

Abbreviations and Acronyms

ACCC	Australian Competition and Consumer Commission
APDM	Australia Post Digital Mailbox
APC Act	<i>Australian Postal Corporation Act 1989</i>
APLAC	Australia Post Licensee Advisory Council
BCG	Boston Consulting Group
BPR	Basic postage rate
CAM	Cost allocation methodology
CC Act	<i>Competition and Consumer Act 2010</i>
CEPU (NSW Branch)	Communications Electrical Plumbing Union (NSW Postal and Communications Branch)
CPA	Community Postal Agency
CPI	Consumer Price Index
CPO	Corporate Post Office
CPSU	Community and Public Sector Union
CSOs	Community service obligations
CWA	Country Women's Association
CWU	Communication Workers Union
EPOS	Electronic point of sale
DHS	Department of Human Services
GBE	Government Business Enterprise
LPO	Licensed Post Office
MMF	Mail management fee
NCC	National Competition Council
OECD	Organisation for Economic Co-operation and Development
PIAA	Printing Industries Association of Australia
PMG	Post Master General's Department
POAAL	Post Office Agents Association Limited
UPU	Universal Postal Union
WACC	Weighted average cost capital

