

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Additional Estimates 2016 - 2017, 1 March 2017

Ref No: SQ17-000212

OUTCOME: 2 - Health Access and Support Services

Topic: Healthcare Homes

Type of Question: Written Question on Notice

Senator: Griff, Stirling

Question:

The Health Care Homes FAQ booklet 1 (Version 1.1) says evaluation of the program will include “general clinical indicators such as blood pressure, BMI or smoking status”. Is this list definitive?

a) If not, how will the final list of outcomes be decided?

b) If they are to be revised, will they include wellbeing measures / quality of life assessments?

Answer:

- a) The indicators mentioned in the Health Care Homes FAQ booklet were intended as possible examples, and not a definitive list.

Health Policy Analysis is currently developing an evaluation plan. This plan will outline the evaluation questions; the evaluation design; the primary data collection methods; the use of secondary data, including linkage of national data sets; and the data analysis plan.

The evaluation plan will outline the broad categories of measures to be collected.

These are expected to include:

- structural features of practices;
- processes of care such as care planning, chronic disease management and preventive measures;
- utilisation of health care services such as general practice, allied health, specialist care, hospitalisation, emergency department presentations;
- patient reported experience and patient reported outcomes;
- health outcomes such as biophysical or clinical markers, disease progression and mortality;
- primary care provider experience; and
- costs of care.

The choice of indicators will be informed by an evidenced based assessment of the likely impacts of the model and an analysis of systematic reviews of similar models. In

developing the evaluation plan, Health Policy Analysis is also consulting with key stakeholder groups.

- b) At the patient level, the evaluation will examine changes to: patient experience, including experience of coordination, engagement and access; patient reported health outcomes; ability to self-manage; biophysical and clinical health markers; and use of health services.