

**Senate Community Affairs Committee**

**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**

**HEALTH PORTFOLIO**

**Additional Estimates 2016 - 2017, 1 March 2017**

**Ref No:** SQ17-000287

**OUTCOME:** 6 - Ageing and Aged Care

**Topic:** Home Care

**Type of Question:** Written Question on Notice

**Senator:** Polley, Helen

**Question:**

What are the most recent figures on how many providers have registered exit fees? What is the average maximum exit fee? How is the government monitoring the application of exit fees?

**Answer:**

The table below provides an overview of the maximum exit amounts that were submitted to the Department of Health before 27 February 2017.

Number of providers who submitted a maximum exit amount	419
Average maximum exit amount	\$417

Source: [www.agedcare.health.gov.au/maximum-exit-amounts](http://www.agedcare.health.gov.au/maximum-exit-amounts)

The Department will continue to closely monitor maximum exit amounts published by providers.

The legislative arrangements introduced on 27 February 2017 provide consumer safeguards for exit amounts. Exit amounts are required to be published on My Aged Care, agreed by the consumer and disclosed in the home care agreement. When a consumer ceases care with a provider, the provider cannot charge more than the exit amount in the home care agreement, or more than the unspent funds remaining in the consumer's package.