Senate Community Affairs Legislation Committee

ADDITIONAL ESTIMATES - 27 FEBRUARY 2014 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: School Enrolment and Attendance Measure – payment suspensions

Question reference number: HS 43

Senator: Siewert

Type of question: Written

Date set by the committee for the return of answer: 24 April 2014

Number of pages: 2

Question:

For each of the last three financial years, how many Centrelink customers' payments have been suspended under the School Enrolment and Attendance Measure (SEAM), by community?

- a) What was the duration of the suspension?
- b) Breakdown by Indigenous status?
- c) Of these suspensions, how many led to the cancellation of the customer's payment?

Answer:

Number of customers suspended under SEAM for the period 2009 - 2011*:

| | Community | Number of customers suspended |
|--------------------|----------------------|-------------------------------|
| Northern Territory | Katherine Township | <20 |
| | Katherine Town Camps | <20 |
| | Wallace Rockhole | <20 |
| | Hermannsburg | <20 |
| | Tiwi Islands | 33 |
| | Wadeye | 78 |
| Queensland | Woodridge | 24 |
| | Kingston | 26 |
| | Logan Central | <20 |
| | Eagleby | <20 |
| | Doomadgee | <20 |
| | Mornington Island | <20 |

^{*} Due to changes in management information reporting from August 2010, the Department of Human Services is unable to provide discrete data for the 2010-11 financial year. As a result this table incorporates cumulative data from the commencement of the SEAM trial, which includes 2009-10 financial year data.

Number of customers suspended under SEAM for the 2011-12 financial year (exact data period 25 June 2011—29 June 2012):

| | Community | Number of customers suspended |
|--------------------|----------------------|-------------------------------|
| Northern Territory | Katherine Township | <20 |
| | Katherine Town Camps | <20 |
| | Wallace Rockhole | <20 |
| | Hermannsburg | <20 |
| | Tiwi Islands | 23 |
| | Wadeye | 57 |
| Queensland | Woodridge | 41 |
| | Kingston | 34 |
| | Logan Central | <20 |
| | Eagleby | 23 |
| | Doomadgee | <20 |
| | Mornington Island | <20 |

Number of customers suspended under SEAM for the 2012-13 financial year (exact data period 1 July 2012—28 June 2013):

| | Community | Number of customers suspended |
|--------------------|--------------------------------|-------------------------------|
| Northern Territory | Groote Eylandt | <20 |
| | Hermannsburg | <20 |
| | Katherine Township | <20 |
| | Katherine Town Camps | <20 |
| | Milyakburra (Bickerton Island) | <20 |
| | Numbulwar | <20 |
| | Wadeye | <20 |
| | Wallace Rockhole | <20 |

All above tables contain fields '<20' indicating the total number of customers in that category is less than 20. This is to ensure customer confidentiality.

- a) To attempt to provide this level of detail would involve an unreasonable diversion of departmental resources.
- b) The Department of Human Services does not report on the Indigenous status of SEAM customers.
- c) Less than 20.