

Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES - 27 FEBRUARY 2014 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Income Management - Reviews

Question reference number: HS 168

Senator: Xenophon

Type of question: Written

Date set by the committee for the return of answer: 24 April 2014

Number of pages: 1

Question:

How many reviews have been initiated by Income Management clients in each of the following LGAs? What proportion of these has been unsuccessful? (If individual figures are unavailable, please provide the total figures.)

- a) Playford
- b) Bankstown
- c) Shepparton
- d) Logan
- e) Rockhampton

Answer:

For the period 1 July 2012 to 31 January 2014, across the five Local Government Areas (LGAs), a total of 52 applications were received from Income Management customers seeking review of decision. Within each of the five LGAs, there were 20 or less reviews received.

Of the 52 applications received, 48 reviews were finalised.

Of the 48 reviews finalised, 42 customer reviews were unsuccessful.