

## **Senate Community Affairs Legislation Committee**

### **ADDITIONAL ESTIMATES - 27 FEBRUARY 2014 ANSWER TO QUESTION ON NOTICE**

#### **Department of Human Services**

**Topic:** Communication Staff

**Question reference number:** HS 132

**Senator:** Cameron

**Type of question:** Written

**Date set by the committee for the return of answer:** 24 April 2014

**Number of pages:** 1

#### **Question:**

I refer to HS 19 concerning communication staff. Please update answers (a) and (b).

#### **Answer:**

- a) Please refer to HS 60, answers (a)–(f).
- b) Yes, the department has a small video production unit. The department produces informational videos to inform and educate the Australian community about the government payments and services it delivers, as well as ‘how to’ instructional videos to help people access the department’s online services. This information is available through our website, on YouTube and across the department’s national network of service centres. The department also produces information and training videos for staff.

The then Department of Social Security established the production studio in 1991, which is now located in the Louisa Lawson building in Greenway. Building costs are reported on a whole-of-building basis, which is not possible to break down into the level of requested detail. The department cannot breakdown the ongoing cost of the production studio as general operating costs, including rent and utilities, cover other units not involved in video production activities.

The unit has four production staff – 3 x EL1 and 1 x APS6. These staff undertake a range of other public affairs duties and are included in the Divisional staff count of 74.