

Tabled by Department of Social Services on 11 February 2016 Document # 5

Timeliness Standard

Item	Timeframe Period/Measure	
	greater than/=	within
Bereavement Allowance	80%	21 days
Crisis Payment	90%	2 days
Mobility Allowance	85%	42 days
Newstart Allowance	80%	16 days
Parenting Payment Partnered	80%	28 days
Parenting Payment Single	90%	21 days
Sickness Allowance	70%	35 days
Special Benefit	80%	21 days
Widow Allowance	75%	16 days
Youth Allowance (Other)	70%	21 days
ABSTUDY	70%	21 days
Assistance for Isolated Children	70%	21 days
Austudy	85%	42 days
Youth Allowance (Student)	80%	42 days
Pensioner Education Supplement	70%	21 days
Family Tax Benefit	70%	33 days
Stillborn Baby Payment	80%	21 days
Paid Parental Leave	85%	21 days
Dad and Partner Pay	85%	21 days
Age Pension	80%	49 days
Carer Payment	80%	49 days
Carer Allowance	85%	49 days
Disability Support Pension	70%	49 days
Commonwealth Seniors HCC	80%	28 days
Low Income HCC	80%	28 days