

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2011-12 Additional Estimates Hearings

Outcome Number: 5

Question No: 170

Topic: Better Start for Children with Disability

Hansard Page: Written

Senator Fifield asked:

What quality assurance processes are in place to ensure that advisory and expert assessment services are performed consistently and at a high quality level across Australia?

Answer:

Carers Australia has been contracted to provide the Registration and Information Service in each state and territory under the standard departmental funding agreement. The standard funding agreement provides for quality assurance processes as do the operational guidelines for providers which can be viewed at:

http://fahcsia.gov.au/sa/disability/progserv/people/betterstart/Pages/better_start_operational_guidelines.aspx