Senate Community Affairs Committee ANSWERS TO ESTIMATES QUESTIONS ON NOTICE FAMILIES, HOUSING, COMMUNITY SERVICES AND INDIGENOUS AFFAIRS PORTFOLIO 2011-12 Additional Estimates Hearings

Outcome Number: 7

Question No: 280

Topic: Remote Service Delivery

Hansard Page: Written

Senator Siewert asked:

Under the RSD NPA, performance indicators and benchmarks were to be developed as part of the process of developing LIPs. Do all of the 29 communities now have LIPs and do they all contain performance indicators and benchmarks?

If not, how and when will these requirements be met? How will the performance indicators and benchmarks be determined and through what process?

Answer:

Local Implementation Plans have been developed for all 29 communities. In Coen, Mossman Gorge, Hope Vale, Wurrumiyanga, and Maningrida, Regional Operations Centres are continuing to progress the formal signing of local plans.

Local Implementation Plans are living documents and they are regularly revised as actions are progressed or completed. Local Implementation Plans are also currently undergoing a major refresh across all communities. Where performance indicators have not yet been finalised, they are being developed as part of the refresh process. Consistent with the National Partnership Agreement, the performance indicators will differ from location to location. The process for developing the indicators involves significant community consultation, and is expected to be completed across all communities early this year.