

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2015 - 2016 Additional Estimates Hearings**

**Outcome:** National Disability Insurance Agency

**Question No:** NDIA SQ16-000025

**Topic:** Provider advice - payment

**Hansard Page:** Written

**Senator Carr** asked:

Will providers be able to be paid for providing advice on plans?

**Answer:**

A provider is not funded to provide planning advice. The planning relationship is primarily between the National Disability Insurance Scheme (NDIS) participant and the National Disability Insurance Agency. This also helps to avoid potential conflicts of interest between a participant and a service provider.

The main function of an NDIS provider is to deliver supports and products, as outlined in the NDIS participant's plan.

However, a provider has an important relationship with an NDIS participant. A provider can offer useful information to aid the participant who is required to develop a statement of goals and aspirations through the planning process. These goals and aspirations guide funded supports within the plan.

Once a plan has been created, a participant can engage a provider to deliver supports as outlined in the plan and this may include plan implementation supports such as support coordination.