

Senate Community Affairs Legislation Committee

**ADDITIONAL ESTIMATES - 27 FEBRUARY 2014
ANSWER TO QUESTION ON NOTICE**

Department of Human Services

Topic: Service Delivery

Question reference number: HS 114

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 24 April 2014

Number of pages: 1

Question:

Please detail any services not being delivered optimally, including but not limited to information technology, training and management systems?

Answer:

The department continues to monitor issues in our operations and identify opportunities to improve service delivery wherever possible.