

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2011-12 Additional Estimates Hearings

Outcome Number: 7

Question No: 284

Topic: Remote Service Delivery

Hansard Page: Written

Senator Siewert asked:

What are the specific costs associated with the cultural awareness training of GBMs? Has there been any evaluation of the training provided? If so, where is it reported?

Answer:

As part of the Remote Service Delivery strategy, the Commonwealth has spent \$919,000 on cultural awareness training including the Government Business Managers. This element will be evaluated as part of the RSD NPA evaluation and review processes.