

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Additional Estimates 13 and 15 February 2013

Question: E13-090

OUTCOME 0: Whole of Portfolio

Topic: Internet

Type of Question: Written Question on Notice

Senator: Senator Boyce

Question:

- a) Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts?
- b) If yes, what was the reason for this?
- c) Did it impact the Minister's office?

Answer:

- a) In the period 1 July 2012 to 31 January 2013, the Department of Health and Ageing has experienced occasional slow internet access. There have been no internet blackouts.
- b) Reasons include:
 - extraordinary amounts of spam emails choking the internet gateway and spam filters; and
 - demand on internet gateway exceeded available capacity during periods of peak business activity
- c) Internet problems impact all users of the Health and Ageing network including Minister's offices.