

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Additional Estimates 2016 - 2017, 1 March 2017

Ref No: SQ17-000189

OUTCOME: 6 - Ageing and Aged Care

Topic: Access to Federal Translating and Interpreting Services

Type of Question: Written Question on Notice

Senator: Siewert, Rachel

Question:

- a) How many registered aged care providers have access to Federal Translating & Interpreting Services nationally? Please provide a state and territory breakdown.
- b) What is the cost of providing these services and how is this cost burden being shared?

Answer:

- a) All approved providers of aged care can access services delivered by the Translating and Interpreting Service (TIS National). The state and territory breakdown of approved providers of residential aged care, Home Care Packages, and Flexible Care is available in the following table:

Number of Providers (a)	Total
NSW	390
Vic	399
Qld	224
WA	121
SA	117
Tas	58
ACT	26
NT	42
Australia (b)	1,268

Notes on approved provider table:

- (a) Data show numbers of approved providers by state/territory based on the physical location of their services. Data may differ slightly to figures published elsewhere that use location of service delivery.
- (b) The Australia figure is a unique total and may not tally to the sum of its parts.

Additionally, providers of the Commonwealth Home Support Programme (CHSP) may access TIS National services. The state and territory breakdown for CHSP providers is available in the following table:

Numbers of CHSP service providers funded to deliver services in 2015-16, by state/territory (a) (b):

State	Total
NSW & ACT (c)	506
Vic.	82
Qld	315
WA	33
SA	134
Tas.	60
NT	32
Australia (d)	1,164

Notes on CHSP table:

- (a) Data show numbers of CHSP service providers funded to deliver services in 2015-16 based on the state/territory managing the service providers' CHSP funding agreements.
- (b) This table does not count service providers of the jointly-funded (Commonwealth – State) HACC program in Victoria and Western Australia. In 2015-16, there were 421 HACC service providers in Vic., and 105 in WA.
- (c) New South Wales also manages the CHSP funding agreements for the Australian Capital Territory. This figure therefore represents the combined count of CHSP service providers across NSW and ACT and cannot be subdivided further.
- (d) The Australia figure is a unique total and may not tally to the sum of its parts.

- b) The use of the Translating and Interpreting Service (TIS National) is demand-driven, with a total of \$211,226 spent in 2015-16.

In 2016-17, access to TIS National has been expanded to include the CHSP, Flexible Care, and the National Aged Care Advocacy Program. As at 28 February 2017, the department has spent \$135,519 in 2016-17. Access to TIS National through these arrangements is at no cost to approved providers.