

**Senate Standing Committee on Community Affairs**

**QUESTIONS ON NOTICE  
Additional Estimates 2011-2012**

**Outcome 4 - Employment**

**DEEWR Question No. CA0027\_12**

**Senator Payne provided in writing.**

**Question**

**JOB CAPACITY ASSESSMENTS**

With respect to Indigenous clients, how many job capacity assessments were conducted by face-to-face and over-the-phone interviews.

**Answer**

As a result of the assessment arrangements introduced on 1 July 2011, Employment Service Assessments (ESAs) are conducted to determine servicing requirements for disadvantaged job seekers and Job Capacity Assessments (JCAs) are conducted to inform eligibility for the Disability Support Pension (DSP) and programs such as the Supported Wage Scheme.

The table below outlines the total number of employment services related JCAs (initiated before 1 July 2011) and Employment Services Assessments (ESAs) conducted with Indigenous job seekers both face-to-face and by phone for the period 1 July 2011 to 30 November 2011.

<b>Indigenous Assessments</b>	<b>Face to Face</b>	<b>Phone</b>	<b>Other (Video Conference, File)</b>	<b>Total</b>
Number	13,163	2,229	1,178	16,570