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Service Delivery and ICT Lorraine Farnsworth, NM	# Call Improvement Taskforce Russell Egan, NM	Families, Child Care and Medicare Public Brad Nash, NM	Southern Queensland Paul McAfee, SL	Serious Non-Compliance Mark Brown, NM	Portfolio Agency Advice Paul Hupic, NM	Government Business Craig Boyd, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
Enabling, Strategy and Health Michael Robinson, NM	Future Services Design Trent (Tren) Shepherd, GM	Child Support, New Child Support and Mainstream Services Bruce Young, NM	Border Ranges Michelle Lees, SL	Internal Fraud Control and Investigations Rhonda Morris, NM	Governance Mary O'Hanlon, NM	Climate Change Sheldon White, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
CFD Darren Box Chief Financial Officer	Service Delivery Architecture and Design Capability Peter Cornish, NM	Child Support Specialist Bill Lodge, NM	Pacific Coast Brian Small, SL	Customer Compliance Scott Britton, NM	Ministerial Coordination and Parliamentary Peter Thomson, NM	Health Support Programs Sheldon White, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
External Budgets Heidi Peil, NM	Innovation and Digital Design Scott McLaughlin, NM	Child Support Incentive Collection Services Bill Volkers, NM	Mid Coast NSW Louise Hamblin, SL	Payment Integrity and Appeals Jan Bailey, NM	Strategic Information and Governance Ray Balmes, NM	Health Programs Vicki Bath, GM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
Internal Budgets and Reporting Emily Canning, NM	Service Delivery Transformation Elizabeth Zealand, GM	Digital Service Delivery and Employment Dianne Fischer, GM	Sydney William Garton, SL	Recovery, Health and Business Compliance Jennifer Cooke, GM	Strategic Information Paul Cowan, GM	Medicare and Veterans' Affairs Programs Nicole Pietropa, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
SRF Finance and Benefits Robert Wong, NM	Deployment, Integration and Program Change and Customer Communication Cathy Sear, NM	Youth, Education and Employment John Doran, NM	Southern NSW Barbara Clouston, SL	Compliance Risk Assessment Angela Geerdink, NM	Corporate Operations Cindy Brisbane, GM	Pharmaceutical Benefits Jenny Thomson, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
Statutory Reporting Sharon Peacock, NM	Customer First Implementation and Business Process Mark Gentry, NM	Older Australians, Disability and Care Jan Lopez, NM	Tasmania Peter Ball, SL	Health Professionals, Supervisors and New Health Jenny Benjamin, NM	Corporate Records Mark Young, NM	Healthcare Identifiers Angela Morelli, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
Treasury, Governance and Support Noel Dobson, NM	Digital Service Delivery Implementation John Kihler, NM	Smart Centres Channel Operations Deb Rollings, NM	Eastern Victoria Brian Slesione, SL	Chief Medical Officer Dr Jo-Anne Benson	Procurement and Contract Management Phil Lindemeyer, NM	eHealth and Projects Mark Richardson, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
Business Improvement and Support Drew Stergachis, NM	Service Delivery Projects Ann Terrell, GM	Indigenous, Regional and Remote Rosalene Ramsey, GM	Northern Victoria Colin Parker, SL	CRS Australia Mandy Burch, GM	Communication Rishi Jagan, GM	Medicare Providers Steve Farrell, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
	Reliance Framework and Authentication *Kim Terrell, NM	Northern Australia Adrian Hudson, SL	West Victoria Stan Neely, SL	CRS Service Delivery Chris Byrne, NM	Online Communication Pam Sparr, NM	SDR and Aged Care Michelle Wilson, GM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
	Operational Projects John Manthey, NM	Northern Queensland Peter Starbuck, SL	Sunshine Coast Marianne Evans, Ag SL	CRS Strategy Alicia McCann, NM	Media Management and Executive Communication Scott Anderson, NM	Customer and Provider Details Julie Furman, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
	Service Delivery Performance and Quality Sheryl Lavin, GM	South Australia Simon Edwards, SL	Face to Face Channel Operations and Emergency Management *Change Command Centre Sue Morrison, Ag NM		Recruitment, Pay and Advice Jacqui Hughes, NM	SDR Program Management and Portfolio Program Office Eliane Kitcham, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
	Operational Blueprint Deborah Harrison, NM	Western Australia Sandy Manno, SL			Workplace Health and Safety Carl Pincheborn, NM	People Support Mark de Dies, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
	Quality Service Recovery and Customer Review Lorna Andrews, NM	Indigenous Services Shane Hoffmann, NM			People Support Mark de Dies, NM	Workplaces Relations Steve Ramsay, NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
	Service Delivery Performance and Analysis Mark Cousins, Ag NM	Multicultural Services Tricia Flanagan, NM			Workplaces Relations Steve Ramsay, NM	Aged Care Programs Brendan Moon, Ag NM	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
	Demand, Supply and Scheduling Leanne Smith, NM	Deduction and Confirmation Susan Carwright, NM			Disability, Care and Older Australians Colin Briggs, GM	Vacant	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
		Social Work Services Heather Peasey, Ag NM			Disability and Carers Kate Hoy, NM	Vacant	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM
		Assessment Services Narelle Cameron, NM			Older Australians and Intergenerational *Brendan, NM	Vacant	Enterprise Architecture Colin McLean, NM	Child Support Applications Rebecca Moore, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM	ICT Taskforce Christine Pitt, NM

2012-13 Additional Estimates
Community Affairs

Committee: ³

Document #: 14/2/13

Date and Time: 8:43 PM

Tabled by: KATHRYN CAMPBELL

Pages

- Key
- CEO - Chief Financial Officer
 - CO - Chief Information Officer
 - GM - General Manager
 - NM - National Manager
 - SL - Senior Leader
 - FOI - Freedom of Information
 - SR - Service Delivery Reform
 - Ag - Acting
 - ICT - Information and Communication Technology

Acting arrangements are only shown when the acting tenure is for four weeks or more. The acting occupant is indicated in italics.

*Temporarily covering the position
Temporary Position