

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2014-15 Additional Estimates Hearings

Outcome Number: SSAT

Question No: SQ15-000173

Topic: SSAT Process

Hansard page: Written

Senator Xenophon, Nick asked:

Does the SSAT agree this could be cost prohibitive to a majority of people?

Are there any other options available for my constituent to pursue her complaint? I note that a number of matters my constituent wishes to address do not relate to the decision, but the process of the Tribunal?

If a person has provided false/omitted information at hearings that influenced the decision of the Tribunal, what opportunities does the other party have for redress? Are there other options than through the courts?

Answer:

The SSAT is unable to answer the first question other than to say that no fee is payable for review by the SSAT.

The SSAT is unable to answer the remaining questions other than to say that it does not know to what complaint reference is made and that it is not the role of the SSAT to give advice.