

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Additional Estimates 2016 - 2017, 1 March 2017

Ref No: SQ17-000211

OUTCOME: 2 - Health Access and Support Services

Topic: Healthcare Homes

Type of Question: Written Question on Notice

Senator: Griff, Stirling

Question:

- a) Please outline all the parameters that will be measured by contractor Health Policy Analysis in its evaluation of the Health Care Homes program.
- b) What KPIs does Health Policy Analysis itself have to meet?

Answer:

- a) The evaluation will examine the effect of the model on quality of care, patient and provider experience, practice behaviour, service usage and cost impacts. It will explore how the model works in various situations and settings and look at what works best for different patients, practice types and in different communities with varied demographics. The evaluation will also consider the implementation process.

Health Policy Analysis (HPA) is currently developing an evaluation plan. The evaluation plan will outline the broad categories of measures to be collected. These are expected to include:

- structural features of practices;
 - processes of care such as care planning, chronic disease management and preventive measures;
 - utilisation of health care services such as general practice, allied health, specialist care, hospitalisation, emergency department presentations;
 - patient reported experience and patient reported outcomes;
 - health outcomes such as biophysical or clinical markers, disease progression and mortality;
 - primary care provider experience; and
 - costs of care.
- b) HPA is contracted to conduct an evaluation of the stage one trial of Health Care Homes. The contract sets out deliverables and milestones, including draft and final evaluation reports, and payments to HPA are conditional on Departmental acceptance of the deliverables.