

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Additional Estimates 13 & 15 February 2013

Question: E13-168

OUTCOME 10: Health System Capacity and Quality

Topic: eHealth

Type of Question: Written Question on Notice

Senator: Senator Boyce

Question:

In the last round of Estimates we asked some specific questions around a rash of reported outages in the E-Health architecture. [E12-356, 357] In my view the answers provided were highly unsatisfactory. Your response was to say, and this is important, your 'targets' are similar to other similar organisations. I clearly wasn't asking about targets I was asking about a level of actual, outage events that have occurred and whether that number would be acceptable in comparable industries. Could please provide me with precise to the question that was asked?

Answer:

The current availability of the personally controlled electronic health record (PCEHR) system as at April 2013 is 98.9 per cent. This is comparable to hospital systems.