

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2015-16 Additional Estimates Hearings

Outcome Number: 4.1 Housing and Homelessness

Question No: SQ16-000269

Topic: Homelessness

Hansard page: 96

Senator Scott Ludlam asked:

Do you have any information on the current turn-away rates specifically of domestic violence services?

Answer:

No, the Department is not aware of any comprehensive national data collection that provides this level of detail.

The Specialist Homelessness Services Collection (SHSC) is the official data source on homelessness services and client outcomes. For unassisted persons, the SHSC only captures broad categories of the services requested. These are limited to; short-term or emergency accommodation, other housing/accommodation, general assistance and support, and specialised services. The information collected does not further identify services requested or the reason for seeking services.

The SHSC is conducted by the Australian Institute of Health and Welfare (AIHW), with findings published annually on the AIHW website at:
www.aihw.gov.au/homelessness-publications.