

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2010-11 Additional Estimates Hearings**

**Outcome Number:** 6

**Question No:** 134

**Topic:** 1800 RESPECT

**Hansard Page:** Written

**Senator Cash** asked:

Minister Ellis also said that "The service will also provide professional support, such as debriefing and supervision, to staff from small and isolated services which deal with people who have experienced physical or sexual violence".

1. Please explain the nature of the services that have been provided to date to staff from small and isolated services which deal with people who have experienced physical or sexual violence.
2. Who has provided these services?
3. How has it been determined who requires these services?
4. Please provide a list of the number of small and isolated services to which these services have been provided?

**Answer:**

1. Depending on individual circumstances the assistance provided may be referral information, an opportunity to debrief, provision of vicarious trauma information and support, or clinical discussion in relation to therapeutic interventions.
2. 1800 RESPECT counsellors.
3. The service is available to any staff from small and isolated services who deal with people who have experienced physical or sexual violence.
4. From 1 October to 31 December 2010, 2 per cent of callers were from staff who deal with people who have experienced physical or sexual violence. These calls came from New South Wales, Queensland, South Australia and Tasmania.