in the placement of an approved client on the national prioritisation system?

Answer:

The national prioritisation system ensures that all consumers are assigned a home care package through a consistent and equitable process.

From 27 February 2017, consumers who have been approved for a home care package and have indicated they are actively seeking care have been placed on the national queue. Their position in the national prioritisation system is based on the date they were approved for care and their priority for home care services, as determined though a comprehensive assessment by the Aged Care Assessment Teams.

Packages are assigned to consumers on a regular basis through My Aged Care.