

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Additional Estimates 2011-2012, 15 February 2012

Question: E12-253

OUTCOME 5: Primary Care

Topic: GP AFTER HOURS

Hansard Page: CA 30

Senator McKenzie asked:

Out of the 97,000 callers to the After Hours helpline, how many were classified 'seek medical care within one to four hours' as a recommendation?

Answer:

There is no disposition "seek medical care within one to four hours' for the after hours GP helpline. The closest *healthdirect Australia* nurse triage disposition to 'seek medical care within one to four hours' is 'see doctor within four hours'.

From July 2011 to February 2012, of the 557,933 calls received by *healthdirect Australia*, 75,228 calls fell into this category.