

**Senate Community Affairs Legislation Committee**

**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**

**HEALTH PORTFOLIO**

**Additional Estimates 2014-2015, 25 February 2015**

**Ref No:** SQ15-000212

**OUTCOME:** 6 – Private Health

**Topic:** Private Health Insurance Ombudsman

**Type of Question:** Hansard Page 79, 25 February 2015

**Senator:** McLucas, Jan

**Question:**

What is the time period for response for this financial year? Do you do an average response time to closure?

**Answer:**

The Private Health Insurance Ombudsman closed 90.3 per cent of cases within 30 days in the 2013-14 year.