

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Additional Estimates 2016 - 2017, 1 March 2017

Ref No: SQ17-000289

OUTCOME: 6 - Ageing and Aged Care

Topic: Home Care

Type of Question: Written Question on Notice

Senator: Polley, Helen

Question:

What is the average and mean value and percentage of total package value of administration and other fees for each level of home care package?

Answer:

The average and mean value and percentage of the total package value of administration and other fees for each level of home care packages varies across providers. This can partly be explained by different service delivery costs incurred by individual providers depending on location and client profile.

The Government does not set a limit on administrative fees but expects them to be kept to a minimum. Providers are able to specialise in different types of care and target specific needs groups. This precludes a simple comparison of average and mean values.

The fields for the home care service finder were developed through a co- design process with a range of stakeholder groups including consumers, providers and peak bodies.