

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2010-11 Additional Estimates Hearings**

**Outcome Number: 2**

**Question No: 57**

**Topic:** Transition to new Homelessness Service IT System

**Hansard Page:** 24/2/2011 - CA71

**Senator Payne** asked:

Can you tell us the locations of training in each state and territory?

**Answer:**

The location of training for the new Specialist Homelessness Services Data Collection will be determined by the relevant departments in each state and territory. This training will include training on a new client management system for those agencies opting to use that system. States and territories are being kept informed of the development of the client management system and are continuing to develop their training strategies, including the location of training. Consequently a comprehensive list of locations for training is not yet available.