

## Senate Community Affairs Legislation Committee

### ADDITIONAL BUDGET ESTIMATES - 16 FEBRUARY 2012 ANSWER TO QUESTION ON NOTICE

#### Human Services Portfolio

**Topic:** Taxi Costs

**Question reference number:** HSW 61

**Senator:** McKenzie

**Type of question:** Written

**Date set by the committee for the return of answer:** 29 March 2012

**Number of pages:** 3

#### **Question:**

- a) How much did each department/agency spend on taxis in 2007-08, 2008-09, 2009-10 and 2010-11? Provide a breakdown of each business group in each department/agency.
- b) How much did each department/agency spend on taxis in this financial year to date? Provide a breakdown of each business group in each department/agency.

#### **Answer:**

- a) The below table outlines the amount spent for each department/agency for the last four financial years:

<b>Centrelink</b>	
2007-08	\$ 1,673,649.93
2008-09	\$ 2,048,449.40
2009-10	\$ 2,200,583.87
2010-11	\$ 2,154,803.71

<b>Medicare</b>	
2007-08	\$ 677,883.44
2008-09	\$ 544,866.10
2009-10	\$ 587,398.51
2010-11	\$ 728,894.00

<b>DHS</b>	2007-08	\$ 654,411.54
	2008-09	\$ 576,521.17
	2009-10	\$ 773,476.09
	2010-11	\$ 842,697.13

<b>CRS</b>	2007-08	\$ 239,627.51
	2008-09	\$ 239,816.67
	2009-10	\$ 223,717.94
	2010-11	\$ 217,338.40

Due to the scope of task, time constraints and the large amount of information, the department is unable to provide a breakdown of each business group in each agency for 2007-08, 2008-09, 2009-10 financial years.

The breakdown of expenditure by business group for the 2010-11 financial year is:

### **DHS**

<b>Description</b>	<b>Total (\$)</b>
Executive and Audit	7,553.98
Service Delivery Reform Coordination	5,569.31
Service Delivery Reform Implementation	47,930.90
Service Delivery Reform Projects	5,889.98
Corporate Services	43,770.76
Strategy	71,046.56
ICT Infrastructure	27,886.95
ICT Applications	32,580.76
ICT Operations	100,408.00
Rehabilitation and Compliance	10,869.54
Customer Service Delivery	131.88
Child Support Program	489,058.51
<b>TOTAL</b>	<b>842,697.13</b>

### **Centrelink**

<b>Description</b>	<b>Total (\$)</b>
Corporate Services	67,725.52
Information & Communication Technology Group	127,708.27
Delivery Policy and Compliance Group	34,111.76
People and Operations Group	47,631.00
Business Development Group	260,334.69
Customer Service Group	253,262.38
Areas and Call Centre Network	1,079,945.63
National Accounts	23,954.58
Executive	16,082.58
Projects	244,047.30
<b>TOTAL</b>	<b>2,154,803.71</b>

## Medicare

Description	Total (\$)
Audit and Assurance	2,142.08
Customer Service Delivery	1,956.21
Corporate Services	23,323.33
Families, Employment & People	329,659.16
Health and Older Australian	286,948.17
ICT Infrastructure	6,556.29
Executive Support & Legal	2,851.05
Service Delivery Reform Implementation	45.01
Executive	11,510.80
Other	63,901.90
<b>TOTAL</b>	<b>728,894.00</b>

CRS Australia spent \$217,338 (GST exclusive) on taxis in 2010-11.

b) From 1 July 2011 the Department of Human Services included the former agencies of Centrelink, Medicare Australia, the Child Support Program and CRS Australia. The information provided in the following questions is based on the agency arrangements that were in place in the relevant years.

The department spent a total of \$2,108,609.04 on taxis from 1 July 2011 to 31 January 2012. The breakdown of expenditure by business group is given below:

Business Group	Total (\$)
Chief Information Officer Group	120,329.96
DHS Executive and Audit	6,580.23
Customer Service Delivery Group	935,004.68
Future Services Rehabilitation and Compliance Group (including CRS Australia)	378,273.76
Strategy Group	59,907.20
Health and Service Delivery Reform Group	105,629.66
Participation, Families and Older Australians Group	142,936.50
Enabling Services Group	219,021.40
Other	262,214.05
<b>TOTAL</b>	<b>2,229,897.44</b>