

Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES – 26 FEBRUARY 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Organisational Chart

Question reference number: HS 22

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 17 April 2015

Number of pages: 3

Question:

In relation to the Organisation chart dated 2 March 2015 on the DHS website:

- a) The organisational chart no longer has photos of senior staff. Why is that?
- b) How many vacant positions are there?
- c) The position of Chief Financial Officer remains vacant. How long has the position been vacant now? Why?
- d) How many positions on the organisational chart are currently being filled by staff on Higher Duties?
- e) Please provide details of the functions, budget, work program and staff profile of the Welfare Payments Infrastructure Transformation Program division. Is this division undertaking preparatory work to enable the implementation of any decision to replace the Income Security Integrated System?
- f) Please provide details of the functions, budget, work program and staff profile of the eGovernment section.

Answer:

- a) At one point during 2014 the organisational chart of the Senior Executive Service including photographs was published on the department's internet site in error. The chart with photographs is not generally made public, for security reasons.
- b) There were 16 vacant SES positions included on the 2 March 2015 organisational chart. As at 16 March 2015, one of these positions has been filled and a further three positions will be filled in coming weeks. The department is also currently undertaking a recruitment round to permanently fill several vacant SES positions, which were advertised on 26 February 2015. A number of positions have acting arrangements in place due to staff being seconded to the Digital Transformation Office.

- c) The Chief Financial Officer role became vacant on 1 July 2013, following the incumbent's move to a new role. An acting arrangement has been in place pending permanent filling. The new Chief Financial Officer is expected to commence on 4 May 2015.
- d) There were 29 positions on the 2 March 2015 organisational chart being filled by employees on higher duties.
- e) ***Welfare Payments Infrastructure Transformation Programme***

Functions and Work Programme

The Welfare Payment Infrastructure Transformation Programme has developed the business case identifying options for the upgrade/replacement of the Income Security Integrated System (ISIS) as outlined in the 2013–14 Budget. Since the Business Case was submitted to government, the department has been undertaking work to prepare for the possible implementation of the Programme should a positive decision be announced by government.

Budget

In the 2013-14 Budget, the department was allocated \$16.2 million (over two years) to develop a business case for the upgrade or replacement of the department's welfare payment system.

Staff Profile* as at 2 March 2015

SES Band 2	2
SES Band 1	2
EL2	10
EL1	14
APS6	4
APS5	5
APS4	2
Graduate	2
TOTAL	41

* Staff profile is based on nominal levels.

The Welfare Payments Infrastructure Transformation Programme is undertaking preparatory work to enable the implementation of any decision to replace the Income Security Integrated System.

- f) ***eGovernment Division***

Functions and Work Programme

The eGovernment Division is accountable for the delivery and ongoing management of a range of digital initiatives, most significantly myGov and its services including Tell Us Once and Digital Mail and the onboarding of new member services. In addition the division acts as the departmental liaison for the Digital Transformation Agenda programme including supporting the development of projects to support Agenda and the roll out of myGov shopfronts.

Budget

The Budget for the eGovernment Division for 2014-15 is \$5,385,762.

Staff Profile* as at 2 April 2015

SES Band 2	1
SES Band 1	3
EL2	14
EL1	20
APS6	20
APS5	12
APS4	12
APS3	1
Graduate/Apprentice	4
TOTAL	87

*Staff profile is based on nominal levels.