

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Additional Estimates 2016 - 2017, 1 March 2017

Ref No: SQ17-000190

OUTCOME: 6 - Ageing and Aged Care

Topic: Cost of Federal Translating and Interpreting Services

Type of Question: Written Question on Notice

Senator: Siewert, Rachel

Question:

- a) How much is spent on Federal Translating & Interpreting Services to facilitate access to/understand My Aged Care?
 - i. Who is covering these costs (individuals/community organisations/GPs etc.)?
- b) Are translation services a part of the Department of Health agreement with Federal Translating & Interpreting Services?

Answer:

- a) The Department of Health's use of the government's Translating and Interpreting Service (TIS National) is demand-driven. As at 31 January 2017, the department has spent approximately \$253,000 in 2016-17 for TIS National services to facilitate access to and information about My Aged Care. The service is funded by the department.
- b) The Department only uses TIS National for interpreting services, not for translation services.