

**Senate Community Affairs Committee**

**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**

**HEALTH PORTFOLIO**

**Additional Estimates 2016 - 2017, 1 March 2017**

**Ref No:** SQ17-000174

**OUTCOME:** 6 - Ageing and Aged Care

**Topic:** My Aged Care

**Type of Question:** Written Question on Notice

**Senator:** Siewert, Rachel

**Question:**

Has consideration been given to expanding the list of services for which health professionals can make “direct to service referrals” through My Aged Care?

**Answer:**

The Department of Health recently completed an intensive My Aged Care co-design engagement process with the aged care sector. This engagement included consideration of referral pathways for access to aged care services, including direct to service referrals.

The department is continuing to analyse and assess options regarding the existing referral pathways to ensure My Aged Care supports clients through an appropriate referral for assessment and/or service.

Where a client requires urgent services, the department allows health professionals to refer directly to service providers.